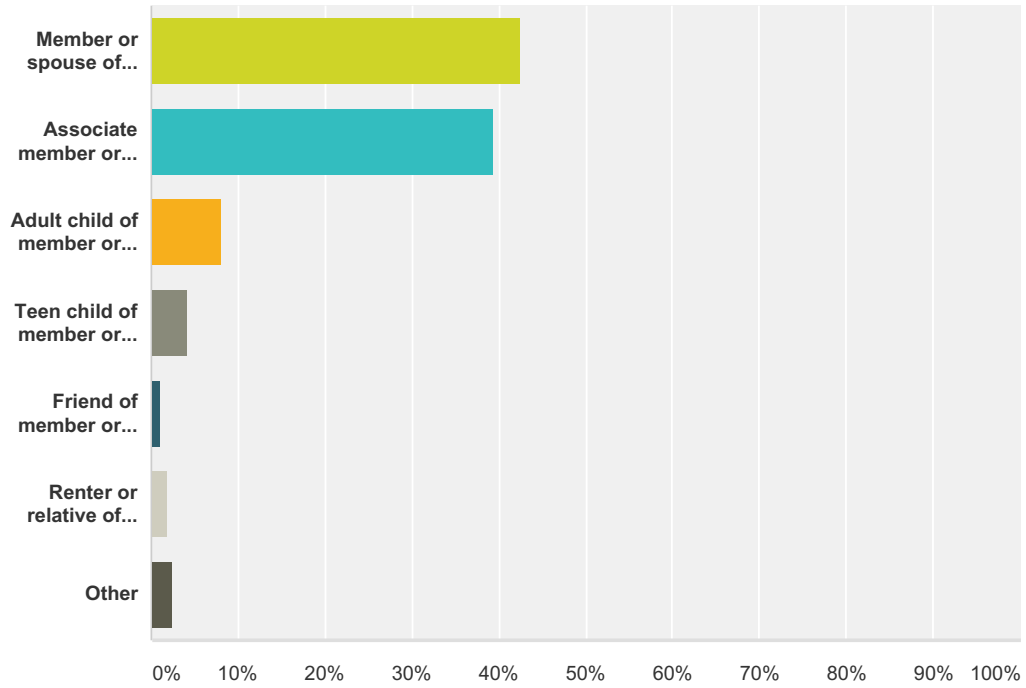


Q1 What is your connection to the CSA?

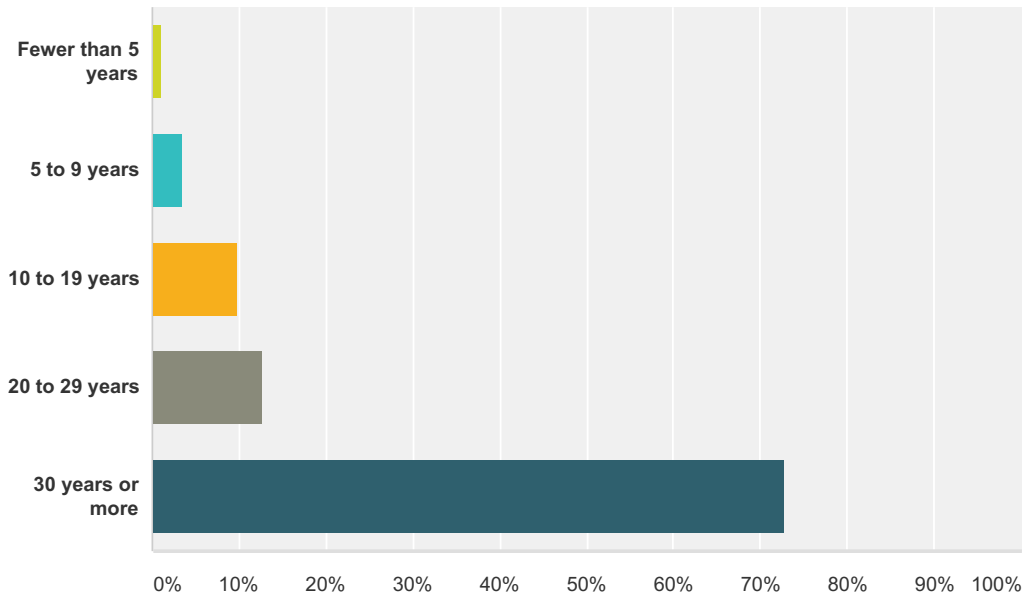
Answered: 635 Skipped: 0



| # | Other (please specify) | Date |
|---|-------------------------|------|
| | There are no responses. | |

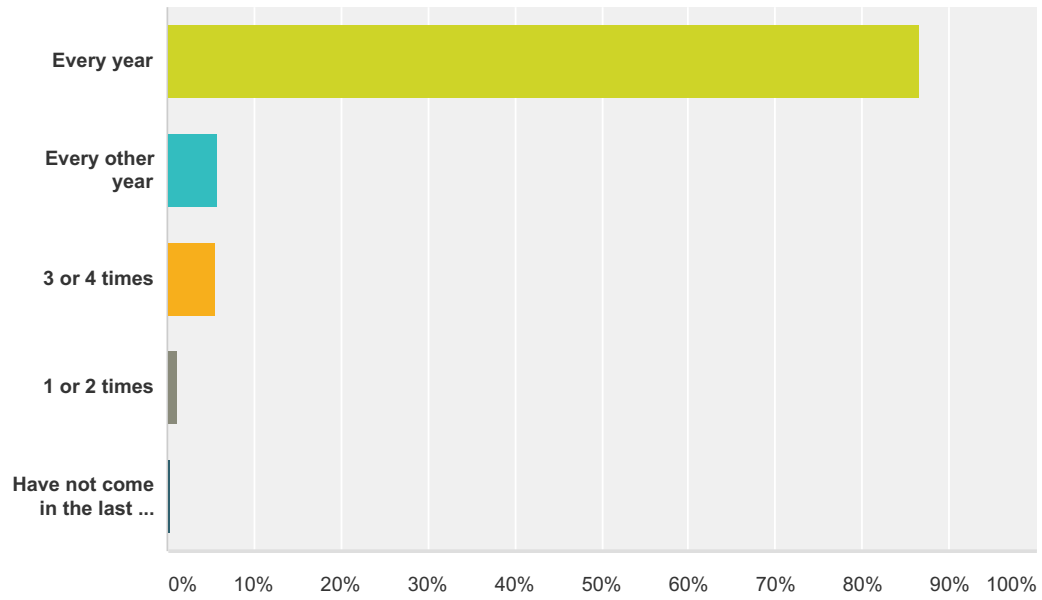
Q2 How long have you been coming to the CSA?

Answered: 616 Skipped: 19



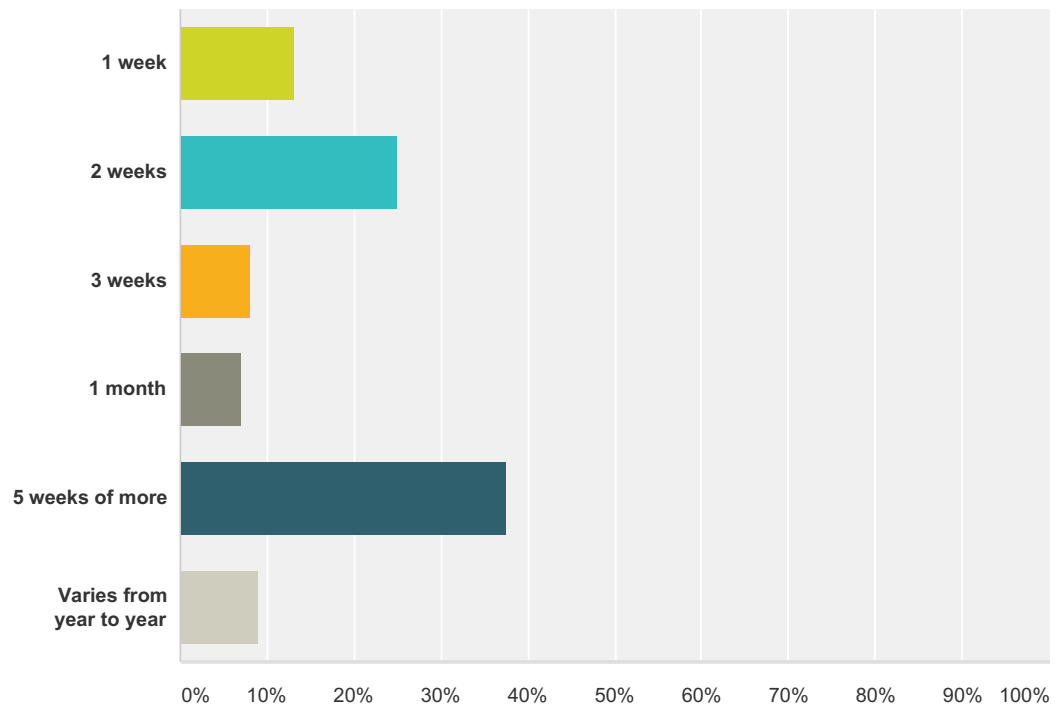
Q3 In the past 10 years, how often have you come to the CSA?

Answered: 616 Skipped: 19



Q4 How long is your typical summer stay at the CSA?

Answered: 596 Skipped: 39



CSA 2014 Survey

Q5 What makes the CSA special to you? Please be specific.

Answered: 517 Skipped: 118

| # | Responses | Date |
|----|--|--------------------|
| 1 | Friendships, time with family in relaxed atmosphere, CSA programs & activities | 8/31/2014 11:55 AM |
| 2 | Family | 7/27/2014 10:23 AM |
| 3 | The activities for the children: operetta, ecology, lessons, ballfield, arts and crafts, Sunday school, special outings. | 7/25/2014 12:38 PM |
| 4 | The CSA has always been a pivotal part of my life. I have made my best friends here, my first employer was the CSA, and my family reunites here every summer to relax and reenergize. I cannot imagine my life without the CSA. | 7/22/2014 10:48 AM |
| 5 | Pervasive spirit of warmth & friendship, emphasis on caring for others, of helping out, making things better, and appreciation for our history and traditions and values we proclaim. Music, church, sports, families, leaders, the whole loving atmosphere! | 7/17/2014 8:28 AM |
| 6 | The people, CSA beaches, the woods, the cottage, the arts & crafts fair, trillium. Everything. | 7/1/2014 9:01 PM |
| 7 | It gives me a chance to play tennis and be free of all the annoying city shit that is back home. I can do more than i can back home with more freedom. | 7/1/2014 1:13 PM |
| 8 | Wonderful setting, family connections | 6/22/2014 8:49 AM |
| 9 | Old friends | 6/20/2014 10:26 PM |
| 10 | Meeting friends every year | 6/9/2014 6:09 AM |
| 11 | The traditions, the continuity of summer life, and the people! | 5/23/2014 8:30 PM |
| 12 | The family tradition of our cottage, and the traditions of the Assembly | 5/18/2014 9:30 AM |
| 13 | Music, Church services, friends | 5/10/2014 2:12 PM |
| 14 | I grew up there spending 6-8 weeks there every summer. I now bring my wife and kids to share the memories. It is a place to connect as a family and with old friends. | 5/9/2014 5:15 PM |
| 15 | It's just the best. I like the rustic smells, the simple programming, the earnest operettas, the intensity of a local tennis competition, the simplistic (but healthy) menu of the Crystal View, the no shirt no shoes no problem policies, the desire to remain a little sandy, a little overgrown, a little weathered. | 5/6/2014 9:04 AM |
| 16 | my husband has been coming since birth and know we take our family there. a tradition we hope to continue for years and generations to come | 5/6/2014 8:18 AM |
| 17 | The location, the Crystal Lake beach | 5/6/2014 7:46 AM |
| 18 | Spending time with my family in a place that has been special to us for generations. | 5/2/2014 8:34 PM |
| 19 | family values old friends it doesn't change "norman rockwell" - ish. | 5/1/2014 10:30 PM |
| 20 | Besides great people, tennis courts. | 5/1/2014 5:59 PM |
| 21 | I love it! So beautiful. Woods are relaxing. | 5/1/2014 4:54 PM |
| 22 | Family gathering each year, kid oriented activities, cool weather, sense of community, relaxation! | 5/1/2014 7:02 AM |
| 23 | community, people, tradition, family time, natural beauty | 4/30/2014 10:34 PM |
| 24 | The people and all the activities | 4/30/2014 7:34 PM |
| 25 | family and long time friends | 4/30/2014 5:57 PM |
| 26 | wonderful programs for children in a save atmosphere | 4/30/2014 3:44 PM |

CSA 2014 Survey

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|----|--|--------------------|
| 27 | I love seeing my friends every summer and getting to catch up on things that have happened over the year. | 4/29/2014 9:10 PM |
| 28 | people who want to be outdoor active and intellectually engaged sense of my michigan community as a home | 4/29/2014 4:49 PM |
| 29 | The people, the naturalness of the area, the music opportunities, the wholesome program | 4/29/2014 4:14 PM |
| 30 | Family history and long time friends | 4/29/2014 2:48 PM |
| 31 | family memories.calm vacation destinatin that includes great family activites. | 4/29/2014 2:43 PM |
| 32 | The natural surroundings, the community and continuing relationships, and the church service and planned activities for children and youth, among so many other things. | 4/29/2014 2:05 PM |
| 33 | family gathering place, natural beauty, spiritual renewal | 4/29/2014 1:13 PM |
| 34 | The people, the traditions, the facilities. Having spent every summer of my life at the CSA, heavily involved in the programming both as a child, as an employee and now as a parent, I cherish the memories and opportunities for my children to participate and engage with others in such special activities. The commitment to the "CSA way" is evident year after year and is part of my identify and certainly something that I was to pass on to my children. | 4/29/2014 10:29 AM |
| 35 | The beautiful natural environment, the safety, the incredible music, the community. | 4/29/2014 9:09 AM |
| 36 | The friendships developed over the years, church services and hearing the superior choir. The tennis program is wonderful. also | 4/29/2014 8:18 AM |
| 37 | gathering of friends and family generation after generation | 4/29/2014 8:18 AM |
| 38 | Family, nature, events such as Operetta | 4/29/2014 7:16 AM |
| 39 | Spouse's connection to CSA | 4/29/2014 6:58 AM |
| 40 | Simplicity preserved in buildings, traditions. Escape from hectic modern lifestyle. Woods, Lake Michigan beach. | 4/29/2014 6:46 AM |
| 41 | Family, the beauty of the location, connections to friends | 4/29/2014 5:51 AM |
| 42 | Friends and family who are there. Also the activities are very memorable. | 4/29/2014 4:35 AM |
| 43 | The services, kayaking from the beach, people. | 4/28/2014 10:05 PM |
| 44 | Spending time with family | 4/28/2014 9:57 PM |
| 45 | Long-standing family connections, ability to connect with lifelong friends, chance to escape everyday life and show my children a different pace of life and new activities outside our normal environment. | 4/28/2014 9:55 PM |
| 46 | I have spent most summers of my life at CSA and I am 85 years old. My family built a cottage in 1917 and my grandchildren are fifth generation summer CSA residents. This is where family is most rooted and some family have graves here. | 4/28/2014 9:15 PM |
| 47 | At a time when families rarely stay in one place, and scatter across the continent, it's the only place in my life that has stayed the same, and with our family plot in the Township cemetery up on the hill, it is becoming the anchor for four generations. | 4/28/2014 7:55 PM |
| 48 | Inclusive programs and history. | 4/28/2014 6:42 PM |
| 49 | I grew up coming to the CSA. It is a great place to spend time with your family. I especially like the activities for children and the youth programs. | 4/28/2014 4:05 PM |
| 50 | The people and the location | 4/28/2014 3:45 PM |
| 51 | Everything. The relaxed family atmosphere and the beautiful settting | 4/28/2014 3:37 PM |
| 52 | ffamily, friends, memories, beauty of the place, community | 4/28/2014 3:21 PM |
| 53 | traditions which make the experience unique. safe place for children to have fun. multigenerational friendships | 4/28/2014 3:11 PM |
| 54 | It's "home" | 4/28/2014 2:47 PM |
| 55 | I grew up and my kids grew up on the CSA. | 4/28/2014 2:30 PM |
| 56 | It's what I consider home. Family time is a big part. I have a very strong connection to the woods, the community, the spiritual aspects for our congregation. | 4/28/2014 2:06 PM |
| 57 | safe place for kids, connection to the same families every year. | 4/28/2014 2:00 PM |

CSA 2014 Survey

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| 58 | Family connections (5 generations); Friends; Meaningful activities (church, Ecology Committee, Lectures, etc.) | 4/28/2014 1:50 PM |
| 59 | Friends, programs, environment | 4/28/2014 1:14 PM |
| 60 | Keeping alive our family's long term friendships and relationships. A place to truly unwind and be comfortable where the kids have things to do/CSA as well as area activities, friends to play with, and good people around. | 4/28/2014 12:51 PM |
| 61 | CHildren's programs,concerts. sheer beauty of place, friendships made, sense of community,atmosphere, church , on most Sundays. | 4/28/2014 12:39 PM |
| 62 | A community around Crystal Lake with activities (e.g., tennis, swimming, arts classes) that I enjoy | 4/28/2014 12:35 PM |
| 63 | The community, the sense of family and tradition, the beautiful location, and the fun! | 4/28/2014 11:57 AM |
| 64 | I grew up coming to my great-grandparent's cottage, went there every year as a child | 4/28/2014 11:36 AM |
| 65 | people, facilities, beauty | 4/28/2014 10:58 AM |
| 66 | Lots of things for kids to do. Many great memories and friends were made at tennis lessons as a kid. | 4/28/2014 10:41 AM |
| 67 | The people The lakes The natural environment Academic/Theological lectures and discussions | 4/28/2014 10:34 AM |
| 68 | It is the most amazing place on earth!!!! | 4/28/2014 10:33 AM |
| 69 | It is special because I have visited there every summer of my life, (I am 48). | 4/28/2014 9:27 AM |
| 70 | That it never changes.. | 4/28/2014 9:23 AM |
| 71 | Programs for children, the natural beauty, people who we meet are generally on the same page as my husband and I in terms of perspective of issues that come up. People look out for one another are willing to help one another, and enjoy sharing their insight. | 4/28/2014 8:51 AM |
| 72 | family and forest | 4/28/2014 8:50 AM |
| 73 | History of family and friends. The water. The climate. | 4/28/2014 8:41 AM |
| 74 | Community is strong. Freedom that the kids have to be outside. Friendships we have made with other families from all over the world. | 4/28/2014 8:39 AM |
| 75 | The friends and family I get to see only here. | 4/28/2014 8:17 AM |
| 76 | The people/community. All of the activities for kids (and adults). | 4/28/2014 7:56 AM |
| 77 | Being able to see the same people year after year; the great staff; TRADITION - operettas, art fair, movie night, performances, 4th of July activities, etc., etc., etc. There are activities for all ages. | 4/28/2014 7:47 AM |
| 78 | the sense of community the CSA has. | 4/28/2014 7:36 AM |
| 79 | Fires on Lake Michigan Beach | 4/28/2014 7:04 AM |
| 80 | tradition; wonderful place for children and families | 4/28/2014 4:00 AM |
| 81 | Environment | 4/28/2014 1:58 AM |
| 82 | The scenery and variety of outdoor activities. I cherish my time sailing on Crystal lake, hiking the Michigan beach, and making many trips to Point Betsie, Sleeping Bear Dunes, and canoeing the betsie and platte rivers. | 4/27/2014 11:45 PM |
| 83 | Friendships and fellowship | 4/27/2014 11:36 PM |
| 84 | Family time; creating memories together; boating/waterskiing; Frankfort beach; dairy maid; walking in the woods; camp fires on the beach; playing games; kids activities (ecology, Monday night dances, soccer, tennis) | 4/27/2014 11:30 PM |
| 85 | Tradition . Children's activities Tennis Church Operetta | 4/27/2014 11:23 PM |
| 86 | Connection to history, family. I could do without the "privilege ticket holder" face of the CSA (on the beach, etc). Can we find a way to be less elitist? | 4/27/2014 11:01 PM |
| 87 | The timeless nature of the CSA which has much of the same as when I was a kid. | 4/27/2014 10:52 PM |
| 88 | w e have a cabin up there, its the traditions , the kid dances, the lessons, the opera I have participated, my kids have in all the above, great people to know and participate with every summer | 4/27/2014 10:42 PM |
| 89 | The activities, the tradition, the grounds, the people | 4/27/2014 10:26 PM |

CSA 2014 Survey

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| 90 | We love the programs for children. My husband has been coming for 30+ years and we love the traditions and 'family' we have there. | 4/27/2014 10:16 PM |
| 91 | Spending time at the CSA beach watching my kids take swimming and tennis lessons. | 4/27/2014 10:01 PM |
| 92 | The dances, the kids sports, the community atmosphere | 4/27/2014 9:55 PM |
| 93 | Beautiful beaches and quiet woods | 4/27/2014 9:45 PM |
| 94 | The community, the activities, the friends and family who reliably come back year after year. | 4/27/2014 9:21 PM |
| 95 | The people and the activities available for my children. We take advantage of everything from Monday night dancing to Ecology club. | 4/27/2014 9:19 PM |
| 96 | the spirit of the place; family memories; when our children were younger, the operetta, tennis tournaments, overnight activities, etc; now, choir, Bible studies (esp the women's one) and activities (swimming, tennis, soccer) for the younger kids | 4/27/2014 9:12 PM |
| 97 | The people and the location. | 4/27/2014 9:06 PM |
| 98 | This is the most sacred place I know. It is sacred because of the wealth of memories I have from years of vacation time, for the peaceful and deep thinking I always do here, for the beauty of the area, for the chance to be so near to the water, and an environment that nurtures family and friendship. | 4/27/2014 9:05 PM |
| 99 | the friends, programs, activities, beaches, and woods | 4/27/2014 9:04 PM |
| 100 | The people, the purpose, the geography and the weather | 4/27/2014 9:03 PM |
| 101 | people-nature church | 4/27/2014 8:42 PM |
| 102 | Friendships and beauty of the area | 4/27/2014 8:35 PM |
| 103 | Simply homie | 4/27/2014 8:34 PM |
| 104 | Friendships | 4/27/2014 8:31 PM |
| 105 | THE PEOPLE | 4/27/2014 8:20 PM |
| 106 | Church and seeing ol friends and newfaces | 4/27/2014 8:04 PM |
| 107 | The lake, Spiritual development, Children & Youth events, exercise programs for adults | 4/27/2014 8:03 PM |
| 108 | My grandfather came in 1906 and we have been there ever since. | 4/27/2014 8:03 PM |
| 109 | Community, Get family outdoors, Freedom for children, Emphasis on learning/education/growing/playing, Time to relax with family, Tradition | 4/27/2014 8:02 PM |
| 110 | the location between & use of both Lake Michigan & Crystal Lake, the friends who return every year & the basic guidelines & rules based on Christian values. | 4/27/2014 7:59 PM |
| 111 | Crystal Lake beach, the tennis courts, the assembly building, the church and relationships that I have with members. | 4/27/2014 7:54 PM |
| 112 | The "spirit" that pervades the CSA. There has always been a strong sense of respectful/well-focused, purposeful energy that propels everything that happens. | 4/27/2014 7:47 PM |
| 113 | It's where I spent my summers growing up. I know all the "kids" of my era, but the women, for the most part by their maiden names. Only people who grew up there can realize how special it is. | 4/27/2014 7:46 PM |
| 114 | The welcoming environment and wonderful childhood memories that my children now are experiencing. The meeting house.. art classes.. tennis lessons.. swimming.. playing at the beach... campouts for older children (we had them at Lake Michigan when I was young).. Crystal View... Lake MI beach. | 4/27/2014 7:39 PM |
| 115 | Quiet weekends and vacation in the off-season mid-May to mid-June and Late August to mid-October. And Family visits in the summer, particularly over 4th of July. | 4/27/2014 7:36 PM |
| 116 | The people!!! Love is abundant in this place & so many donate their time & talents to make it a nurturing environment for the body, soul, & mind. | 4/27/2014 7:33 PM |
| 117 | Down to earth families, group activities, generations of friends, beauty in landscape | 4/27/2014 7:32 PM |
| 118 | Family. Friends. Great place for kids. Love all the lessons my boys get up there | 4/27/2014 7:28 PM |

CSA 2014 Survey

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|-----|--|--------------------|
| 119 | Family | 4/27/2014 7:28 PM |
| 120 | The setting if the cottages, activities for the kids, the tennis tournament, seeing friends. | 4/27/2014 7:16 PM |
| 121 | Crystal Lake and the cottage is home, we moved several times as I grew up and this was the one constant... Visiting grandparents when younger, and now knowing that my kids feel the same. | 4/27/2014 7:08 PM |
| 122 | Reconnecting with the same people year after year, growing old with them | 4/27/2014 7:01 PM |
| 123 | Beaches, church services | 4/27/2014 7:01 PM |
| 124 | I grew up going to CSA. We have lots of family there and my child loves spending her summers in Michigan as much as I do. Having organized, fun activities on a daily basis is wonderful for the kids and having nice weather where we can spend time outdoors is wonderful. | 4/27/2014 6:57 PM |
| 125 | Intergenerational activities, family time, time in the woods, CSA events, music, the ethics of ecological stewardship, lineage of meaning throughout my family's generations | 4/27/2014 6:57 PM |
| 126 | Family time, friends, church, swimming | 4/27/2014 6:56 PM |
| 127 | Peace and quiet, a good beach, a beautiful area | 4/27/2014 6:54 PM |
| 128 | the traditional activities that we grew up with that can be shared with our generation:dancing, swim lessons, tennis, art, operetta, etc.. | 4/27/2014 6:34 PM |
| 129 | It's where I grew up coming in the summer. It's our family and family friends little secret. I love that only a select few know what it is. | 4/27/2014 5:24 PM |
| 130 | The people. Crystal lake and the beach. Lake Michigan beach. Variety of activities. | 4/27/2014 12:15 PM |
| 131 | The history of knowing that my great grandparents were involved with the CSA | 4/27/2014 11:17 AM |
| 132 | CSA is Home. | 4/27/2014 8:45 AM |
| 133 | It's a wonderful place for our children to be just children. Along with the great activities provided such as Ecology Fun & sports activities/lessons, it is a safe and family friendly environment for our kids. As a military family, it's nice that our children have a constant "home" where they know what to expect and we are comfortable letting them experience life. | 4/27/2014 3:03 AM |
| 134 | The connection to nature. The idea of my children learning tennis, swimming or dance the same place I did. Reconnecting with friends and family. This is the only constant "home" I have had. | 4/27/2014 12:16 AM |
| 135 | The location, kids activities, friends from years past | 4/26/2014 10:30 PM |
| 136 | The connections I've mad with other teens, adults and everyone else. I have made some life long friends and there is always something new to do. | 4/26/2014 9:50 PM |
| 137 | the natural beauty | 4/26/2014 9:16 PM |
| 138 | The family "camp" experience. Watching my kids swim in Crystal Lake. Introducing th to northern Michigan. | 4/26/2014 8:59 PM |
| 139 | Close knit community | 4/26/2014 8:50 PM |
| 140 | Traditions developed by my wife's family for 100-plus years. The quaint authenticity of the cottage and the grounds, visiting local places like Gwen Frostic, worship, eating cherries, swimming. | 4/26/2014 8:31 PM |
| 141 | Family oriented, peaceful, safe, friendly | 4/26/2014 8:30 PM |
| 142 | CSA is where my family spent weeks in the summer with my grandparents, aunts, uncles, and cousins. | 4/26/2014 7:55 PM |
| 143 | Time with family, and friends. A place where my children can enjoy summer roaming free, as we were able to as children. | 4/26/2014 7:53 PM |
| 144 | The tennis, swim lessons and kids activities. | 4/26/2014 7:42 PM |
| 145 | The community of people and the friends I have made at the CSA. The CSA has also given me some of my best memories from when I was a little kid to now. | 4/26/2014 5:22 PM |
| 146 | Great memories of growing up. | 4/26/2014 5:12 PM |
| 147 | The long standing relationships, family ties and traditions... The beaches, the activities for children in specific... | 4/26/2014 4:55 PM |
| 148 | The people and the atmosphere | 4/26/2014 4:52 PM |

CSA 2014 Survey

| | | |
|-----|---|--------------------|
| 149 | our cottage | 4/26/2014 4:04 PM |
| 150 | Family, community, safe activities for the children | 4/26/2014 3:47 PM |
| 151 | Family friends community activities | 4/26/2014 3:36 PM |
| 152 | Traditions, church, friends and family | 4/26/2014 3:08 PM |
| 153 | I've been going every year since I was a baby. I love everything about CSAn The lake, the peopke, the activities. But mostly I love the relaxing family atmosphere! | 4/26/2014 2:52 PM |
| 154 | The history, the community spirit, the opportunities for learning (from swimming and tennis to lectures and slide shows), and the natural beauty. | 4/26/2014 1:45 PM |
| 155 | It has been a part of our family for so long and has been such a special part of our lives. We particular appreciate and love all of the kids' activities...tennis, art and crafts, sports activities... | 4/26/2014 1:37 PM |
| 156 | The beach, the cafe and the family camaraderie | 4/26/2014 1:37 PM |
| 157 | Old friends, my own family history on staff and stage, the fine atmosphere for kids, the woods, dunes, lakes and rivers, the choir | 4/26/2014 1:24 PM |
| 158 | The beach, crystal and Michigan beach, the church services, the people, the operettas, music, everything! | 4/26/2014 1:22 PM |
| 159 | The close community and outstanding options for children to play, learn and interact with all ages. | 4/26/2014 1:21 PM |
| 160 | The people are amazing and make it special. | 4/26/2014 1:18 PM |
| 161 | Family & community activities | 4/26/2014 1:12 PM |
| 162 | beautiful | 4/26/2014 1:04 PM |
| 163 | Family time at Lake Michigan and Crystal Lake, the operetta, continuing traditions with my kids, church services | 4/26/2014 1:03 PM |
| 164 | The lovely, family friendly and focused activites each day. | 4/26/2014 12:59 PM |
| 165 | CSA is the place I grew up. I have all of the memories of long days on Crystal Lake. Learning to swim and play tennis. Sunsets and campfires on Lake Michigan. I have now had the great opportunity to raise my children with summer's at the Assembly as well, and they love it just as much as I do. The waterfront, the activities, the wonderful people, all of these things make the CSA a huge part of our life, and we are so appreciative and grateful to have it. | 4/21/2014 7:15 AM |
| 166 | The church services The operettas, the fairs, the people | 4/20/2014 1:05 PM |
| 167 | The quality, community and intellectual capacity of people drawn to Crystal Lake. Our beautiful natural surroundings. | 4/18/2014 11:59 AM |
| 168 | Music, Tennis, friends, | 4/16/2014 12:26 PM |
| 169 | Tradition, environment, worship, programs | 4/8/2014 4:37 PM |
| 170 | Beutiful surroundings and goog friends | 3/31/2014 6:04 PM |
| 171 | It's HOME....going back to where I grew up and friends I've had for the bulk of my life. Sitting in church in the woods, walking along the beach, spending time with friends recharges me. | 3/29/2014 8:59 AM |
| 172 | Cousins, the two lakes/beaches, exercise classes, proximity to Frankfort, concerts, beautiful places to walk | 3/28/2014 10:40 AM |
| 173 | Quiet and peaceful. | 3/25/2014 5:40 PM |
| 174 | Crystal Lake, the Assembly, Lake Michigan beach, the woods, family being together, old friends...etc. | 3/24/2014 9:35 PM |
| 175 | The CSA is my center, part of who I am. My fondest childhood memories are tied to the Assembly and Up North. | 3/23/2014 6:28 PM |
| 176 | Not salt water and the lake is beautiful. Kick back and relax slow down the rat race and veg out on vacation. | 3/23/2014 3:48 PM |
| 177 | 1) Sense of community with people who seek to answer to a call beyond their own immediate interests. 2) Being part of a multi-generational community - having known and cared about my peers' grandparents and knowing my peers' nieces and nephews. And their knowing and caring about mine. 2) Reuniting with family members in a setting in which a lot of the rest of CSA is reuniting with their family members. 3) The beauty of the setting. 4) Thoughtful and varied programming, including not just sports or music - as wonderful as they are - but discussion groups, concerts, etc. | 3/23/2014 10:12 AM |

CSA 2014 Survey

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| 178 | The family and friend oriented atmosphere. All of the traditions each Summer are great as well. I love how close the community is. | 3/20/2014 10:42 AM |
| 179 | Crystal lake | 3/20/2014 7:07 AM |
| 180 | Oh jeez, where do I even begin? Everything! | 3/20/2014 7:06 AM |
| 181 | The sense of community, the programming for youth, the generations of families coming, the tradition. | 3/19/2014 9:24 PM |
| 182 | Beatiful place made some life long friends. | 3/19/2014 7:32 PM |
| 183 | The programs for kids, the people and the fact that programming stays the same from year to year. I remember doing the same things as a child that my children now enjoy. | 3/19/2014 5:30 PM |
| 184 | It was more home to me than any home I ever knew growing up. The family, the spirituality, the fellowship, the activities, the community were things that made me long for summer for the rest of every year. | 3/16/2014 10:26 PM |
| 185 | Family and friendships, scenery, quiet, clean, accessibility to nature, child programs | 3/15/2014 7:53 PM |
| 186 | I spent summers growing up there and have a lot of very good friends because of it. | 3/15/2014 2:40 PM |
| 187 | Programs, friends and family, recreation, views of the lakes | 3/14/2014 2:01 PM |
| 188 | Love the "coming home" to our summer place and the traditions of CSA. | 3/13/2014 10:40 PM |
| 189 | It's the one week of the year where we get to relax, spend time together and reconnect like we do no other time of the year, nor any other place. | 3/13/2014 9:13 PM |
| 190 | The family and friend connection, the tradition and how my memories are so intact about each and every year I've been at CSA. The fabulous activities for the kids that I participated in and now my kids can do is so fantastic. | 3/13/2014 7:53 PM |
| 191 | family gathering place | 3/13/2014 10:28 AM |
| 192 | old and new relationships | 3/12/2014 11:34 AM |
| 193 | family, friends, spirituality, woods and water | 3/11/2014 10:19 AM |
| 194 | I grew up in the CSA. I see many life-long friends there every year. Most of the time we are up there is before or after the CSA opens or closes. We spend 2-3 months there every year. | 3/10/2014 1:37 PM |
| 195 | I've moved a lot so it's the rooted place and it is the place where family gathers. | 3/10/2014 11:30 AM |
| 196 | Family orientied activities; Tradition; Sports programs; Well-maintained beach; Places for boats of all types | 3/10/2014 1:15 AM |
| 197 | We love the music, tennis and people. Also the area and weather. | 3/9/2014 7:57 PM |
| 198 | Community. Not allowing it to become a country club - effciently managed to keep expenses down and maintain affordability. | 3/9/2014 11:20 AM |
| 199 | friends, family meeting place | 3/8/2014 6:28 AM |
| 200 | The memories, the family tradition, the small town feel of it all, the personal relationships, all of the little fun things like the slide in the water, etc. | 3/7/2014 10:45 AM |
| 201 | friends and family | 3/6/2014 9:11 PM |
| 202 | My family and extended family. | 3/6/2014 7:08 PM |
| 203 | the people and the activities | 3/6/2014 3:40 PM |
| 204 | My husband has fond memories and my children appreciate the familiar place year after year. | 3/5/2014 9:59 PM |
| 205 | A place for family to congregate. Church services. The lake and swimming, tennis, water activities, and overall facilities, traditions. | 3/5/2014 11:07 AM |
| 206 | life long friendships, focus on family, opportunities for all ages, opportunities for community service | 3/5/2014 11:04 AM |
| 207 | The people, friendships, community. The annual events and activities, the familiarity and beating the married men in the 4th of July softball game. Also Ken Cox and the rest of the CSA leadership. | 3/5/2014 8:38 AM |
| 208 | The safety, friendships, memories, beauty, water,"the Assembly Way", activities, Sunday morning service and choir | 3/4/2014 9:26 PM |

CSA 2014 Survey

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| 209 | Feeling of community, church services, music programs, mission, long history of my association | 3/4/2014 7:30 PM |
| 210 | Its hard to put into words.....simplicity, no TV, no phone, no noise, just many natural things to regenerate the body, spirit and mind. | 3/4/2014 4:46 PM |
| 211 | great music, great friends, great activities | 3/4/2014 4:45 PM |
| 212 | With the moving around I have done, Pilgrim remains an anchor in my life. | 3/4/2014 2:07 PM |
| 213 | Operetta, sense of community and seeing friends. | 3/4/2014 2:09 AM |
| 214 | Long time connection to the people of the Association. | 3/3/2014 4:36 PM |
| 215 | friends, quiet time, walks, traditions, personal history, tennis, family | 3/3/2014 4:18 PM |
| 216 | The continuity. Wherever life takes us, we can always come back to the CSA and truly feel "at home." | 3/3/2014 3:58 PM |
| 217 | A place to see life long friends every summer for a few weeks. | 3/3/2014 1:36 PM |
| 218 | Community, continuity, open-mindedness, accent on youth activities. | 3/3/2014 1:22 PM |
| 219 | I have been coming to the CSA with my husband ever since we have been together. His grandma grew up (in the summers) at Crystal and their family own a cottage on Forest. The CSA is full of heart and life and family. We believe this so much that we now have our own cottage on CSA grounds to spend the summers with our three children, soaking up the CSA and all it offers. It is our first summer in our own cottage and we plan to be there as much of the summer as possible!!! | 3/3/2014 12:57 PM |
| 220 | We enjoy our daily walks, mainly along the Michigan beach into Frankfort. Important to us is also seeing and being with friends we have met at the CSA over the years. Lastly, and most important to us is having our seven grandchildren staying with us. They in turn like the beach and activities, like baseball and tennis. | 3/3/2014 12:09 PM |
| 221 | Timelessness; consistency; uncompromised values; simplicity; natural; faith and family focus! | 3/3/2014 10:14 AM |
| 222 | Family, tennis, and friends. | 3/3/2014 8:57 AM |
| 223 | Total relaxation, Crystal beach, Michigan beach, the woods, visiting the surrounding area, Frankfort, Leeland, etc. | 3/3/2014 8:26 AM |
| 224 | The people we have met, and we meet new ones every year, and the relationships we have formed are what make CSA so special. | 3/3/2014 6:24 AM |
| 225 | Communitiee and friendships | 3/2/2014 11:42 PM |
| 226 | I spent my summers here as a child and it was the place I learned to swim, where I saw my cousins, and where I spent time with my grandmother and other relatives. Her cottage was built in the early 1900's and I can't imagine a more special place on earth. The CSA is a magical place that I want my children to remember as fondly as I do. | 3/2/2014 8:05 PM |
| 227 | Lake Michigan shore, Crystal Lake shore, and the walk between them. | 3/2/2014 7:46 PM |
| 228 | community, long-time friends, recreation that is healthy for body, mind and spirit, wide variety of available activities for each age group, | 3/2/2014 7:09 PM |
| 229 | Being with family. The beauty of the lake and woods. Fond memories. | 3/2/2014 6:41 PM |
| 230 | The friends we have made in the area. | 3/2/2014 5:21 PM |
| 231 | old friends and meeting potential NEW friends; traditions old and new; beautiful setting; artistic, athletic and intellectual inspiration provided by the wide range of programs | 3/2/2014 4:52 PM |
| 232 | singing in the choir. swimming in Crystal Lake. Safe surroundings for younger children. Availability of tennis courts. Friendly people. wide variety of programs for adults & for kids. | 3/2/2014 4:47 PM |
| 233 | The facilities such as the beaches and tennis courts. I am often not able to attend as many lectures/programs as I would like I appreciate the variety that are offered. | 3/2/2014 4:32 PM |
| 234 | Been vacationing here all my life | 3/2/2014 3:23 PM |
| 235 | Seeing family and friends; rest and quiet; closer to nature; outdoor activities | 3/2/2014 2:47 PM |
| 236 | beaches, water, family, friends | 3/2/2014 2:24 PM |
| 237 | Tradition, life long friends & family, new friends, beach & athletic facilities. | 3/2/2014 2:03 PM |
| 238 | More home than "home". Retreat from the grind. 5 generations of memories & friends. | 3/2/2014 1:22 PM |

CSA 2014 Survey

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| 239 | Vacation time with family who live in other parts of the country. We have a sense of community around us which is comforting. | 3/2/2014 1:20 PM |
| 240 | It's the community of people, the traditions and the entire ambience. | 3/2/2014 12:55 PM |
| 241 | The natural environment and the people. And the choir. | 3/2/2014 11:33 AM |
| 242 | The Crystal waterfront, boating, the tennis courts, CSA Michigan beach, activities for kids (art classes, lessons), seeing old friends and family, operettas, stunt night-- I guess just about everything! | 3/2/2014 11:18 AM |
| 243 | It's a family generational tradition that I love and cherish. All of my best childhood & adulthood memories and life long friends are from the CSA! | 3/2/2014 10:34 AM |
| 244 | Grew up there every summer, family tradition, great friends and beautiful place | 3/2/2014 10:26 AM |
| 245 | CSA is the place my whole family comes every year. It has consistency and comfort. | 3/2/2014 8:53 AM |
| 246 | family ambience | 3/2/2014 7:37 AM |
| 247 | tradition, activities, friendliness | 3/1/2014 9:24 PM |
| 248 | Everything! Families, commaraderie, grandchildren, operettas, etal!!, | 3/1/2014 9:20 PM |
| 249 | Family history of attending every summer and continues to be the place the family comes together every year. Lake Michigan and Crystal Lake beaches. | 3/1/2014 8:38 PM |
| 250 | Old friends and long history of coming here year after year. | 3/1/2014 8:36 PM |
| 251 | Crystal lake beach, tennis, kids activities | 3/1/2014 8:05 PM |
| 252 | - Opportunities for the children to make friends and lifelong connections at Crystal Lake. - Simplicity, rustic camp feel, nature - Summer sports | 3/1/2014 8:00 PM |
| 253 | The people | 3/1/2014 5:27 PM |
| 254 | Beautiful wilderness! Feeling close to nature! Memories from my childhood and wanting to share them with my spouse and kids. | 3/1/2014 5:20 PM |
| 255 | I grew up coming to the assembly. My father was the manager of the CSA in the 1950s | 3/1/2014 5:10 PM |
| 256 | Traditions...I like that my kids are able to participate in things that I did when I was a kid. The environment and beaches. | 3/1/2014 4:58 PM |
| 257 | kids/grand kids programs, swimming & tennis, the moral quality of the people & staff we know. | 3/1/2014 4:36 PM |
| 258 | Historical family ties; environment | 3/1/2014 2:44 PM |
| 259 | Friendships, memories, sinsets, the lakes, creating new memories, worship | 3/1/2014 2:31 PM |
| 260 | The beach at Crystal Lake and seeing friends from past years, activities at the CSA like tennis, soccer, the dances when our kids were younger. | 3/1/2014 2:03 PM |
| 261 | being with family members and long time friends, enjoying the beautiful place, church services, music and various activities | 3/1/2014 1:38 PM |
| 262 | The people | 3/1/2014 1:21 PM |
| 263 | Choir, swimming | 3/1/2014 12:53 PM |
| 264 | The people and the tradition. A group of people who care for one another and the CSA. | 3/1/2014 12:24 PM |
| 265 | It never changes! All my best friends are there. | 3/1/2014 12:16 PM |
| 266 | Connection to childhood memories; natural beauty. | 3/1/2014 11:47 AM |
| 267 | the lake and the woless so, people and progrtams | 3/1/2014 11:46 AM |
| 268 | The people, great friends | 3/1/2014 11:40 AM |
| 269 | Tradition and familiarity | 3/1/2014 11:13 AM |
| 270 | The time I spend with old friends, the beaches, the CSA programs, and enjoying nature. | 3/1/2014 10:46 AM |

CSA 2014 Survey

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| 271 | CSA - beaches, woods, lakes, people renew my spirit. It is a place where my father said that you go to "recharge your batteries". | 3/1/2014 10:46 AM |
| 272 | I grew up spending all summer, every summer at the CSA - growing from Monday night dances, crafts with Cindy and children's operettas up to teen dances and activities to everyone going to college and now staying connected as our age group gets married and starts having kids of their own... I've grown up there, my mom grew up there, my grandpa grew up there... it's the most amazing family history and connection. Not to mention the most beautiful place on earth. Now I get back as often as I can, but with limited vacation it's only a fraction of how much time I want to be there! | 3/1/2014 10:42 AM |
| 273 | Reunion with old friends whom I see only at the CSA. A beautiful environment with family-friendly facilities and programs | 3/1/2014 10:20 AM |
| 274 | Nostalgic connection to childhood memories, Lake Michigan, small community feel, friendly woodsy intellectual environment, visiting old friends, connecting with family, the physical environment | 3/1/2014 10:13 AM |
| 275 | tennis, kids activities | 3/1/2014 10:10 AM |
| 276 | The CSA is my home. | 3/1/2014 9:57 AM |
| 277 | People and activities | 3/1/2014 9:50 AM |
| 278 | Our friends and the sense of community | 3/1/2014 9:46 AM |
| 279 | heritage, tradition, good friends, activities for all ages | 3/1/2014 9:16 AM |
| 280 | The beach, tennis, the meeting house and all it facilities, the kid programs and the ecology focus. | 3/1/2014 9:11 AM |
| 281 | THE PEOPLE, THE PEACEFULNESS, THE SAFE-NESS | 3/1/2014 9:10 AM |
| 282 | The people and freedom we have because it is a safe family environment | 3/1/2014 8:53 AM |
| 283 | Very peaceful and relaxing. A lot of memories from when I was a child. I'm excited to get to bring my children here. My dad also spends the entire summer there so a good time to bond with my family. | 3/1/2014 8:32 AM |
| 284 | The friends there, the beautiful lake, opportunities to relax, enjoy nature, old friends and family. | 3/1/2014 7:57 AM |
| 285 | The generational connection of family and friends. | 3/1/2014 7:49 AM |
| 286 | The diversity of people. Community leadership The Music. The waterfront & other activities | 3/1/2014 7:31 AM |
| 287 | The friendliness do he members is very special to me. | 3/1/2014 7:28 AM |
| 288 | The community. I have met some of my best friends through the CSA. I think that the welcoming social atmosphere is what I appreciate the most about the CSA | 3/1/2014 7:23 AM |
| 289 | All of the people at the CSA are ALWAYS so friendly and sociable. It is our most favorite vacation spot. | 3/1/2014 6:35 AM |
| 290 | Sunday worship and Bible studies, volunteering and renewing friendships | 3/1/2014 6:09 AM |
| 291 | We have our family cottage up there that we like to spend time in and also it's just a nice feeling to be away from a lot of the city vibes. Kids are able to roam free and have more freedom and it's nice that we know the same people every year rather than trying to meet new people every summer | 3/1/2014 1:13 AM |
| 292 | Community, safety, activities for all ages, weather. | 2/28/2014 10:55 PM |
| 293 | The history, Lake Michigan beach, light houses, The kid activities, The safety. Used to be crystal lake but not now with swimmers itch. | 2/28/2014 10:54 PM |
| 294 | Long established friends, Weather, every friend is also on vacation, operettas, beach. | 2/28/2014 10:15 PM |
| 295 | nothing | 2/28/2014 10:08 PM |
| 296 | I started coming to the CSA when I was a baby. Although there were serveal years that I didn't come(from college until about 4 years ago), I have always enjoyed coming to the CSA because of the beautiful scenery. | 2/28/2014 9:51 PM |
| 297 | The friendships I have made over the years, through my summers at the CSA, are some of my most important friendships. | 2/28/2014 9:50 PM |
| 298 | The people, scenery, beach fires, the 4th, tennis tournament. | 2/28/2014 9:36 PM |
| 299 | The water, the friends, the memories, the chill environment | 2/28/2014 9:27 PM |

CSA 2014 Survey

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| 300 | Family, community | 2/28/2014 9:22 PM |
| 301 | Children's activities | 2/28/2014 9:04 PM |
| 302 | Family time together | 2/28/2014 8:35 PM |
| 303 | Solitude. Beaches. Friends I have not seen in a long time | 2/28/2014 8:16 PM |
| 304 | There are no negroes or Mexicans. | 2/28/2014 7:51 PM |
| 305 | It has been my Summer home in a life of constant moving. I know when I am CSA I will see people and places I only see when there. I start thinking about upcoming trips as soon as Fall starts and look forward to sharing stories over the holidays and making plans for what my wife and I will do while up north. | 2/28/2014 7:46 PM |
| 306 | My father was once the manager and our family built a cottage nearby. I still see many friends every year who I knew as a child. | 2/28/2014 7:45 PM |
| 307 | Spiritual life, peaceful grounds, meeting up with lifelong friends, Christian foundation | 2/28/2014 7:45 PM |
| 308 | Kids activities and swimming! | 2/28/2014 7:21 PM |
| 309 | Peaceful beaches | 2/28/2014 6:59 PM |
| 310 | Doing the opprettas, playing tennis, swimming, and running in the woods. | 2/28/2014 6:51 PM |
| 311 | My family has been coming since 1904...There is no other place I would rather be | 2/28/2014 6:35 PM |
| 312 | The fact that although the world around me is always changing, the CSA never does. Because the summer way of life at the CSA has not changed since my great great grandfather spent his summers there I am able to reconnect with my family and the past in ways I never otherwise could. The CSA to me is looking at stars around a bonfire at lake Michigan beach, swimming out to the far raft, and being with friends that I know I will be able to see for the rest of my life. It is because of all these small details that I know the CSA will always be the place that is closet to my heart | 2/28/2014 6:29 PM |
| 313 | Seeing friends from summers past, enjoying the daily tennis lessons and swimming at the beach. We also enjoy the various speakers, art events (Craft show and adult workshops), and family events (Monday night dance, Family dances, beach movies). | 2/28/2014 6:29 PM |
| 314 | Friends, activities, church, beauty, beach | 2/28/2014 6:05 PM |
| 315 | Friendships | 2/28/2014 6:04 PM |
| 316 | Have been to the CSA every year but one of my life (52 years!). Have wonderful memories, made great friends, still love the sense of community and family. | 2/28/2014 6:00 PM |
| 317 | family and friends, swimming to the rafts, art programs, music | 2/28/2014 5:59 PM |
| 318 | My family had one of the the first properties on the CSA property. My family has been on Crystal Lake for 100 years. | 2/28/2014 5:58 PM |
| 319 | I grew up there. I live far from where I spent my childhood years, so each summer it is a chance to reconnect with my family. | 2/28/2014 5:29 PM |
| 320 | The woods, the lake, friends. | 2/28/2014 5:27 PM |
| 321 | 100 plus years of family history | 2/28/2014 5:07 PM |
| 322 | The lake(s), the people and family. | 2/28/2014 5:02 PM |
| 323 | It has been in our family for 60 years and is our tradition. | 2/28/2014 4:54 PM |
| 324 | The beauty of the woods and beaches and water; old friends; family | 2/28/2014 4:39 PM |
| 325 | It's tradition. It is family. I know it will always be beautiful. | 2/28/2014 4:37 PM |
| 326 | Members, activities especially for kids. Every one I meet or come in contact with is very nice. A caring community. | 2/28/2014 4:34 PM |
| 327 | program, music, church, friends, opportunity to help in various ways, spontaneity, intellectual and spiritual depth of the community, | 2/28/2014 4:32 PM |
| 328 | Important to my spouse. | 2/28/2014 4:26 PM |

CSA 2014 Survey

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| 329 | lifelong memories, generations of family members, stability | 2/28/2014 4:20 PM |
| 330 | Great activities for the kids. As a kid it was the best place to be. We could go off all day without worries of anything happening and come home by curfew. | 2/28/2014 4:16 PM |
| 331 | The CSA is a great community for families and friends to go to summer after summer. All of the activities create lasting memories and contribute to the solidarity and family feel of the CSA. | 2/28/2014 4:12 PM |
| 332 | It has a sense of family history - and it allows us to step out of our busy lives and enjoy the beauty and simplicity of summer in the beautiful environment of Northern Michigan with lots of life long friends | 2/28/2014 4:11 PM |
| 333 | Community | 2/28/2014 4:11 PM |
| 334 | The beautiful scenery and sense of community | 2/28/2014 4:07 PM |
| 335 | Family memories, the CSA memories of when I was a kid and all the fun I had with all the activities it offered and the beautiful nature of our area and the peace of the woods. I would spend more time if I could but I have to work | 2/28/2014 3:57 PM |
| 336 | The CSA has been the center of my life since I was small. It is a place of faith, but more importantly to me, a place where I can spend time with family and friends. | 2/28/2014 3:50 PM |
| 337 | The community of young families, children events and activities, tennis, Sunday service with the amazing choir, the operettas, the blending of all social economic friends that truly make CSA community a place of life long friends, | 2/28/2014 3:49 PM |
| 338 | The long-time friends I have made and the family connections which go back to the 1950's. Also, the Sunday morning services and other music programs are important to me. | 2/28/2014 3:45 PM |
| 339 | Life-long friendships | 2/28/2014 3:45 PM |
| 340 | See old friends and meet with family. I enjoy learning from others at classes and meetings. | 2/28/2014 3:41 PM |
| 341 | Family, friends, beach, woods, lake, great place for kids | 2/28/2014 3:22 PM |
| 342 | Family history and lifetime friends. | 2/28/2014 3:14 PM |
| 343 | The friends and neighbors with whom I grew up. It was a stabilitas loci for those of us who often moved around a lot. | 2/28/2014 2:58 PM |
| 344 | Memories, but they are fading as I grow older and it become increasingly difficult to justify the expense in time and money to make it up there. | 2/28/2014 2:50 PM |
| 345 | Friends / Beach / Tennis / Wlidwood | 2/28/2014 2:48 PM |
| 346 | It's magic. | 2/28/2014 2:48 PM |
| 347 | History with family and friends and activities offered | 2/28/2014 2:45 PM |
| 348 | Many fond memories particularly time spent at the beach, Crystal Lake. | 2/28/2014 2:44 PM |
| 349 | My children grew up with the CSA and some of their best friends from the summers are still their best friends. | 2/28/2014 2:41 PM |
| 350 | Friends, fellowship, recreational, artistic, and spiritual renewal, and the beautiful setting. We've moved enough that CSA is the annual gathering place for our family as much or more than our current residence. | 2/28/2014 2:38 PM |
| 351 | It has so many memories or family and friends that are so important to me. My best lifelong friends are those I met at the CSA on the beach and tennis courts. | 2/28/2014 2:36 PM |
| 352 | All the traditions, generations of community connections, emphasis on service, family programming, | 2/28/2014 2:32 PM |
| 353 | The beauty of the land and water. The concern people have for the environment. | 2/28/2014 2:26 PM |
| 354 | It is a true summer home with friends, activities, family, and integration into the wider community outside of the CSA. The CSA is the anchor for for the portion of our time that it is operating. | 2/28/2014 2:25 PM |
| 355 | The CSA is a second home to me. It is one special place where I can see friends who live across the country during the rest of the year. Compared to the craziness of school during the winter, the CSA is a place where I can come to unwind and take things a little slower. I love being able to spend lazy days on the beach with a book or music, seeing beautiful sunsets on Lake Michigan, and running through the woods or along the lake. | 2/28/2014 2:25 PM |

CSA 2014 Survey

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| 356 | Children's dances, children's and adult operettas, potlucks, choir, music performances, educational programs, swimming and tennis lessons, children's sports. I love that many generations come together in an open, educational, and perfectly wholesome community with so many opportunities for involvement. | 2/28/2014 2:23 PM |
| 357 | It's a wonderful place for young kids to grow up and make lifelong friends. It has also been a source of long term friendships for us as adults. | 2/28/2014 2:22 PM |
| 358 | The history, the family and friends, the community, the beach, the activities | 2/28/2014 2:16 PM |
| 359 | Friends, family gathering opportunity, tennis, lectures, serene environment | 2/28/2014 2:15 PM |
| 360 | This would take me an hour to respond to. Non-specifically I can respond family & place and memories. | 2/28/2014 2:14 PM |
| 361 | Our grandchildren love to participate in tennis lessons and afternoon sports. They're now too old for square dance but we loved watching them. Three were in the children's operetta last year. A lot of fun. | 2/28/2014 2:10 PM |
| 362 | ties to family and friends, traditions of the CSA | 2/28/2014 2:09 PM |
| 363 | The enduring friendships that have been cultivated and nourished year after year. The MeetingHouse is sacred - church services, operettas.... amidst a world of change, this is a constant for me and I know what I'm getting every summer when I return. | 2/28/2014 2:05 PM |
| 364 | It's not work...family time. | 2/28/2014 2:03 PM |
| 365 | The people, the community, the beaches and lakes | 2/28/2014 1:51 PM |
| 366 | "roots", long friendships and traditions | 2/28/2014 1:49 PM |
| 367 | Wonderful setting, many activities, chance to see old friends & take up where u left off | 2/28/2014 1:45 PM |
| 368 | we come off season...one month in the fall, one month in the spring, and two weeks at christmas. everything about the csa feels like home...the place, the people, and the timeless quality. | 2/28/2014 1:43 PM |
| 369 | Both lake fronts, educational programs & lectures, activities for kids like tennis, soccer, ecology, etc. The history of the place and visiting with friends I only get to see once a year. | 2/28/2014 1:34 PM |
| 370 | The place and space for kids including but not limited to the beach, the lake, the ball field, the dances, the operettas. Also I appreciate the purpose as stated in the Assembly News | 2/28/2014 1:31 PM |
| 371 | People, | 2/28/2014 1:31 PM |
| 372 | The people, the church, the unchanged natural surroundings, the Sunday choir, the programs for all ages and the wonderful sense of community and the women's Bible. Study. | 2/28/2014 1:30 PM |
| 373 | The COMMUNITY and PEOPLE. Most of the CSAers are great forward thinking people and not just enjoy the community but support and add to the overall health of it. | 2/28/2014 1:27 PM |
| 374 | It is the one place I can go and feel completely at peace. | 2/28/2014 1:24 PM |
| 375 | The community, everybody knows each other and if i were to tell my mom the last name of any of my friends she could tell me what their parents names are. | 2/28/2014 1:15 PM |
| 376 | Family time. Friends. Waterfront and water sports. | 2/28/2014 1:11 PM |
| 377 | Wonderful people. Tennis. The beaches. Trips to neighboring scenic areas and towns. Frankfort. | 2/28/2014 1:09 PM |
| 378 | The fact that it is very similar to the way it was when I was a kid. | 2/28/2014 1:05 PM |
| 379 | The positive, relaxed attitude of employees, the many activities offered | 2/28/2014 1:04 PM |
| 380 | It is the most amazing place that I know. I would not be a complete human being without the profound experience I have returning to the place that I love so deeply and share with my family and friends. Knowing my daughter can rock on her great-great grandfather's rocking chair on the porch says enough. | 2/28/2014 1:01 PM |
| 381 | My childhood memories and the opportunity to see my extended family. | 2/28/2014 1:01 PM |
| 382 | the friends I have met. My best friends are from growing up in MI during the summers | 2/28/2014 1:00 PM |
| 383 | History, continuity, people | 2/28/2014 1:00 PM |
| 384 | The music, operettas church choir and education | 2/28/2014 12:58 PM |
| 385 | Familiarity, friends, the lake, the history. | 2/28/2014 12:52 PM |

CSA 2014 Survey

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| 386 | Others there are my true "family". The assembly is my real home. Peace and love and continuity everywhere. Choir; beach; slide shows, adult dances, operettas | 2/28/2014 12:47 PM |
| 387 | A feeling of peace, friends, great local outdoor activities (including golf, fishing, and hiking, and proximity to Frankfort, TVC and Interlochen. | 2/28/2014 12:38 PM |
| 388 | It used to be my favorite place on earth after coming very year as a child, but the way my parents have been treated in the last year has changed everything. We bought a cottage somewhere else. Devastated. | 2/28/2014 12:36 PM |
| 389 | The friendships, the beauty of the surroundings. It is special for my kids to do the things that I did as a child. A great break from the routine | 2/28/2014 12:35 PM |
| 390 | The many years of memories with family, going back three plus generations. The opportunity to hear interesting ministers and speakers at church and Gibson lectures. The quietness and beauty of the woods, lakes and the joy of seeing the critters...all of them! Sharing memories and fun with old friends. The music programs. | 2/28/2014 12:28 PM |
| 391 | Nature, time with family, long tradition of coming, the location between the two lakes | 2/28/2014 12:25 PM |
| 392 | My home that never changes! | 2/28/2014 12:21 PM |
| 393 | It's our second home that's a great place for our extended family to get together each year. | 2/28/2014 12:20 PM |
| 394 | The experience of the CSA environment and the great memories I've made with all of the friends I've grown up with over the years. | 2/28/2014 12:15 PM |
| 395 | The clean air the water and the people I have met | 2/28/2014 12:13 PM |
| 396 | Relationships and connections | 2/28/2014 12:10 PM |
| 397 | The quaint size and the super nice people. Our kids really enjoy the summer camp feel! | 2/28/2014 12:02 PM |
| 398 | The CSA has had a significant impact on my identity. It is a beautiful place where I can appreciate nature, in addition to being a close knit community that I enjoy being a part of. My family has been part of the CSA for four generations and that gives me a deep sense of connection. In addition, some of my best friends are people I know through the CSA, Overall, I just love being able to go there each summer. | 2/28/2014 12:00 PM |
| 399 | Beaches, swimming area, people | 2/28/2014 11:58 AM |
| 400 | Family cottage, family history | 2/28/2014 11:55 AM |
| 401 | Our family has coming up since 1916 and we can't imagine not coming and enjoying all CSA has to offer. | 2/28/2014 11:53 AM |
| 402 | The friends I grew up with, the activities offered. | 2/28/2014 11:51 AM |
| 403 | Activities for the kids-especially tennis, the dances & the children's operetta, focus on family, beautiful setting, tight knit community, | 2/28/2014 11:48 AM |
| 404 | We are on our 5th generation. We are working on the cottage LLC. | 2/28/2014 11:47 AM |
| 405 | Family friends we've made over the years. | 2/28/2014 11:44 AM |
| 406 | It's a welcoming community and a relaxing place that I spend the year looking forward to returning to each year, aside from just being a beautiful place filled with fascinating people from all over. | 2/28/2014 11:42 AM |
| 407 | Long time friends, wonderful environs and a beautiful lake, church services | 2/28/2014 11:36 AM |
| 408 | Its beautiful location, the friendships I've made, and the church service I enjoy. | 2/28/2014 11:36 AM |
| 409 | I have enjoyed the CSA, activities and people since I first came in 1946 | 2/28/2014 11:34 AM |
| 410 | Crystal Lake beach, Lake Michigan, long-term friendships, area activities, quiet in September. | 2/28/2014 11:33 AM |
| 411 | We have so many friends from all around the globe that we renew annually. | 2/28/2014 11:32 AM |
| 412 | The two lakes, the trees, no WiFi, hanging out with family, the kids' activities. | 2/28/2014 11:32 AM |
| 413 | Friends | 2/28/2014 11:30 AM |
| 414 | The long time friendships I have developed with others at the CSA and the beautiful surroundings. | 2/28/2014 11:19 AM |
| 415 | Family, the beauty of the natural surroundings, wonderful kids activities that I grew up on and hope my kids will too. The operettas!! | 2/28/2014 11:12 AM |

CSA 2014 Survey

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| 416 | Beautiful untouched feel with comfortability with great people. | 2/28/2014 11:07 AM |
| 417 | The location, access to lakes, the community of friends and the independence to participate in activities as one desires. A particular attraction are the concerts and other musical activities available. | 2/28/2014 11:06 AM |
| 418 | We have a summer home there. | 2/28/2014 11:05 AM |
| 419 | The people, the place. | 2/28/2014 11:03 AM |
| 420 | The people | 2/28/2014 11:01 AM |
| 421 | I've been coming to CSA since 1936 (with some summers missing in the early years of my marriage). It's like a family reunion every summer! I have so many wonderful friends there, and they are like family to me. I love some of the programs that have cropped up in recent years. | 2/28/2014 10:57 AM |
| 422 | childhood memories continuity crystal and michigan beaches friendliness of members | 2/28/2014 10:52 AM |
| 423 | Community, friends, children's activities, tennis, Gibson Series | 2/28/2014 10:50 AM |
| 424 | The Community. Our Friends that we only see there. The beauty of the place. Activities for kids. | 2/28/2014 10:50 AM |
| 425 | children's programs, church service, adult lectures | 2/28/2014 10:46 AM |
| 426 | The people, some of my closest friends are people I met on the beach, tennis courts, and ball field 20 years ago. 20 years later we know, regardless what may go on throughout the year or wherever we've ended up, we'll see each other on those same tennis courts, beaches and ball fields. | 2/28/2014 10:45 AM |
| 427 | Family history (members for generations), family meeting place, long-term friendships. It feels like a second home. | 2/28/2014 10:43 AM |
| 428 | Many years of family gatherings | 2/28/2014 10:42 AM |
| 429 | The Woods, beaches, community and family | 2/28/2014 10:42 AM |
| 430 | Family history | 2/28/2014 10:41 AM |
| 431 | There is still a strong sense of community at the CSA, in spite of all the potential distractions in today's world. I look forward each season to seeing friends that I only see at CSA. Perhaps most special, CSA and Benzie County have become, for each member of my extended family, our place to reunite. The CSA has been home for all of us, beginning with my grandfather, Harold Hulbert, in the 1930s and continues today for all of his great-great grandchildren. | 2/28/2014 10:40 AM |
| 432 | IT IS MECCA FOR MY KIDS AND GRAND CHILDREN. THE ONE THING IN THEIR LIVES THAT HAS NOT CHANGED. | 2/28/2014 10:37 AM |
| 433 | Family history and tradition. We've been coming for over 100 years. And seeing the same people every summer. | 2/28/2014 10:33 AM |
| 434 | The CSA is a part of our lives. It is where we make lifelong memories and where we met our closest friends. It is a time to relax, to unplug, and to connect. There is no where else like it in the world. We love tennis and swim lessons, Arts & Crafts, Ecology, soccer, t-ball, and kickball, Monday Night dances, and Sunday services. We love the routine, the opportunities, and the experiences. | 2/28/2014 10:31 AM |
| 435 | Beach, swim area, tennis courts, church, plays | 2/28/2014 10:30 AM |
| 436 | My great-grandfather (Henry Hunt) was a founding member, and my family came each summer when I was a kid. I've recently re-connected with CSA and am excited to make CSA part of my son's childhood. | 2/28/2014 10:30 AM |
| 437 | Families/membership. Youth activities, including tennis lessons, sports and dances. Lake Michigan and Crystal Lake beaches. | 2/28/2014 10:30 AM |
| 438 | family tradition, long time friends, the variety of activities | 2/28/2014 10:25 AM |
| 439 | Christian moral legal and ethical values of most of the people. | 2/28/2014 10:25 AM |
| 440 | The place & the friends that populate it. There is a sense of commonality in life experiences and community of purpose in the love of the physical surroundings -- in the shared memories, shared values and shared purpose -- a feeling of shelter in a chaotic world. The CSA is an "unchanging" rock in an ocean of change. Societal, political, financial issues can be put aside for a week or so to enjoy family, friends and natural beauty that are preserved from year to year -- simplicity is restored, balance is restored, faith in people and nature is restored. | 2/28/2014 10:24 AM |
| 441 | people | 2/28/2014 10:23 AM |

CSA 2014 Survey

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| 442 | Family history. Long time friends. Calm atmosphere. Retreat from "modern" world. | 2/28/2014 10:22 AM |
| 443 | connections and setting | 2/28/2014 10:22 AM |
| 444 | My family has been coming to the CSA since the 1920's. It has been a part of every year of my life. I have life long friendships from childhood. | 2/28/2014 10:21 AM |
| 445 | Friends and family | 2/28/2014 10:21 AM |
| 446 | Its a community that shares a special love for the CSA and all that it stands for. My specific group of friends are very close and are bond with the CSA is what brought us all together. | 2/28/2014 10:16 AM |
| 447 | Long family and community history; the lakes and woods; friends from childhood; the extraordinary quality of the music and chances to participate in it. | 2/28/2014 10:15 AM |
| 448 | When our children were younger, CSA was a great place to encourage them to think of themselves as part of a larger community, in addition to the excellent programming available for them. I've always cherished the ways multi-generational relationships have been modeled at CSA. | 2/28/2014 10:13 AM |
| 449 | The friends that I grew up with and the serenity of the Assembly and the church service and guest lecturers | 2/28/2014 10:13 AM |
| 450 | Family oriented activities encompassing a wide variety of interests. Beautiful surroundings! | 2/28/2014 10:12 AM |
| 451 | Worship, choir, children's programs - sports & other, the beach | 2/28/2014 10:10 AM |
| 452 | continuity of the community, broad choices of activities | 2/28/2014 10:06 AM |
| 453 | Peace, quiet and fellowship. | 2/28/2014 10:05 AM |
| 454 | A great place to make and keep friendships, wonderful tennis courts, It is there!! | 2/28/2014 10:04 AM |
| 455 | Being able to come back to a place that hardly ever changes, and knowing that a place always exists to relax, exercise, enjoy the beauty and environment of Michigan and get in touch with my spirituality. | 2/28/2014 10:04 AM |
| 456 | Lifetime friendships, sense of community (now diminishing), invaluable childhood memories, continuity with both my children now assoc. members, too. | 2/28/2014 10:01 AM |
| 457 | Crystal beach | 2/28/2014 9:59 AM |
| 458 | It's a place to gather with my extended family, and a sanctuary that never changes, whatever else may be going on in our outside lives. It's a close-knit community of people who love the place as much as I do. It's sunsets over Lake Michigan and swimming in the clear water of Crystal Lake and walking through the woods to the Meeting House or the Assembly building. It's my other home. | 2/28/2014 9:58 AM |
| 459 | Family has a cottage. Beautiful spot, beautiful area. Chance to have fellowship. | 2/28/2014 9:58 AM |
| 460 | People. Environment. Heritage. | 2/28/2014 9:58 AM |
| 461 | Tennis, Sunday church services | 2/28/2014 9:58 AM |
| 462 | Passing on traditions from my childhood to my own children; seeing old friends every summer | 2/28/2014 9:52 AM |
| 463 | Friendships, some of the events, children programs | 2/28/2014 9:51 AM |
| 464 | Friends and family, tennis, the MI and Crystal beaches, swim & tennis lessons for kiddos | 2/28/2014 9:47 AM |
| 465 | The traditions and memories I have there with my family, and the fact that the beaches/facilities have remained much the same over the years always makes for a happy nostalgia upon returning. I love the quaintness the CSA has managed to hold on to. | 2/28/2014 9:46 AM |
| 466 | Proximity to two lakes. People we meet there. | 2/28/2014 9:46 AM |
| 467 | The family tradition of it, the serenity, the natural beauty, the safety, the perfect beach and waterfront on Crystal lake as well as the small dunes at the lake Michigan beach. | 2/28/2014 9:45 AM |
| 468 | It's home, where I've come all my life, and where I see families and old friends. | 2/28/2014 9:45 AM |
| 469 | Learning how interesting odd people are | 2/28/2014 9:45 AM |
| 470 | The natural beauty. The programs for kids. The ethos of fairness and tolerance. | 2/28/2014 9:44 AM |

CSA 2014 Survey

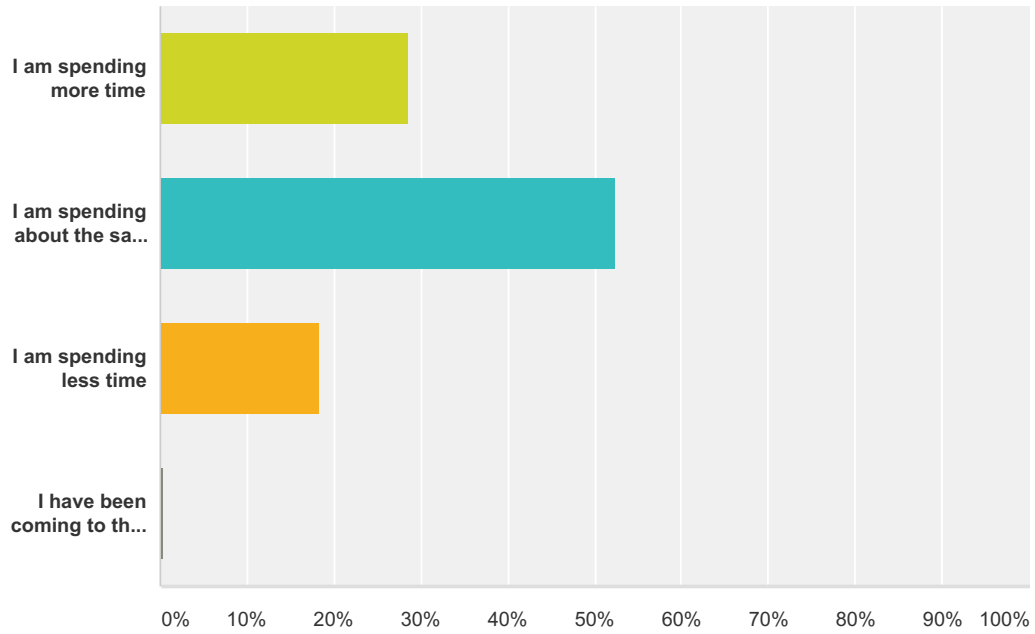
| | | |
|-----|---|-------------------|
| 471 | The community, lake access, sport activities, Ecology classes for kids have been great. KEEP Expanding on this theme....blending education with great experience for our kids.... Create great programs for the kids and the rest will follow. | 2/28/2014 9:43 AM |
| 472 | A safe place for children to have fun and be engaged in activities in a positive environment | 2/28/2014 9:43 AM |
| 473 | It is relaxing, the people are friendly, and you can have as much or as little to do with group activities as you wish. It is easy to get exercise in a lovely setting. | 2/28/2014 9:41 AM |
| 474 | "The Garden of Eden", I-o-n-g summers as a child and the consistent place with a lot of re-locations to new towns/schools; family links back 2 generations | 2/28/2014 9:39 AM |
| 475 | History - we have my grandparents' cottage, many memories. Environment -- northern Michigan is gorgeous. | 2/28/2014 9:38 AM |
| 476 | Family | 2/28/2014 9:38 AM |
| 477 | Family history of coming to a place that stays family centered. Varied activities for children and grandchildren. | 2/28/2014 9:37 AM |
| 478 | Memories new and old | 2/28/2014 9:37 AM |
| 479 | The lakes, the woods, the beaches. The deep rootedness of being in a place my parents and grandparents loved, as well as my children and the next generation beginning. Spending time in a communal extended family, among other families that have known mine since before I was born. The friendly community both CSA and surrounding. The care for the environment shown by CSA. The operettas and other wholesome cultural gatherings. The stars on a clear night. The sand in my toes. | 2/28/2014 9:35 AM |
| 480 | Members and friends, beaches, boat dock, church and choir, lake Michigan, facilities, all | 2/28/2014 9:34 AM |
| 481 | It's my connection to family and a history. My immediate family has moved many times, but we always gather there for our quality time together. | 2/28/2014 9:33 AM |
| 482 | friends and family | 2/28/2014 9:32 AM |
| 483 | Friendships, history of CSA, comfortable 'style' | 2/28/2014 9:31 AM |
| 484 | Friends and family, in that order | 2/28/2014 9:31 AM |
| 485 | CSA benefits related to beach and facility usage. Family history. | 2/28/2014 9:29 AM |
| 486 | Memories. Community. Continuity with families and friends over generations | 2/28/2014 9:29 AM |
| 487 | family, natural beauty, rituals | 2/28/2014 9:28 AM |
| 488 | The memories of of being able to wake up ride to tennis and swim lessons, meeting new people and the overall sense of community. I would like my children to experience these things also. | 2/28/2014 9:27 AM |
| 489 | Freedom for the children to be children, relaxed atmosphere, lovely Sunday services, variety of activities at a reasonable rate | 2/28/2014 9:27 AM |
| 490 | GOOD FRIENDS FOR MANY YEARS. | 2/28/2014 9:25 AM |
| 491 | Memories, family, Crystal Lake, peacefulness, beauty of Benzie county, tradition, My wife, 2 kids and I love it | 2/28/2014 9:25 AM |
| 492 | It was an important part of my childhood and I love being outside/the lake/the woods. | 2/28/2014 9:23 AM |
| 493 | The personal connections, the history, and the beauty of the grounds | 2/28/2014 9:22 AM |
| 494 | Activities for the kids, the beaches, the area in general, and a lifetime of memories. | 2/28/2014 9:22 AM |
| 495 | Everything. It is what I have looked forward to every year since I was a little girl. So much of my favorite memories of my youth happened at the CSA and nothing is better than being with my entire family at the cottage. Most of my best friends I met up at the lake. | 2/28/2014 9:21 AM |
| 496 | I appreciate and look forward to the people, the friendships and the tranquility offered by the CSA. The programming and the opportunities afforded to my children are of significant value as well. | 2/28/2014 9:20 AM |
| 497 | The quality of the members and staff and the spiritual component of the community | 2/28/2014 9:19 AM |
| 498 | the traditions, family, friends, & I love seeing the Operetta's. | 2/28/2014 9:19 AM |
| 499 | Family, tradition | 2/28/2014 9:19 AM |
| 500 | Family likes to get together there with friends. Beautiful surroundings | 2/28/2014 9:15 AM |

CSA 2014 Survey

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|-----|--|-------------------|
| 501 | I have fond childhood memories of playing at Crystal lake, Lake Michigan, playing tennis, and hiking along the roads/trails in CSA, spending time with my parents, grandparents and great grandparents, and am happy to share those experiences with my own daughters. | 2/28/2014 9:15 AM |
| 502 | Friends and family activities | 2/28/2014 9:15 AM |
| 503 | Lifetime friends, sense of community, beauty of the place, singing in the choir | 2/28/2014 9:15 AM |
| 504 | My family, the activities, the CSA and Lake Michigan beaches (except for swimmers itch), easy access to so many beautiful areas (Sleeping Bear, Empire, etc.) | 2/28/2014 9:09 AM |
| 505 | Family ties Quiet enjoyment | 2/28/2014 9:09 AM |
| 506 | Everything... beaches, lakes, activities, friends. | 2/28/2014 9:08 AM |
| 507 | The place, the community | 2/21/2014 2:44 PM |
| 508 | Summer friends and renewing our friendships every summer | 1/12/2014 9:27 PM |
| 509 | family, activities, friends, beauty | 1/9/2014 8:00 AM |
| 510 | The people, the beauty of the woods and lakes, the history of the organization, the peace and relaxation of the time spent there. | 1/9/2014 5:08 AM |
| 511 | time with friends i have made there, mind-expanding activities such as hands-on art, lectures on religion, ecology | 1/6/2014 8:29 PM |
| 512 | The Sunday choir, the little kids events (t-ball, soccer, ect.), the family atmosphere at the beach, and now lifelong friends for me (married in:))! | 1/6/2014 3:33 PM |
| 513 | It is a place of healing and relaxation for us. | 1/6/2014 2:24 PM |
| 514 | Time with family and a strong community. Lots of great activities. | 1/6/2014 1:41 PM |
| 515 | The Community of wonderful people. The fact that the place is so totally different from the city in which I live. The music. | 1/6/2014 1:34 PM |
| 516 | Friends, lakes, activities for all. The same circle on the beach with long time friends for generations. Great tennis facilities with both organized and non-organized play. Other CSA activities depending on our stage of life and our families. | 1/6/2014 11:57 AM |
| 517 | The friendships/relationships that I have made, the activities available, the beauty of the CSA | 1/6/2014 9:11 AM |

Q6 Thinking about the length of time you have spent at the CSA in the last 5 years, how does it compare to the time you spent at the CSA in the previous 5 years?

Answered: 596 Skipped: 39



CSA 2014 Survey

Q7 What are the reasons you are spending less time at the CSA? Please be specific.

Answered: 78 Skipped: 557

| # | Responses | Date |
|----|--|--------------------|
| 1 | I divorced the man who's family owned the cottage. | 7/1/2014 9:01 PM |
| 2 | Work. I would spend more if I could. | 5/9/2014 5:19 PM |
| 3 | I am now married with children and we choose to split our time equally between our families. My job as a school administrator grants five weeks of summer holiday which we split down the middle. This has been a hard adjustment for the 8-10 stays that I enjoyed as a child and into early adulthood but we still feel blessed to make up to the lake every summer. | 4/29/2014 10:35 AM |
| 4 | Commitments at home (work, sports, etc) | 4/29/2014 5:55 AM |
| 5 | Work obligations, distance | 4/28/2014 10:03 PM |
| 6 | I spend more time at CDCC | 4/28/2014 2:38 PM |
| 7 | Crystal lake Swimmers itch has pushed many folks we normally connect with to other beaches, also instructors for classes have not been as attentive in instruction in the last few years, esp tball, soccer, 2.30-4.30 afternoon classes. | 4/28/2014 2:07 PM |
| 8 | I live in the San Jose, CA, so it is no longer a one-day car drive with the family. | 4/28/2014 12:45 PM |
| 9 | I have small children and live in Southern California, so it's very expensive to fly the whole family to Traverse City. | 4/28/2014 11:38 AM |
| 10 | The difference between being a college student and having a full-time career. | 4/28/2014 10:39 AM |
| 11 | In college/grad school, I had more time available during the summer to spend at the lake. Now, I'm early in my career and have less vacation time. | 4/28/2014 8:00 AM |
| 12 | I am restricted by distance (I live in the Pacific Northwest) and work schedules. | 4/27/2014 11:49 PM |
| 13 | Tennis for juniors not very challenging ..going elsewhere. | 4/27/2014 11:31 PM |
| 14 | lack of time off from work | 4/27/2014 10:04 PM |
| 15 | time available--I'm working again. | 4/27/2014 9:11 PM |
| 16 | Schedules of my children require leaving later/earlier in the season | 4/27/2014 9:09 PM |
| 17 | AGE | 4/27/2014 8:26 PM |
| 18 | My teenagers have summer jobs in St. Louis & the use of drugs & alcohol is more frequent at bonfires nightly at beachfront properties adjoining the CSA. | 4/27/2014 8:06 PM |
| 19 | Professional commitment | 4/27/2014 7:39 PM |
| 20 | Work. | 4/27/2014 7:09 PM |
| 21 | I graduated college and have less time to spend on vacation. As I get older I have more time to spend there | 4/27/2014 5:26 PM |
| 22 | Probably would be there more if I had kids | 4/27/2014 11:24 AM |
| 23 | My job availability has not allowed me to spend enough time at the CSA. | 4/26/2014 7:58 PM |
| 24 | most of the people that come there now and mostly the new money that buy in are very rude and snobby and don't realize where it can from | 4/26/2014 4:17 PM |
| 25 | Not enough time off from work. | 4/26/2014 1:48 PM |
| 26 | I am retired and on a fixed income so it is expensive to travel there. | 4/26/2014 1:28 PM |
| 27 | Distance and family dynamics | 4/26/2014 1:16 PM |

CSA 2014 Survey

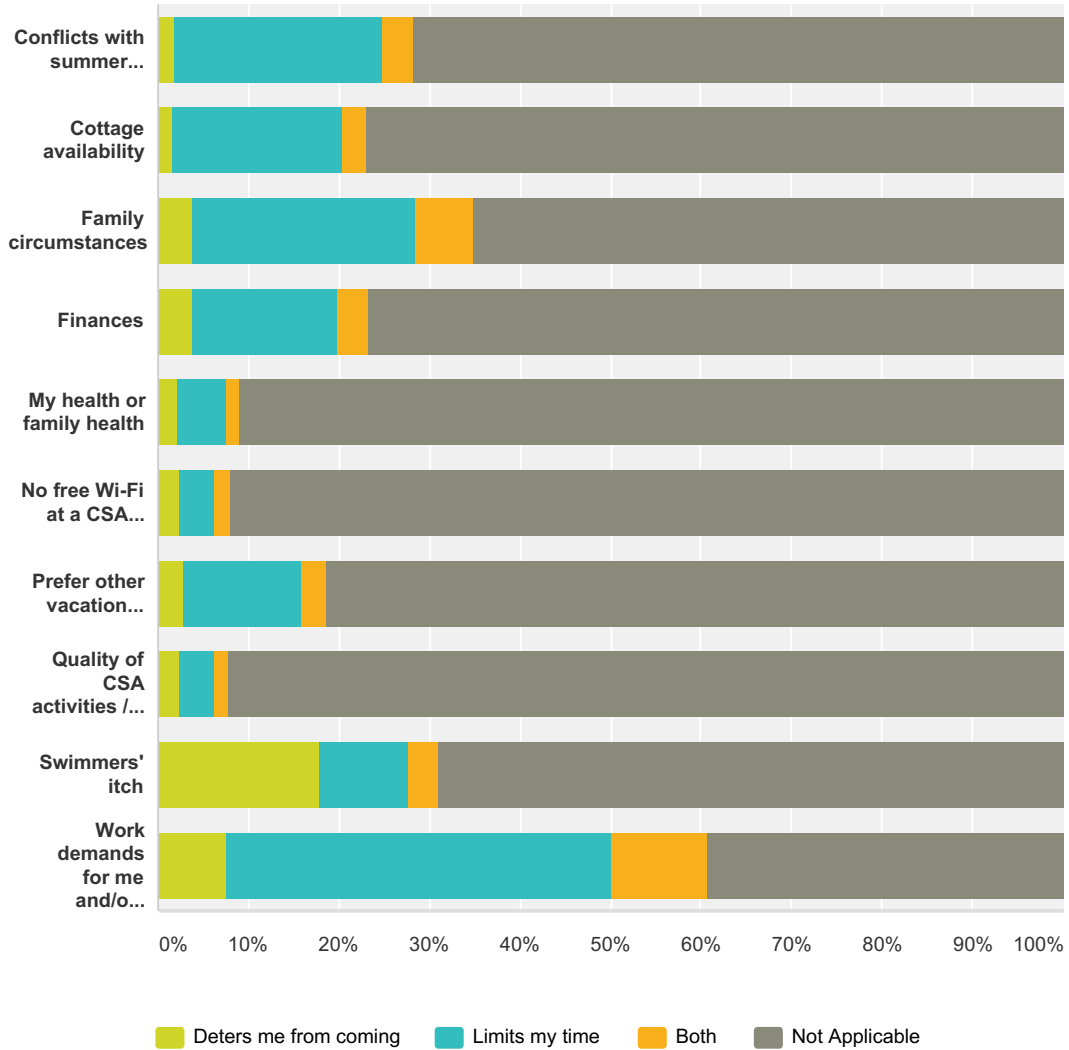
| | | |
|----|--|--------------------|
| 28 | I am fully employed at the moment. I was a stay at home parent the 5 years prior. | 3/23/2014 6:35 PM |
| 29 | After graduating college I have less vacation time. | 3/20/2014 10:46 AM |
| 30 | Too expensive! You need to restructure the finances. I have never met a facility that comes across as so exclusive. For what? Propping a chair or towel on the sand? Definitely an ire of Entitlement with CSA members, | 3/20/2014 7:12 AM |
| 31 | Snobby people on the beach. Treat members who do not stay the entire summer as lower than them. Judgmental young ladies who check you in at the main office. Definitely the feeling of a clique. | 3/19/2014 7:41 PM |
| 32 | Costs | 3/18/2014 4:10 PM |
| 33 | Job responsibilities- only allowed a 2 week vacation in the summer. As a family we rent the same cottage for 3-4 weeks every year. | 3/15/2014 7:58 PM |
| 34 | Work. | 3/5/2014 8:42 AM |
| 35 | Children are adults. | 3/3/2014 4:40 PM |
| 36 | Swimmers itch | 3/2/2014 11:49 PM |
| 37 | kids are growing up and making their own choices about what to do- they never had the connections there that I did as a kid | 3/1/2014 9:28 PM |
| 38 | I'm not going to the beach as much as I used to go | 3/1/2014 5:34 PM |
| 39 | Kids are getting older and are involved in a lot at home. Hard to be away for 3 weeks. | 3/1/2014 5:29 PM |
| 40 | Other travel, events and meetings in my primary, winter city that I need to attend, swimmer's itch. | 3/1/2014 1:02 PM |
| 41 | Busy...splitting time with my family and my husbands family. | 3/1/2014 12:20 PM |
| 42 | Work vacation schedules - it pains me not to be up there all summer! | 3/1/2014 10:46 AM |
| 43 | Permanent residence now further from CSA | 3/1/2014 10:28 AM |
| 44 | kids aren't quite the right age to take advantage of the activities yet | 3/1/2014 10:13 AM |
| 45 | Work and life is getting in the way of enjoying the happiness and joy of the CSA. | 3/1/2014 10:02 AM |
| 46 | Can't get as much time off from work. I come up as often and for as long as I can! | 3/1/2014 8:02 AM |
| 47 | Children are grown and I am involved in other activities. | 3/1/2014 7:40 AM |
| 48 | More work commitments. | 2/28/2014 9:39 PM |
| 49 | Work | 2/28/2014 9:30 PM |
| 50 | Work | 2/28/2014 8:11 PM |
| 51 | Working too much and kids have been too young to participate in tons of things. | 2/28/2014 7:25 PM |
| 52 | Mostly work, but also my older kids have very little vacation time, and my younger child (11) knows only a few other kids and doesn't like sports and hates swimmers' itch! | 2/28/2014 4:44 PM |
| 53 | Got married and now have to split up vacation time differently | 2/28/2014 4:15 PM |
| 54 | Summer commitments (school; work) | 2/28/2014 3:55 PM |
| 55 | Family and work | 2/28/2014 3:49 PM |
| 56 | With the exception of a few "Peter Pans" my particular generation has moved on to a new stage in our lives and I just don't think that we can all justify bringing our kids up there for weeks at a time with the significant expenses involved. | 2/28/2014 2:56 PM |
| 57 | Children are in their 20s so not participating in daily events and I have had injuries which prohibit my playing tennis | 2/28/2014 2:52 PM |
| 58 | No children...when our granddaughter is here, they spend more time there.. We own a house on Crystal Lake so spend time there on our "beach" and dock. | 2/28/2014 2:45 PM |

CSA 2014 Survey

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| 59 | I would spend full summers as a kid and college student but now work full time and live over 12 hours away. It is hard to get there for any longer length of time with other vacations during the year. | 2/28/2014 2:41 PM |
| 60 | I grew up and got a job and I can no longer spend the full glorious 10 weeks at the CSA. | 2/28/2014 2:22 PM |
| 61 | We've moved from Indiana to Colorado that makes distance a factor. Our family has interests, jobs and activities that interfere with long stays. We have started renting our cottage | 2/28/2014 1:49 PM |
| 62 | Other than spending time at the beach, most adult activities tend to be geared towards people who can spend more than 2 weeks at the CSA, so it is difficult to feel engaged in the community. Examples: committees, adult sport teams, classes, committee work, volunteering. Activities and events that are of interest are spread out over the summer, so I can only catch one or two a year. | 2/28/2014 1:19 PM |
| 63 | Work demands | 2/28/2014 12:02 PM |
| 64 | Fewer vacation days available for this trip | 2/28/2014 11:59 AM |
| 65 | Work | 2/28/2014 11:44 AM |
| 66 | Work. | 2/28/2014 11:39 AM |
| 67 | Swimmer's Itch is the biggest and the continuing increased Privilege ticket fee. I think the fee structure could be changed to be more spread out. Like other clubs do we could just charge everyone annual dues then have "user fees" for the special activities in which we participate. | 2/28/2014 11:38 AM |
| 68 | Life changes, just can't get away for as long as an adult | 2/28/2014 11:18 AM |
| 69 | I'm in my twenties and there isn't much to do for people in their twenties without children. | 2/28/2014 11:17 AM |
| 70 | Work | 2/28/2014 10:40 AM |
| 71 | Other vacation choices, combined with more limited time for travel. | 2/28/2014 10:35 AM |
| 72 | My kids are older and not involved in the activities. I am spending less time on the beach and have been renting off property. | 2/28/2014 10:27 AM |
| 73 | During the last years of my grandmother's life we spent 3 weeks at the cottage because she needed someone there with her all the time. Now that she's gone, a 2-week stay fits our schedule better. | 2/28/2014 10:05 AM |
| 74 | 1) Work 2) duck itch at Crystal prevents my family from wanting to go to the lake | 2/28/2014 9:52 AM |
| 75 | Family commitments elsewhere. | 2/28/2014 9:41 AM |
| 76 | My wife and I work full time, have two kids and live in NYC. | 2/28/2014 9:34 AM |
| 77 | Job constraints, if I could be there for a month every year I would be so happy. | 2/28/2014 9:33 AM |
| 78 | Swimmers itch - kids don't enjoy swimming in Crystal Lake and being sick/uncomfortable during their vacation. Rude CSA members that feel they own rights to certain beach spots and make it uncomfortable for other members to enjoy the day. Outdated rules and policies. | 2/28/2014 9:26 AM |

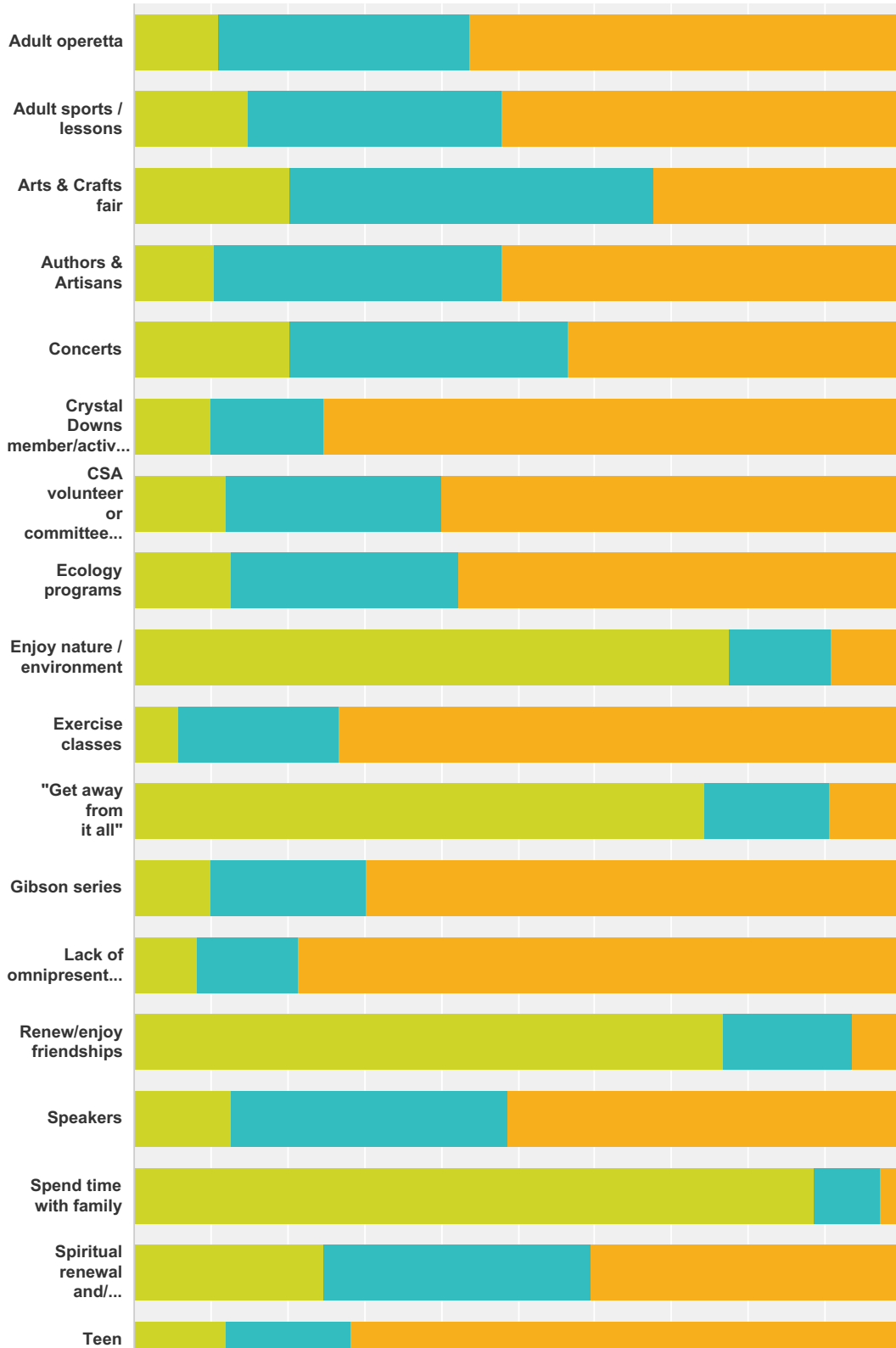
Q8 In the past 5 years, what factors (if any) have tended to deter you from coming to the CSA, have limited your time at the CSA, have limited your time at the CSA, or both?

Answered: 543 Skipped: 92

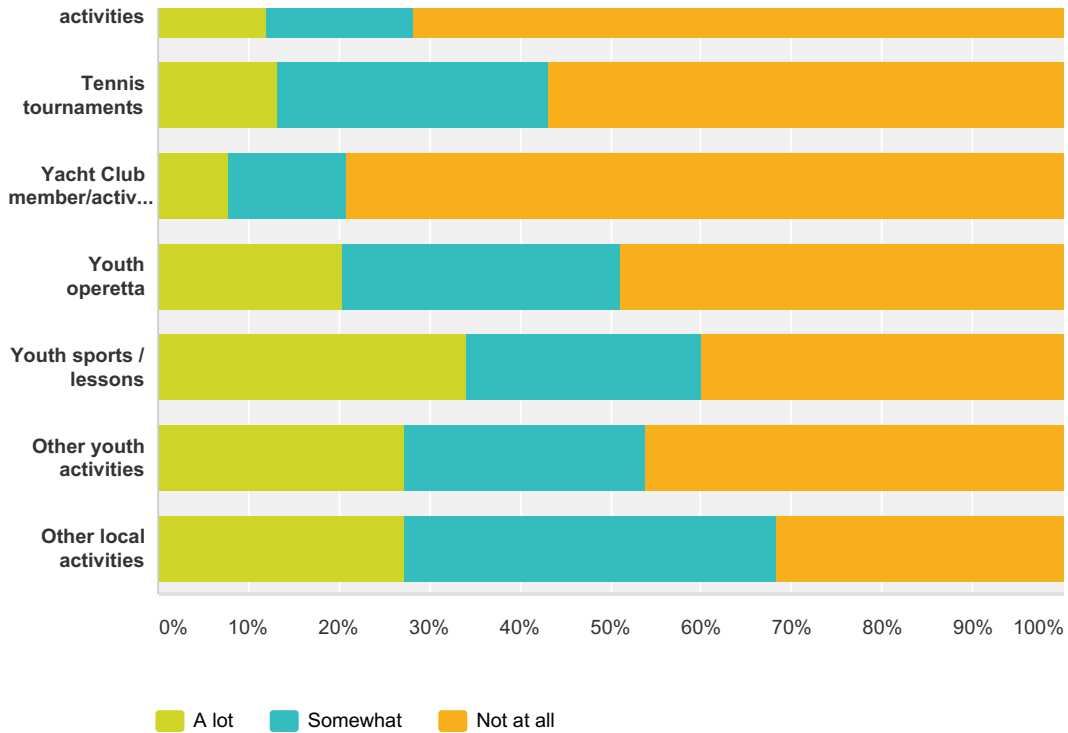


Q9 How much do the following CSA and community activities/benefits contribute to your decision to come to the CSA, and/or to spend more time at the CSA?

Answered: 551 Skipped: 84



CSA 2014 Survey



| # | Other (please specify) | Date |
|----|---|--------------------|
| 1 | Boating access | 7/25/2014 12:43 PM |
| 2 | Going to the assembly beach and the CSA beach on Crystal lake. | 5/23/2014 8:35 PM |
| 3 | Sleeping Bear, Frankfort, Platte River canoeing, bike trail, local shopping, Garden Theater, Cherry bowl drive - in | 5/6/2014 7:49 AM |
| 4 | great beach | 5/1/2014 10:50 PM |
| 5 | Water sports, hiking | 5/1/2014 7:06 AM |
| 6 | Art center | 4/30/2014 3:50 PM |
| 7 | Drive in theatre | 4/29/2014 9:14 PM |
| 8 | yoga in town, farmers' markets, golf in the area | 4/29/2014 4:53 PM |
| 9 | pot luck dinners, square dancing | 4/29/2014 4:19 PM |
| 10 | The Assembly is just 5 miles south of the southern boundary of the Sleeping Bear National Lakeshore, one of the most spectacular national parks in the system, and we get out hiking or canoeing in it almost every day. | 4/28/2014 7:59 PM |
| 11 | my kids will only take tennis lessons in am due to swimmers itch | 4/28/2014 6:47 PM |
| 12 | near by hiking and biking | 4/28/2014 3:42 PM |
| 13 | Ability to use the CSA docks/beaches for boats/paddleboards | 4/28/2014 12:45 PM |
| 14 | Interlochen | 4/28/2014 8:45 AM |
| 15 | 4th of July in Frankfort | 4/27/2014 10:56 PM |
| 16 | the fellowship with friends when I can be there - esp women's Bible study | 4/27/2014 9:20 PM |
| 17 | when my kids were young, the activities were really important, but they are out of the lessons age, so my answers reflect this change of life | 4/27/2014 9:11 PM |
| 18 | I very much think the CSA should stay technology free as long as possible. Individuals can make that decision for themselves (their own cottages), or have access in town (library, coffee shop). I enjoy very much "unplugging" my kids and myself | 4/27/2014 8:09 PM |

CSA 2014 Survey

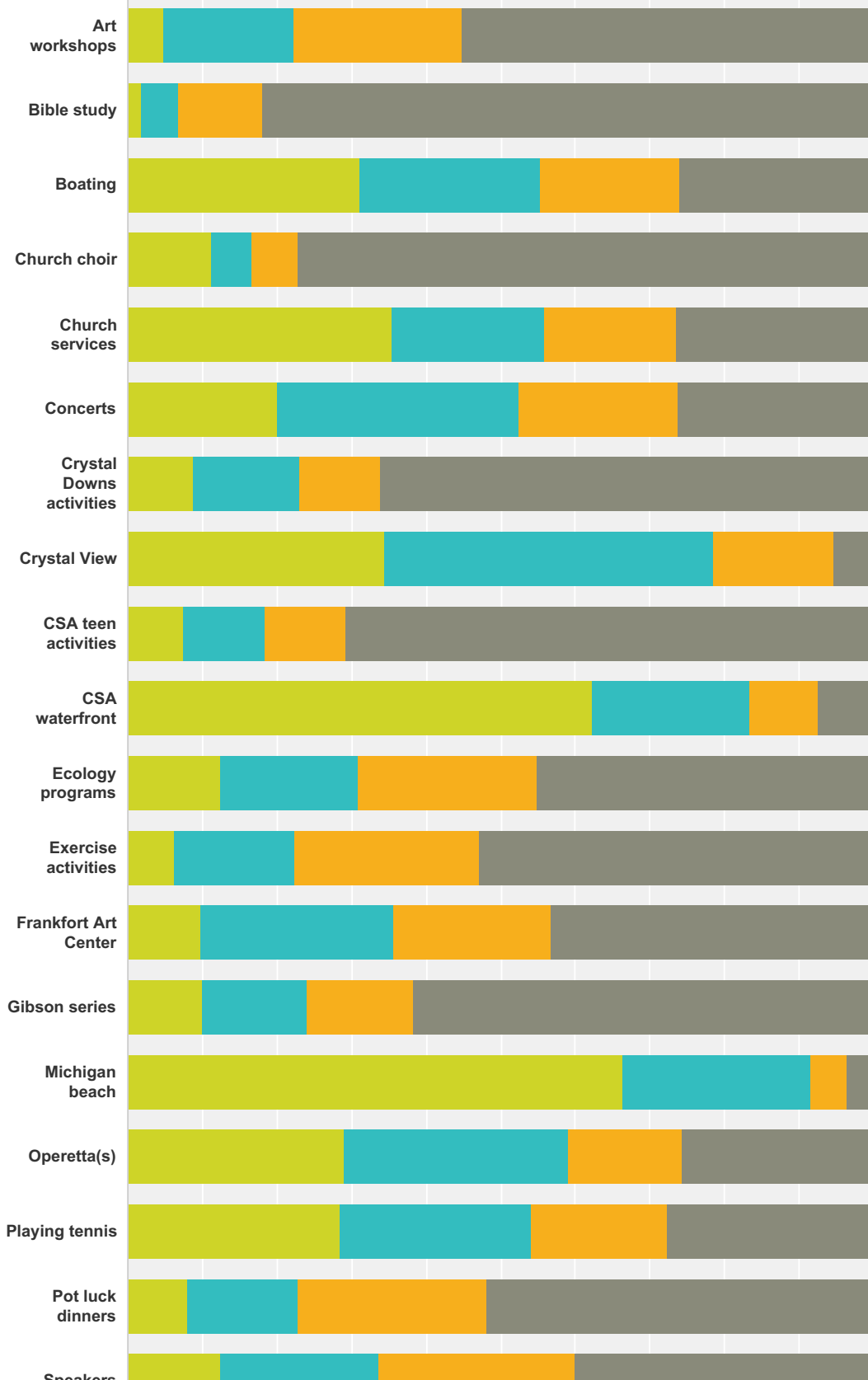
| | | |
|----|--|--------------------|
| 19 | use of the CSA beach with lifeguards present | 4/27/2014 8:06 PM |
| 20 | Bible Study Small Group | 4/27/2014 7:53 PM |
| 21 | Hiking, Golf, Dining, Antique shopping | 4/27/2014 7:43 PM |
| 22 | Swimming & beach life | 4/27/2014 3:08 AM |
| 23 | . | 4/20/2014 2:56 AM |
| 24 | 4th of July in Frankfort | 4/8/2014 4:42 PM |
| 25 | Frankfort, TC | 3/19/2014 9:28 PM |
| 26 | Once again if you spend 2 weeks or less not getting that feeling of being welcomed or wanted | 3/19/2014 7:41 PM |
| 27 | Spending time exploring NW lower Michigan | 3/16/2014 10:31 PM |
| 28 | Now that I have grandchildren, the children's activities are becoming important again starting this summer, 2014 | 3/15/2014 7:58 PM |
| 29 | Lakeside Shakespeare, Interlochen Center for the Arts | 3/9/2014 8:07 PM |
| 30 | Frankfort Art Fair, Fourth of July activities | 3/6/2014 7:18 PM |
| 31 | 4th of July, easy bike riding, lessons at CDCC | 3/5/2014 11:12 AM |
| 32 | youth activities were very important when my children were young! | 3/4/2014 7:34 PM |
| 33 | spontaneous fun times! | 3/4/2014 4:49 PM |
| 34 | CSA magic | 3/3/2014 11:28 PM |
| 35 | Small sailing lessons, tennis lessons for kids | 3/3/2014 1:10 PM |
| 36 | I don't expect the CSA to 'entertain me and my family;' we are there for broader reasons, not Disney-like motivations. | 3/3/2014 10:19 AM |
| 37 | I come primarily to connect with friends, old and new, and the environment. I enjoy all the programs, especially their variety, but not any one above another. | 3/2/2014 5:03 PM |
| 38 | Interlochen | 3/1/2014 1:44 PM |
| 39 | volunteer at library | 3/1/2014 11:50 AM |
| 40 | Exercising outside in beautiful place | 3/1/2014 11:50 AM |
| 41 | Michigan beach, sailing, woods hiking | 3/1/2014 10:52 AM |
| 42 | arts fairs in Frankfort, Beulah... I love the art fairs! | 3/1/2014 10:46 AM |
| 43 | Area activities in Frankfort, Interlochen etc. | 3/1/2014 10:28 AM |
| 44 | Frankfort, sleeping bear, cherry picking, golfing, hikes, shopping | 3/1/2014 10:18 AM |
| 45 | Enjoy spending time in Frankfort, TC, and other towns around the CSA. | 3/1/2014 10:02 AM |
| 46 | Movies, Shakespeare in the Park, Berry picking, eating out | 3/1/2014 9:57 AM |
| 47 | Wine tasting in traverse | 3/1/2014 9:16 AM |
| 48 | I am enjoying working at volunteer activities in and around Benzie county. Also, no one has ever approached me about getting more involved in the CSA. | 3/1/2014 7:40 AM |
| 49 | Crystal View! | 3/1/2014 7:32 AM |
| 50 | Frankfort town, 4th of July | 2/28/2014 10:58 PM |
| 51 | Vespers, Sunday night "lessons & readings" | 2/28/2014 7:49 PM |
| 52 | Seeing old friends | 2/28/2014 7:48 PM |
| 53 | CLWA | 2/28/2014 6:08 PM |
| 54 | beach, boat, tennis, people | 2/28/2014 5:05 PM |

CSA 2014 Survey

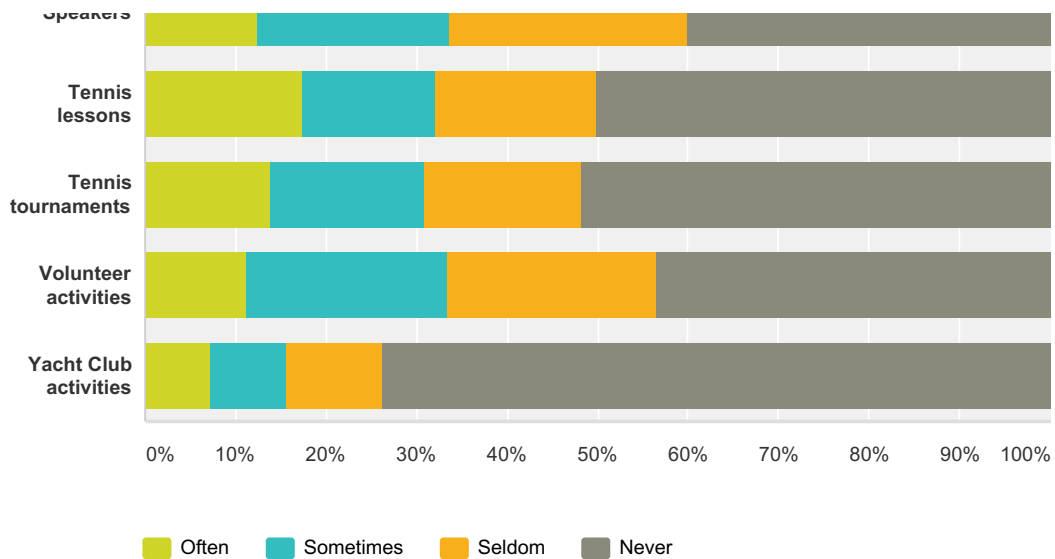
| | | |
|----|---|--------------------|
| 55 | SBNL | 2/28/2014 4:41 PM |
| 56 | I have just accepted that there is no wifi at the CSA but now that you have mentioned it twice I would love it! | 2/28/2014 4:05 PM |
| 57 | Oliver Art Center, restaurants, festivals | 2/28/2014 2:52 PM |
| 58 | All the sites and activities of northern MI. | 2/28/2014 2:33 PM |
| 59 | fishing and drinking | 2/28/2014 2:08 PM |
| 60 | pt. betsie, the art center, day trips | 2/28/2014 1:52 PM |
| 61 | Cherry Hut, Interlochen, grow Benzie, Road house | 2/28/2014 1:41 PM |
| 62 | My spouse won't go into Crystal lake because of the swimmer's itch. | 2/28/2014 1:19 PM |
| 63 | Cottage treasures | 2/28/2014 1:15 PM |
| 64 | Beaches, Water sports, Frankfort | 2/28/2014 1:15 PM |
| 65 | none | 2/28/2014 1:05 PM |
| 66 | choir | 2/28/2014 1:03 PM |
| 67 | Canoeing, hiking, sight seeing, farmers market, the town, library, | 2/28/2014 1:01 PM |
| 68 | Golf | 2/28/2014 12:24 PM |
| 69 | Oliver Art Center exercise and art classes | 2/28/2014 12:13 PM |
| 70 | Interlochen summer programs | 2/28/2014 11:11 AM |
| 71 | Farmers markets, art fairs, library activities, hiking opportunities, culinary options. | 2/28/2014 10:37 AM |
| 72 | no one activity. I cherry pick each year they things that interest my family | 2/28/2014 10:32 AM |
| 73 | Being more active in the surrounding area limits my time at the CSA. | 2/28/2014 10:27 AM |
| 74 | Benzie walk and other community volunteer work | 2/28/2014 10:22 AM |
| 75 | regional attractions and restaurants | 2/28/2014 9:52 AM |
| 76 | exploring Benzie, Traverse and surrounding culture, natural and popular | 2/28/2014 9:43 AM |
| 77 | The lake | 2/28/2014 9:32 AM |
| 78 | Lake Michigan area - glen arbor, Traverse City, etc. | 2/28/2014 9:26 AM |
| 79 | Pottery classes for my daughter at Oliver Art Center, Grow Benzie fundraiser | 1/6/2014 3:37 PM |
| 80 | Interlochen, farmers market, 4th of July parade | 1/6/2014 9:17 AM |

Q10 How often do YOU go to, or participate in, these CSA and community activities?

Answered: 560 Skipped: 75



CSA 2014 Survey



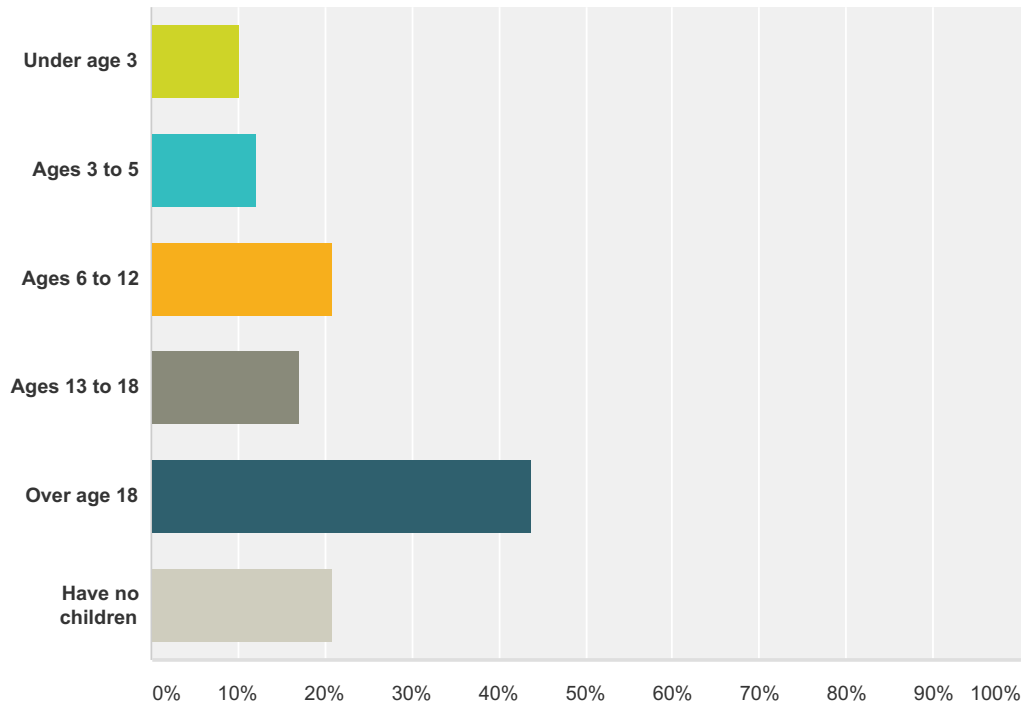
| # | Other (please specify) | Date |
|----|--|--------------------|
| 1 | too ill to take part in most anything but have done many things in the past. | 4/28/2014 12:53 PM |
| 2 | Little kids dances | 4/28/2014 8:20 AM |
| 3 | "Ladie's Beach" | 4/27/2014 7:09 PM |
| 4 | Arts and Crafts (kids classes) -- always!!! | 4/27/2014 7:02 PM |
| 5 | family | 4/26/2014 1:28 PM |
| 6 | fishing | 4/26/2014 1:27 PM |
| 7 | Grow Benzie | 3/29/2014 9:04 AM |
| 8 | Clueless to crystal downs activities would love to learn more especially since i am a member and continue to pay my dues | 3/19/2014 7:41 PM |
| 9 | I am a member of both Crystal Downs and CLYC | 3/5/2014 12:48 PM |
| 10 | kids' dances, kickball, soccer | 3/3/2014 1:10 PM |
| 11 | Reading peacefully, resting in quiet environment. | 2/28/2014 7:06 PM |
| 12 | Would like more advanced adult tennis lessons. Always thought lessons were only for beginners. They need to specify. | 2/28/2014 6:12 PM |
| 13 | I watch grand daughter can volunteer | 2/28/2014 4:41 PM |
| 14 | J | 2/28/2014 4:29 PM |
| 15 | Spouse is active in the choir; I am not. | 2/28/2014 3:53 PM |
| 16 | Enjoy walking on the grounds. | 2/28/2014 3:45 PM |
| 17 | Yacht Club membership dues benefit the few at the expense of the many. A more dynamic pricing model needs to be implemented. | 2/28/2014 2:56 PM |
| 18 | Garden Theater, restaurants, out door activities on land and water | 2/28/2014 2:52 PM |
| 19 | fishing and drinking | 2/28/2014 2:08 PM |
| 20 | if we were there in the summer, we would do many of these. | 2/28/2014 1:52 PM |
| 21 | swimming, canoeing, kayaking, standup paddleboarding | 2/28/2014 1:01 PM |
| 22 | Note: My responses will change next year as I have retired and we will be moving to CSA this summer full-time. | 2/28/2014 12:43 PM |

CSA 2014 Survey

| | | |
|----|-------------------|--------------------|
| 23 | Book discussions | 2/28/2014 12:37 PM |
| 24 | Womens Fellowship | 2/28/2014 11:48 AM |

Q11 Are you the parent or guardian of any children? Check all ages that apply:

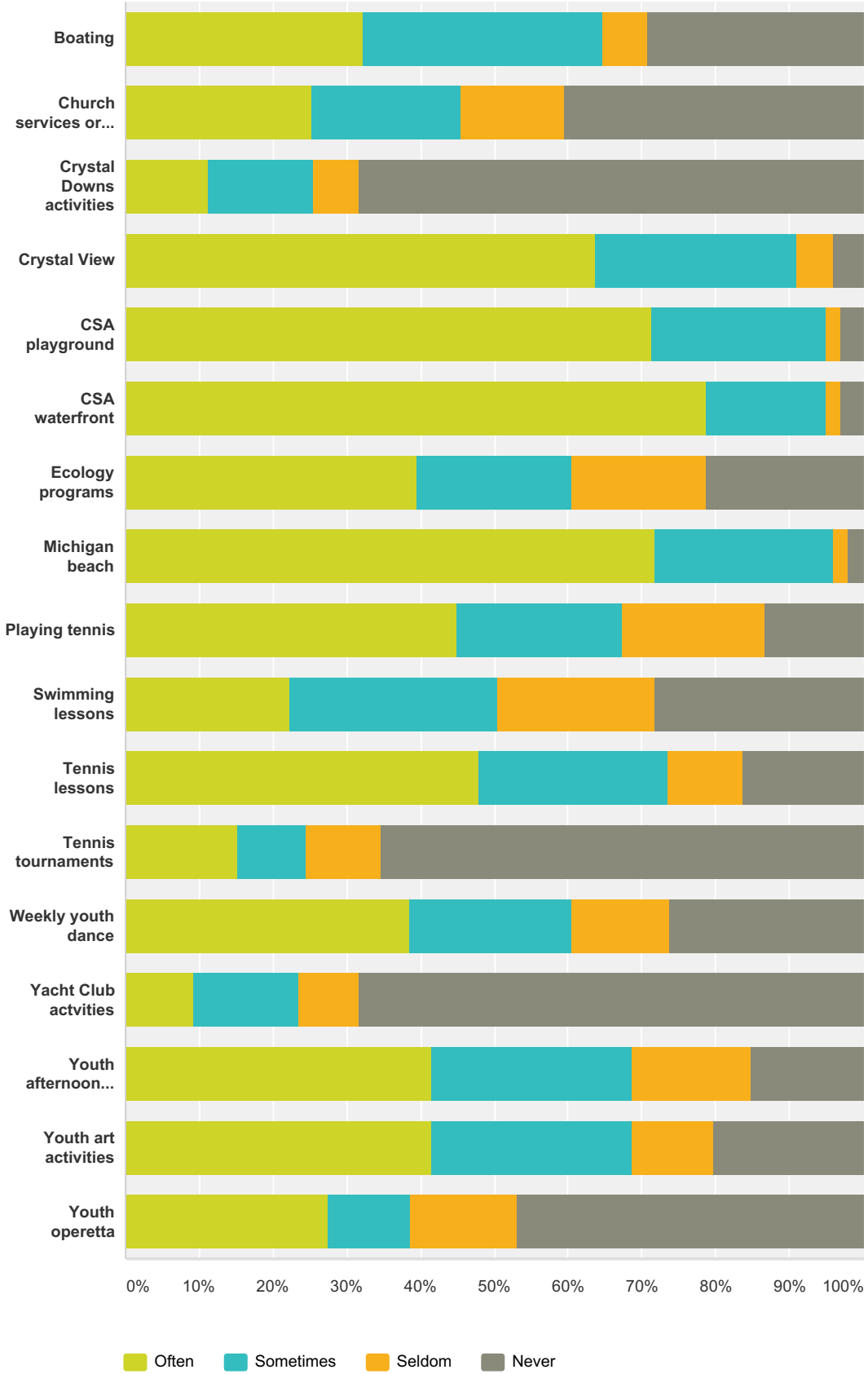
Answered: 560 Skipped: 75



**Q12 How often do YOUR CHILDREN AGES
3 TO 12 go to, or participate in, these CSA
and community activities?**

Answered: 99 Skipped: 536

CSA 2014 Survey



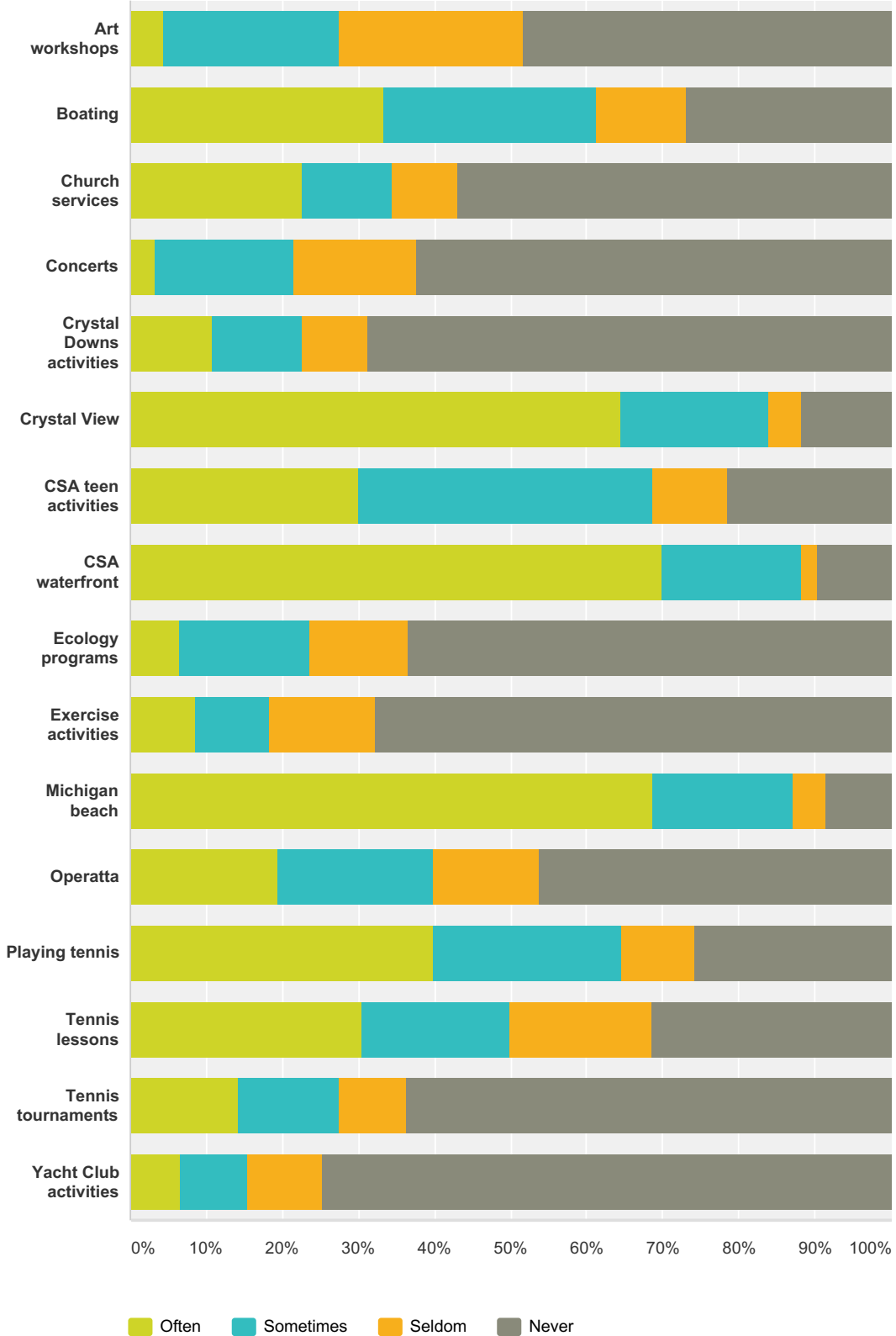
| # | Other (please specify) | Date |
|---|------------------------|------|
|---|------------------------|------|

CSA 2014 Survey

| | | |
|---|--|--------------------|
| 1 | Youth activities (movies, sleep at beach, etc.) | 7/25/2014 12:55 PM |
| 2 | weekly youth activities | 5/20/2014 9:11 PM |
| 3 | I think the wide variety and types of activities to fit different children's preferences (art, science/nature, music, theater, sports) is wonderful, and even though my children do not participate in all of them I feel it is great that they are offered (i.e. Youth Operetta, my children do not wish to participate, but love to go and see it, Adult Operetta too, and sing the songs all year long...). . The Youth Activities for my middle school child have been excellent, he loves it - gives him freedom and an opportunity to gather with friends in a somewhat organized fashion. | 4/27/2014 8:30 PM |
| 4 | My children only don't participate in the operetta because we are not there long enough. Would love for them to be able! | 4/26/2014 1:46 PM |
| 5 | It only takes one negative experience to deter children from participation. | 3/20/2014 7:18 AM |
| 6 | kickball, soccer | 3/3/2014 1:19 PM |
| 7 | SOME OF THESE, WE WERE UNAWARE OF:) | 3/1/2014 9:18 AM |
| 8 | craw dad catching and fishing | 2/28/2014 2:20 PM |

Q13 How often do YOUR CHILDREN AGES 13 to 18 go to, or participate in, these CSA and community activities?

Answered: 93 Skipped: 542

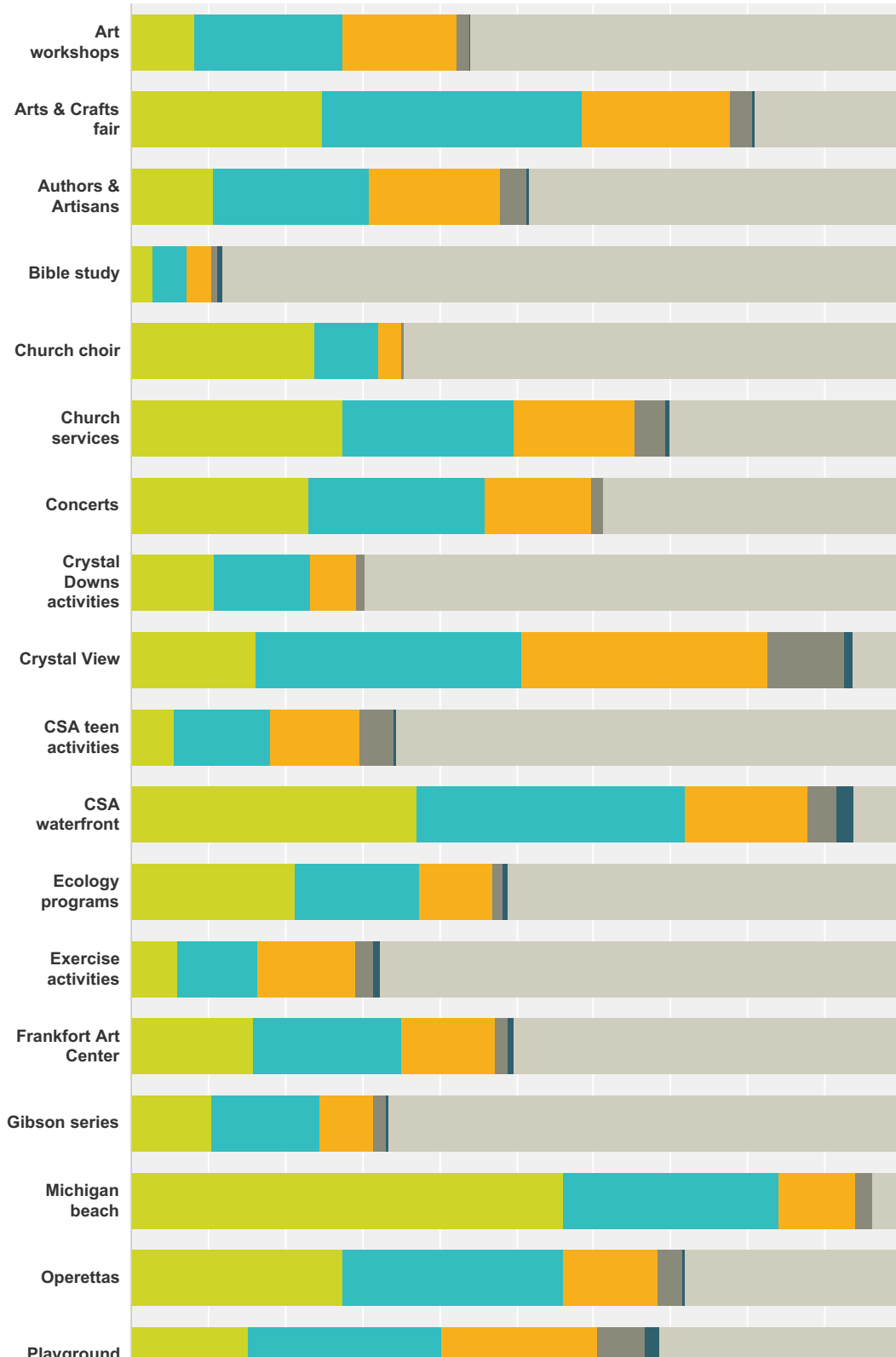


CSA 2014 Survey

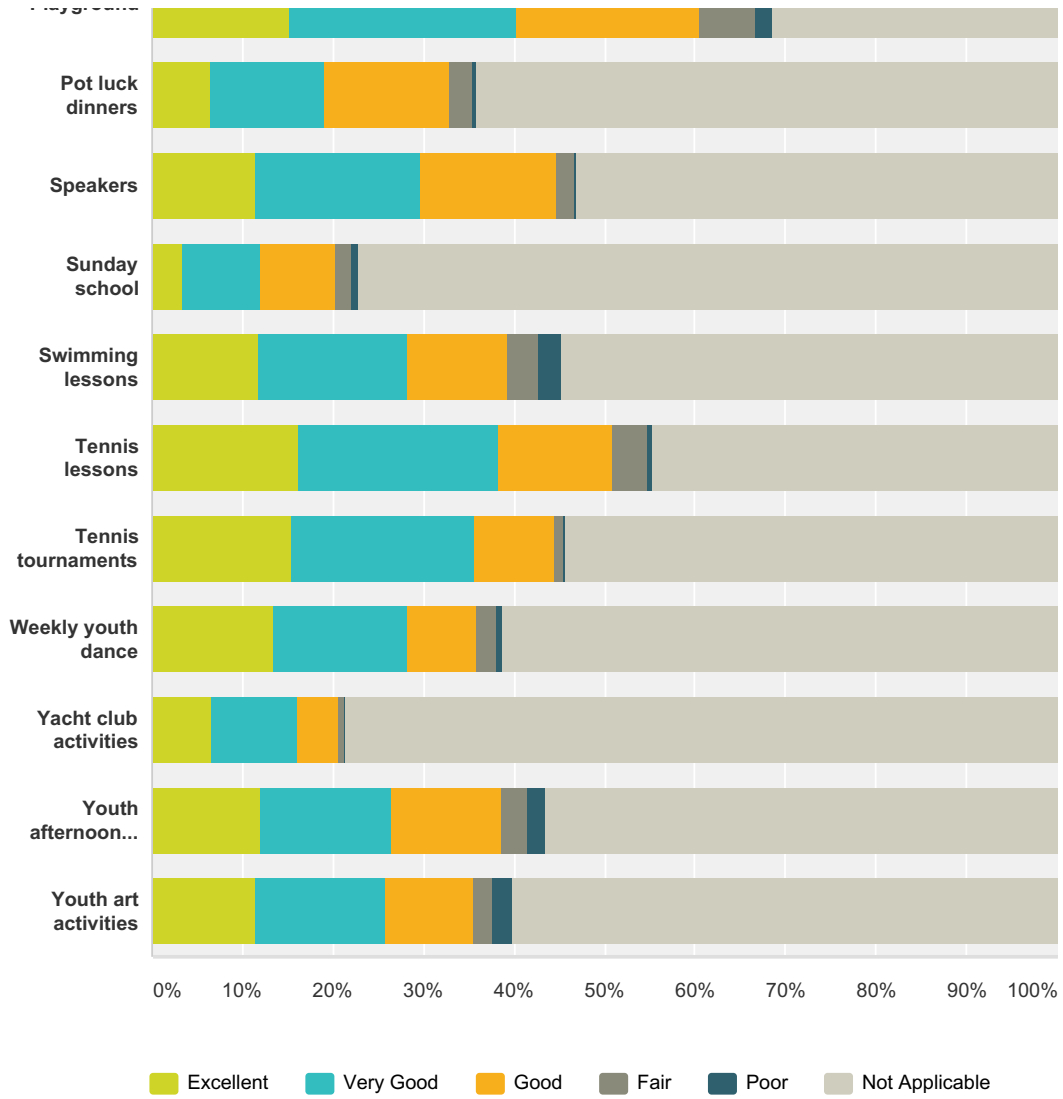
| # | Other (please specify) | Date |
|---|---------------------------|--------------------|
| 1 | N/A | 7/25/2014 12:55 PM |
| 2 | See comment above. | 4/27/2014 8:30 PM |
| 3 | soccer, canoe/kayak trips | 4/27/2014 8:21 PM |
| 4 | N/A | 2/28/2014 3:22 PM |

Q14 Please rate the QUALITY of the following CSA and community activities. Rate only those in which YOU or YOUR CHILD/CHILDREN PARTICIPATE:

Answered: 482 Skipped: 153

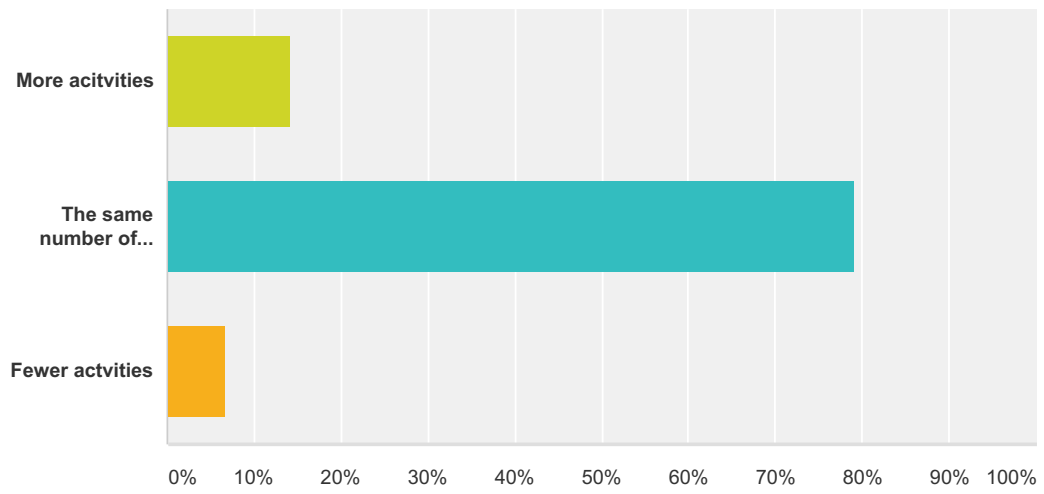


CSA 2014 Survey



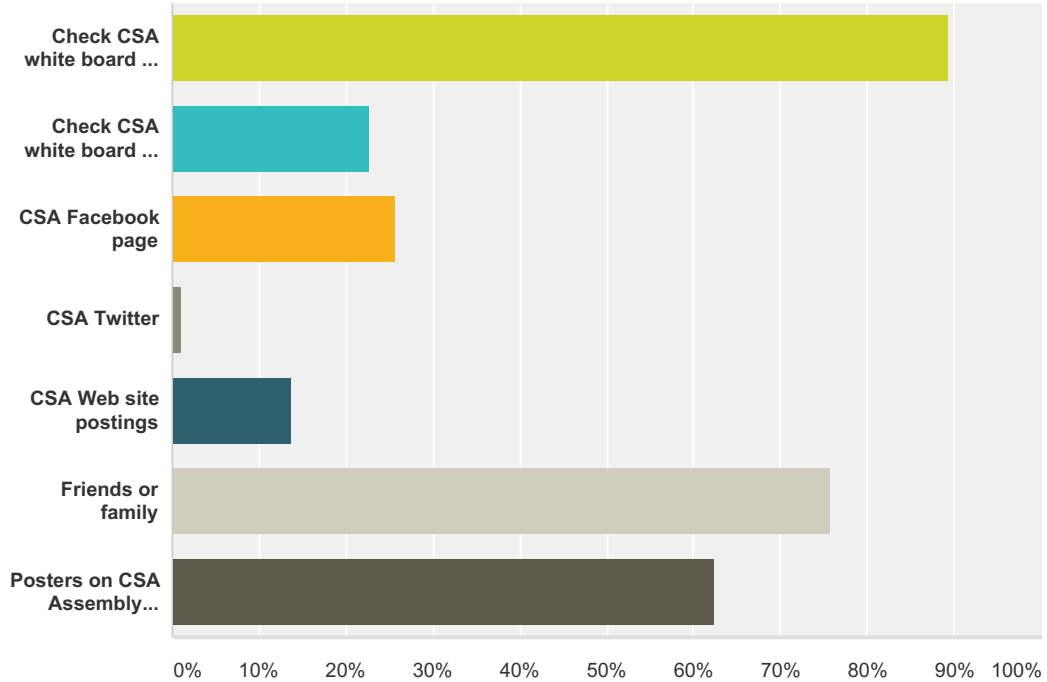
Q15 Thinking about the number of CSA activities/events, would you like to see:

Answered: 494 Skipped: 141



Q16 Where do you currently get information about upcoming CSA activities? Check all that apply.

Answered: 490 Skipped: 145



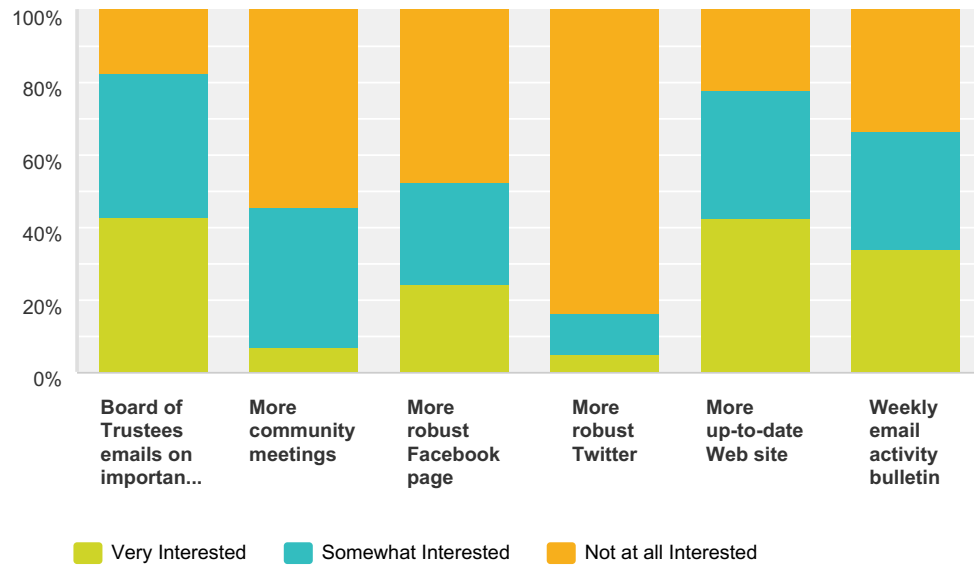
| # | Other (please specify) | Date |
|----|---|--------------------|
| 1 | I have to ask other parents because communication is unclear | 7/25/2014 12:55 PM |
| 2 | The annual bulletin calendar | 7/9/2014 11:35 AM |
| 3 | winter mailing, local paper, posters on store windows | 5/10/2014 2:24 PM |
| 4 | CSA annual schedule (sent out early) | 4/29/2014 4:24 PM |
| 5 | I wasn't aware of the facebook page! | 4/28/2014 4:19 PM |
| 6 | CSA book mailed out each year with bylaws, etc. | 4/28/2014 1:13 PM |
| 7 | I didn't realize the web options existed! Awesome! | 4/27/2014 10:57 PM |
| 8 | Schedules handed out by the office | 4/27/2014 9:48 PM |
| 9 | do not have web service | 4/27/2014 9:31 PM |
| 10 | annual calendar sent to home in mail | 4/27/2014 8:21 PM |
| 11 | Shutterfly announcements for specific interested groups within the CSA | 4/27/2014 8:18 PM |
| 12 | CSA Annual Booklet | 4/16/2014 12:39 PM |
| 13 | Assembly News | 3/23/2014 10:33 AM |
| 14 | Did not know the other options existed | 3/22/2014 10:49 PM |
| 15 | Bulletin, ahead of time | 3/20/2014 7:18 AM |
| 16 | I find it hard to discover the activities, there should be more advertising | 3/7/2014 10:54 AM |

CSA 2014 Survey

| | | |
|----|---|--------------------|
| 17 | Church bulletin and church announcements. | 3/5/2014 12:06 PM |
| 18 | the printed calendar of events | 3/3/2014 1:19 PM |
| 19 | Assembly News | 3/3/2014 8:32 AM |
| 20 | varies from summer to winter | 3/2/2014 5:15 PM |
| 21 | Schedules handed out at registration | 3/1/2014 10:37 AM |
| 22 | mailed bulletin | 3/1/2014 10:23 AM |
| 23 | bulletin | 3/1/2014 9:27 AM |
| 24 | Web site needs work | 3/1/2014 7:59 AM |
| 25 | Need to get in the habit of checking the website. | 2/28/2014 11:11 PM |
| 26 | Email | 2/28/2014 7:13 PM |
| 27 | Word of mouth | 2/28/2014 6:40 PM |
| 28 | The bulletin | 2/28/2014 3:36 PM |
| 29 | Church announcements. | 2/28/2014 2:40 PM |
| 30 | church bulletin and announcements | 2/28/2014 1:59 PM |
| 31 | Newsletter, Annual Book | 2/28/2014 12:49 PM |
| 32 | Schedule handout | 2/28/2014 12:02 PM |
| 33 | printed material/schedules | 2/28/2014 10:49 AM |
| 34 | booklet | 2/28/2014 10:34 AM |
| 35 | Assembly News | 2/28/2014 10:11 AM |
| 36 | mailed booklet with calendar of events | 2/28/2014 10:04 AM |
| 37 | Annual Calendar | 2/28/2014 9:58 AM |
| 38 | annual booklet | 2/28/2014 9:53 AM |
| 39 | seasonal schedule | 2/28/2014 9:42 AM |

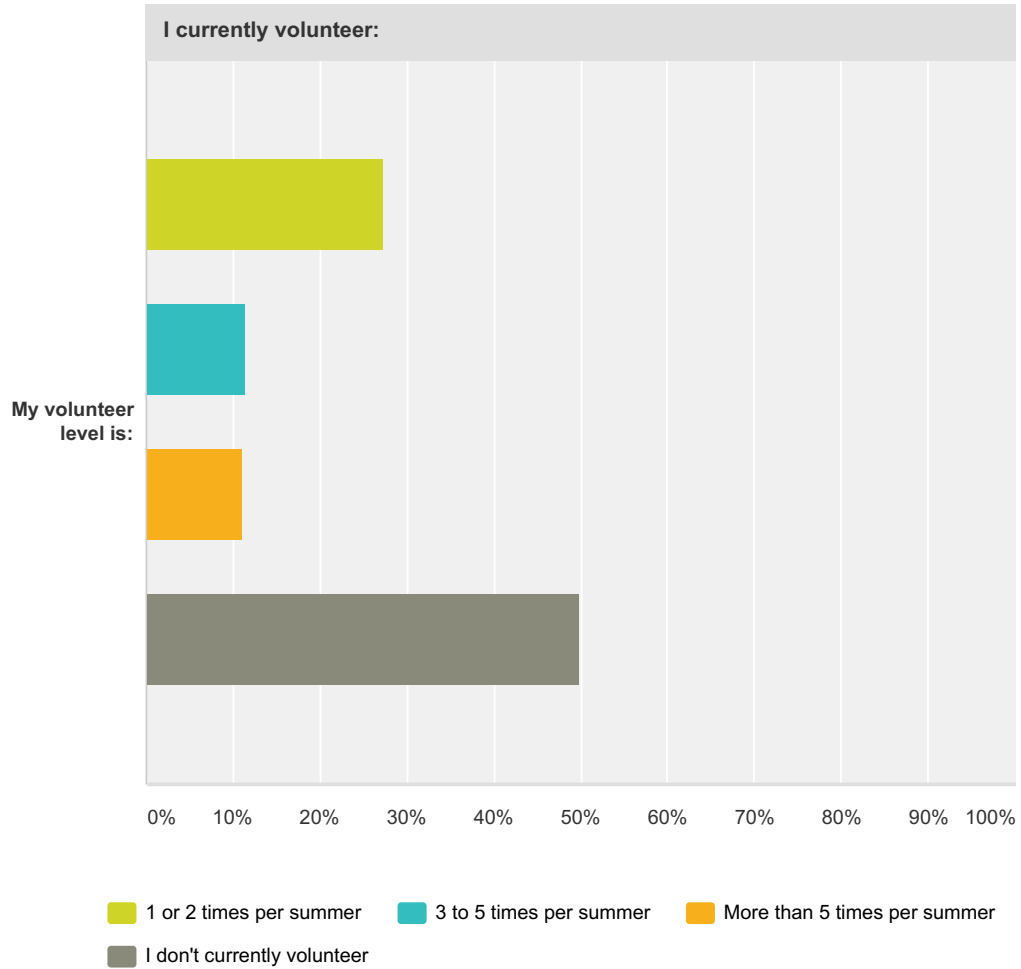
Q17 How interested would you be in the following communication enhancements?

Answered: 494 Skipped: 141

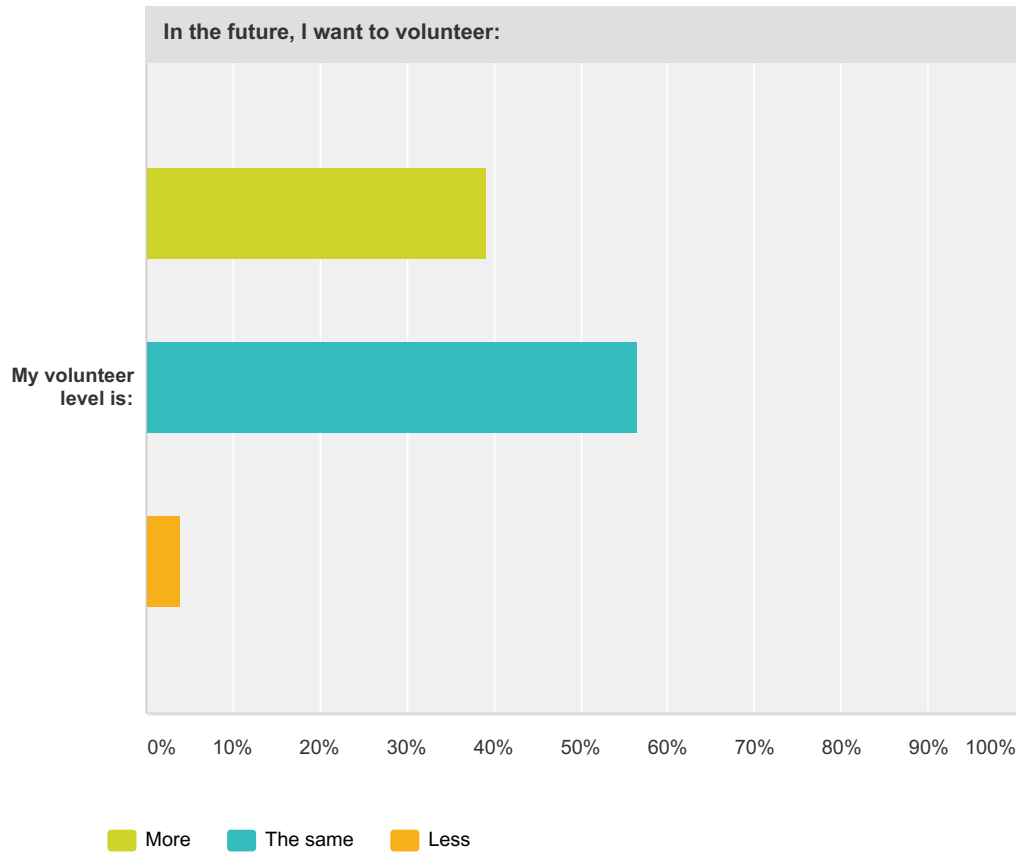


Q18 Please use the two pull down menus to describe your current and future CSA volunteer involvement.

Answered: 494 Skipped: 141

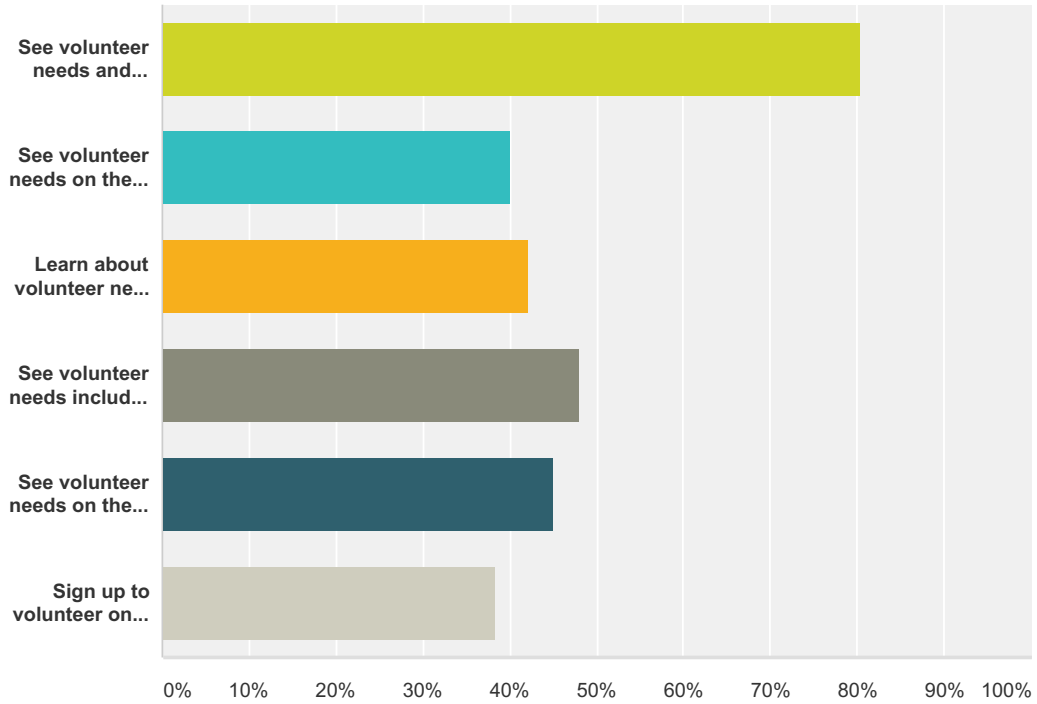


CSA 2014 Survey



Q19 How would you like to learn about volunteer opportunities? Check all that apply.

Answered: 422 Skipped: 213



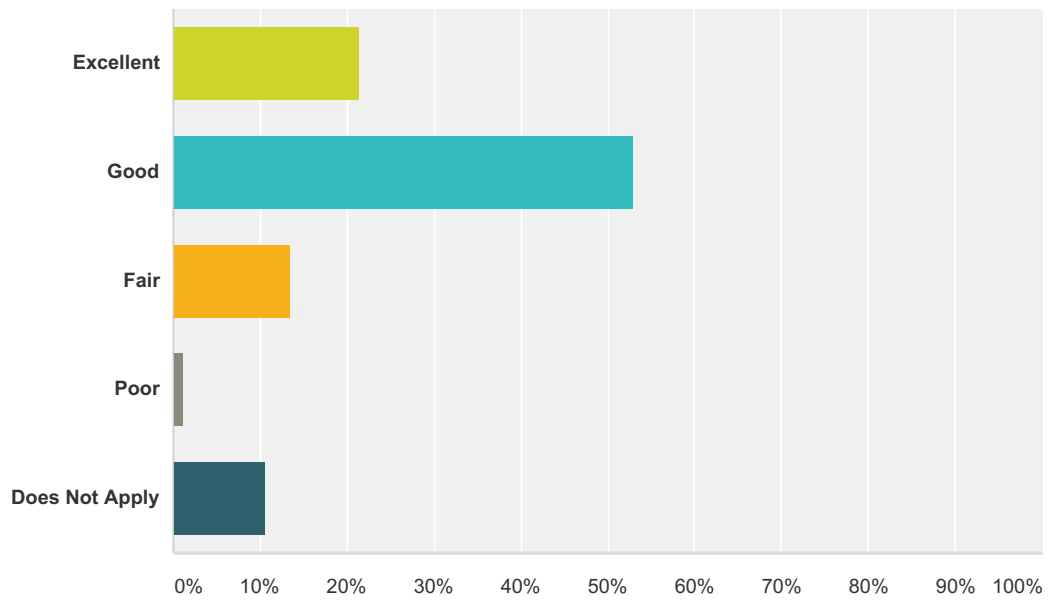
| # | Other (please specify) | Date |
|----|--|--------------------|
| 1 | Twitter! | 7/13/2014 9:36 PM |
| 2 | use the yacht club model of emailing weekly activities and opportunity to sign up | 4/29/2014 4:59 PM |
| 3 | sign up on the Assembly Building front wall | 4/29/2014 4:24 PM |
| 4 | Have someone ask me when I'm there if I will join them in doing X. | 4/28/2014 1:13 PM |
| 5 | I am only there a few weeks a summer so have limited time | 4/27/2014 9:31 PM |
| 6 | CSA needs to use website more!!!! Also need to update website! You can tell someone older put it together. Very dull looking and not easy to navigate for older members. | 3/20/2014 11:00 AM |
| 7 | Too busy, unfortunately. | 3/3/2014 9:05 AM |
| 8 | If I get to the CSA at all, it is for 1 week per year and lately has been far less than that. I have zero time to volunteer. | 3/1/2014 2:53 PM |
| 9 | my work restricts how much time I can spend in Frankfort each summer | 3/1/2014 2:15 PM |
| 10 | no thanks | 2/28/2014 8:00 PM |
| 11 | email pleas | 2/28/2014 7:57 PM |
| 12 | N/A | 2/28/2014 7:13 PM |
| 13 | Having just 4 days up at the cottage, I do not volunteer, | 2/28/2014 4:44 PM |
| 14 | I volunteer enough | 2/28/2014 2:33 PM |

CSA 2014 Survey

| | | |
|----|---|--------------------|
| 15 | n/a | 2/28/2014 2:20 PM |
| 16 | church bulletin | 2/28/2014 1:59 PM |
| 17 | Through Board members | 2/28/2014 1:26 PM |
| 18 | The whiteboard is nice, but our cottage is not in the CSA so posting schedules, events, volunteer opportunities and being able to sign up for things like the tennis tournaments would be great. Re: the tennis tournaments-it would be nice to include the brackets with names & contact information as well. If there is a scheduling change everyone could be notified by email. It would be great to know the contact number of your opponent (or your child's opponent) as well. | 2/28/2014 12:25 PM |
| 19 | See volunteer needs in the Assembly News | 2/28/2014 11:34 AM |
| 20 | church bulletin | 2/28/2014 10:48 AM |
| 21 | my experience is that people volunteer when asked | 2/28/2014 9:35 AM |
| 22 | word of mouth | 1/6/2014 12:41 PM |

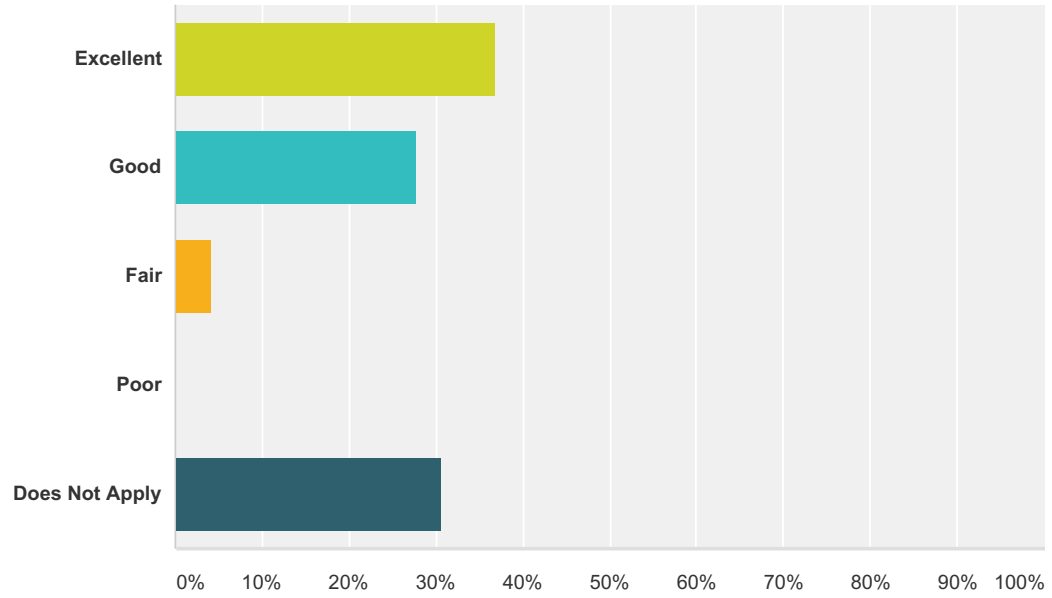
Q20 OVERALL, how would you rate the quality of ADULT activities at the CSA?

Answered: 494 Skipped: 141



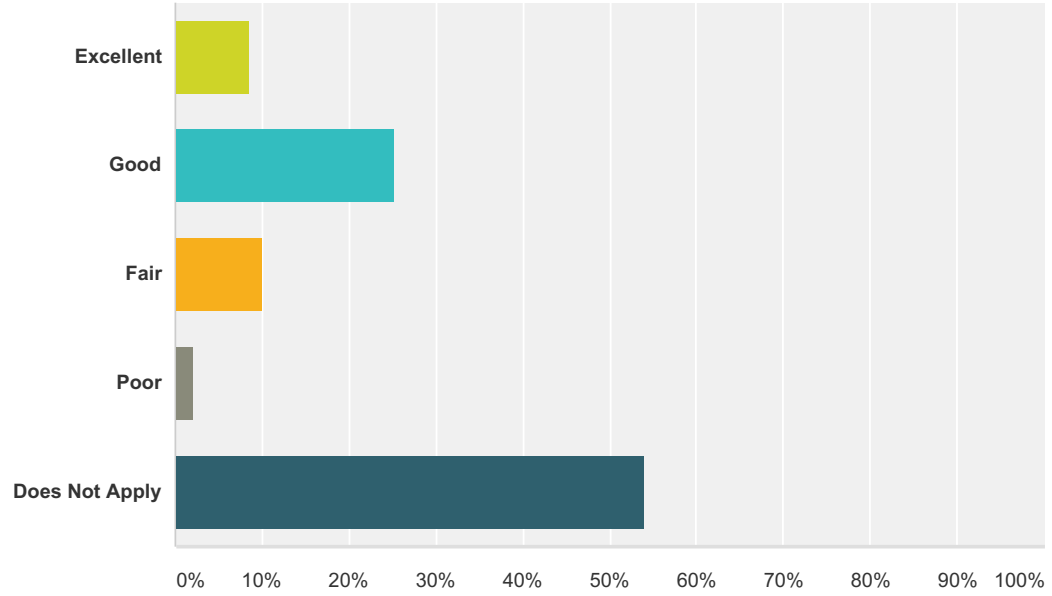
Q21 OVERALL, how would you rate the quality of CSA activities for CHILDREN AGES 3 to 12?

Answered: 494 Skipped: 141



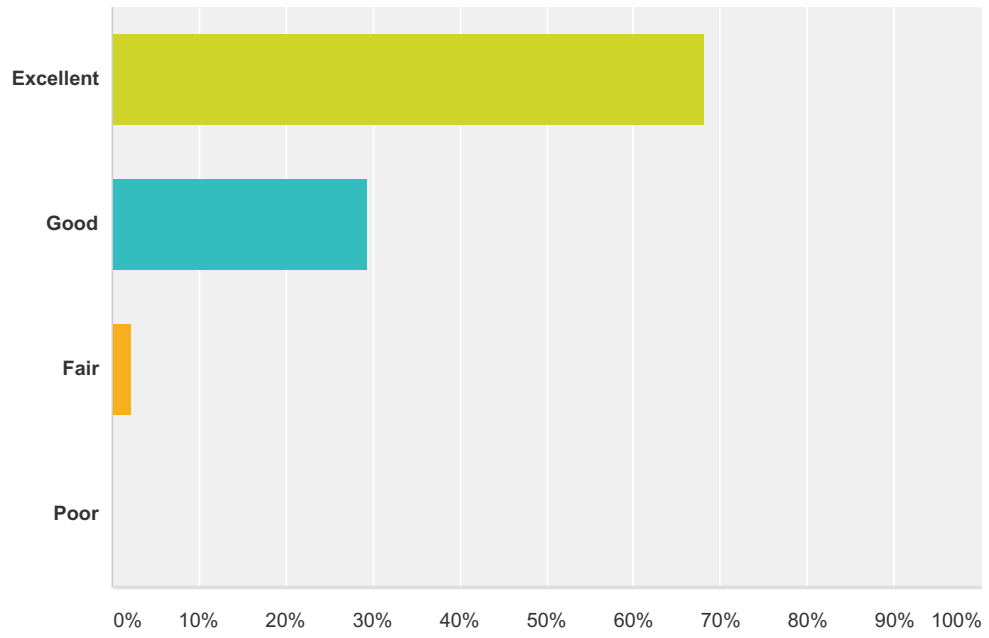
Q22 OVERALL, how would you rate the quality of CSA activities for TEENS AGES 13 TO 18?

Answered: 494 Skipped: 141



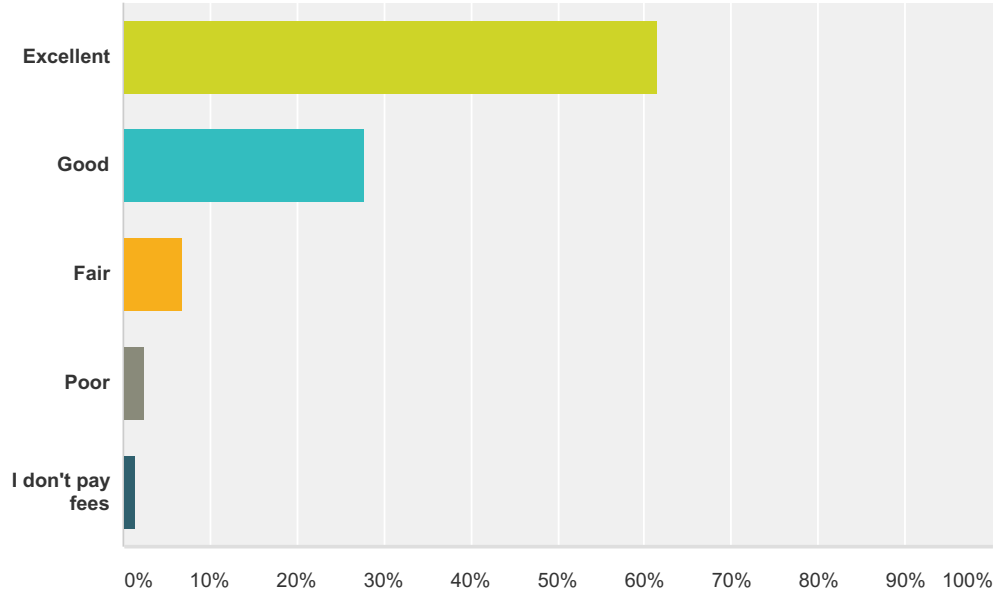
Q23 OVERALL, how would you rate your summer experience at the CSA?

Answered: 494 Skipped: 141



Q24 OVERALL, how would you rate the value you receive at the CSA for the fees you pay?

Answered: 494 Skipped: 141



CSA 2014 Survey

Q25 What could the CSA do to encourage you and your family to spend more time at the CSA?

Answered: 268 Skipped: 367

| # | Responses | Date |
|----|--|--------------------|
| 1 | Tell my boss I need more vacation | 7/27/2014 10:30 AM |
| 2 | Assist working parents by (a) having WIFI at assembly building, (b) more clearly communicate and have consistent operetta schedule, (c) have childcare option between activities so parents can get a stretch of time (example: often 1/2 gaps between operetta practice & ballfield activity) | 7/25/2014 12:55 PM |
| 3 | More activities for young children and more employment opportunities for teenagers. | 7/22/2014 11:27 AM |
| 4 | I'm here late Apr. - late Sept. | 7/17/2014 8:42 AM |
| 5 | Patrol the Michigan beach more attentively at night to watch for teenagers that are drinking and smoking | 7/13/2014 9:36 PM |
| 6 | I would be there all summer if I had a place to stay at a reasonable price. Otherwise I'm at the mercy of my ex-husband to "allow" me to use the cottage. | 7/11/2014 9:03 PM |
| 7 | Removal of swimmers itch | 6/20/2014 10:34 PM |
| 8 | business center equipment at the assembly building - internet, fax and printer access, especially | 5/20/2014 9:11 PM |
| 9 | Senior Discounts for 65 plus and Youth Discount for under 3. Install docks and rafts,etc, at the start of the season, not 10 days after the office opensand provide free round trip transportation ;-) | 5/18/2014 10:16 AM |
| 10 | e-mail | 5/10/2014 2:24 PM |
| 11 | Maybe encourage more programs for adults only | 5/6/2014 9:18 AM |
| 12 | more online communication of available activities. more management of swimmer's itch at CSA beach. | 5/6/2014 7:55 AM |
| 13 | Nothing sadly. I'm limited by my work. | 5/2/2014 8:40 PM |
| 14 | Better communication on upcoming events | 5/2/2014 2:44 PM |
| 15 | Invite the Tigesr and the Cubs to a practice game at the CSA. | 5/1/2014 10:59 PM |
| 16 | Have more people approach me for a chat when I'm there. | 5/1/2014 6:25 PM |
| 17 | work less?? | 5/1/2014 5:08 PM |
| 18 | MORE ADULT ACTIVITIES (with babysitting). Update the facilities. | 5/1/2014 7:14 AM |
| 19 | My time is limited by family usage, otherwise I would stay longer. | 4/30/2014 7:48 PM |
| 20 | email weekly activities and allow for email sign up online contact system to reach people via email | 4/29/2014 4:59 PM |
| 21 | the CSA is doing a great job and we all love it! | 4/29/2014 4:24 PM |
| 22 | Be more progressive in their thinking. | 4/29/2014 9:20 AM |
| 23 | Do all possible to help the swimmers itch issue on Crystal Lake and CSA beach | 4/29/2014 8:43 AM |
| 24 | Clean up the beach-- between the swimmers itch and dusty, dirty sand we would much rather go to Frankfort beach. Also, make it more open to outsiders (i.e. those who didn't grow up in the CSA). | 4/29/2014 7:06 AM |
| 25 | Cell phone receptivity. | 4/29/2014 6:57 AM |
| 26 | Wi-Fi would enable us to spend more time at the lake because we could work from there. | 4/29/2014 6:04 AM |
| 27 | We spend a lot of time there already, so this would not necessarily encourage more time, but it would be nice to see a couple weekly activities for younger kids (4-10) in addition to the sports lessons, art & crafts, etc. similar to the Youth Group activities with a theme...like story time, music class, other sports than just tennis/swim/soccer,etc. Kiddie obstacle course, kite flying, rock hunt, etc. | 4/28/2014 10:07 PM |

CSA 2014 Survey

| | | |
|----|---|--------------------|
| 28 | More teen and adult programs. I don't think that the csa offers any teen arts.crafts. Offer more insight exercise and yoga classes...starting earlier and hojnv later on tgd season. | 4/28/2014 6:59 PM |
| 29 | The swimmers itch is a huge issue. My 4 and 6 year old children have taken a small number of swim lessons because the water is so bad. The also have begun to not like swimming in the lake at all because it affects them so often. In general things always feel very antiquated. The teens leading the kids sports program need a lot more direction. Compared to the rest of the world the safety standards at the CSA are really low. I would definitely be willing to pay more for better quality programs.I also think that the operetta needs to an overhaul. The same people have been running programs so long that they often feel outdated. | 4/28/2014 4:01 PM |
| 30 | Rid of the swimmers itch, get more focused instructors for afternoon sports. Communicate on Fb, Twitter weekly activities for summer and calendar for summer in advance. | 4/28/2014 2:15 PM |
| 31 | Have more adult-oriented sports activities (e.g., bike club; tennis lessons of the Downs level; SUP club; Yoga SUP; kayak club; Tri for Fun with multiple-week training), as well as other adult-oriented activities (e.g, knitting club, sewing bee); Have a dog park and/or doggie daycare (hint: good employment opportunity for teens) | 4/28/2014 1:13 PM |
| 32 | Cure swimmers' itch. Improve wi-fi access. | 4/28/2014 12:06 PM |
| 33 | I would absolutely love to spend more time at CSA, and hope to when my kids get a little older. The problem is simply time and money constraints, and the fact that my wife's family lives in South America and so we have to spend a lot of time and money going to visit them as well. | 4/28/2014 11:42 AM |
| 34 | I will spend more time at the CSA as I now have little kids. | 4/28/2014 10:50 AM |
| 35 | . | 4/28/2014 9:39 AM |
| 36 | We would spend the entire summer if our jobs would permit! | 4/28/2014 8:24 AM |
| 37 | nothing | 4/28/2014 8:06 AM |
| 38 | add Mountain bike trails | 4/28/2014 7:22 AM |
| 39 | BBQ or picnic in open area would encourage meeting other members. Golfing meetups for men, ladies, and mixed to play at local courses. Could sign up online. Always need golfing buddies. | 4/28/2014 2:13 AM |
| 40 | Extend the CSA season further into August. The office closes much too early. | 4/27/2014 11:47 PM |
| 41 | Aim to make everyone feel included and welcome. | 4/27/2014 11:42 PM |
| 42 | we are only there for a few weeks, so it is mostly family time on our beach and local excursions | 4/27/2014 10:57 PM |
| 43 | We would love to spend more time there, however, life, i.e. Work, sports, other commitments and lack of accommodations prevents us from spending more time there | 4/27/2014 10:36 PM |
| 44 | Improve the quality of some of the children's activities. Increase the number of employees to supervise kids activities. If activities are concurrent a staff member should walk kids from one activity to the next. Example: arts and crafts is followed by t-ball. A staff member should walk the young kids across the driveway to the field. Kids should be signed in and then signed out by a parent when the activity or activities are done. Also, it would be nice to offer a mom's night activity. Maybe have babysitting in the meeting house for two hours so the moms could go out to dinner. | 4/27/2014 9:48 PM |
| 45 | Please take care of the swimmer's itch problem. It's driving young families away and keeping people from swimming. Embarrassing to bring guests and have to warn them about swimmer's itch. also swim lessons need to be better organized and uniform across the board. Instructors need to be better trained and lessons more rigorous. | 4/27/2014 9:37 PM |
| 46 | we live quite a distance from the CSA and have full-time commitments so are constrained by work schedules and family commitments | 4/27/2014 9:31 PM |
| 47 | I look forward to the day when I can spend the whole summer at the CSA! | 4/27/2014 9:15 PM |
| 48 | Fix the roads | 4/27/2014 9:00 PM |
| 49 | LIVE HERE FULL TIME SO NOT APPLICABLE | 4/27/2014 8:33 PM |

CSA 2014 Survey

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| 50 | I would spend my entire summer there if I could! I think the balance of offered activities/functions and lots of down time is great. I value the consistency/constancy/lack of change... and the simplicity. Feel it is so nice for my children to get away too, run around and feel free...and yet supported and surrounded by a community that cares about them and is looking out for them. | 4/27/2014 8:30 PM |
| 51 | have an anonymous reporting system in place for witnessing use of alcohol & drugs at beach | 4/27/2014 8:21 PM |
| 52 | I spend as much time at CSA as I possible can. It is a very special place!!! | 4/27/2014 8:02 PM |
| 53 | we would love to spend more time at the beach, but the swimmer's itch is a big deterrent. Not much that can be done about that. Also, it would be really nice if there was programming on the weekend. We often visit the cottage on weekends, but not during the week, and unfortunately miss all the fun at the assembly. | 4/27/2014 7:57 PM |
| 54 | Eradicate swimmer's itch!!! We get it bad every year despite doing all the protective measures. Young kids like to wade in & out of the shallow water. We've been mostly going to Lake Michigan b/c of this. | 4/27/2014 7:54 PM |
| 55 | I just need more time off from work. We try and make it up every summer, but work interferes with that | 4/27/2014 7:40 PM |
| 56 | We already spend a month. I'm not sure anything could get us to stay longer. It's hard to be away from home much more than that. | 4/27/2014 7:31 PM |
| 57 | The swimmers itch issues are the only problem we have with our summers. I wish my kids could play in the water and swim without fear of being covered in a rash! We use the expensive swimmers itch block which helps sometimes, but also ruins their swimming suits and is a pain in the butt to apply every day. | 4/27/2014 7:12 PM |
| 58 | As a working adult I feel that it would help to have weeks where as a family we sign up to volunteer as a family. I want to contribute and we want to contribute but it seems very poorly oriented towards working moms. I could take two weeks there and really help and have a vacation. Also, the activities could be more updated...maybe family storytelling around a fire at the beach, more updated topics. You have so many adults who could contribute to meaningful dialogues about contemporary issues and I feel that this is rarely put forward. Also, a spiritual person, but not a conservative christian, I feel that spirituality could be a much stronger focus. But it would need to be interfaith for the changing demographic of the CSA. I have been interested in serving on the spirituality committee and have joined other groups but feel, in general, that as a 40 year old professional I have not had a clear sense of how to participate or invitation. The women's association, for example, seems very updated for my generation but I respect it a great deal. | 4/27/2014 7:11 PM |
| 59 | The season gets shorter each year, or so it seems. We arrive in August and there are only a few weeks of activity left. However, we like the quiet when the deer pass the cottage, etc. | 4/27/2014 7:09 PM |
| 60 | Longer summer | 4/27/2014 7:08 PM |
| 61 | more diverse activities for teens..don't try to modernize too much--we ALL get enough of social media, etc at our homes.CSA is a traditional institution that we TREASURE for its down to earth and significant push against following current trends. It has worked beautifully for years..leave it alone :) | 4/27/2014 6:46 PM |
| 62 | Nothing | 4/27/2014 5:29 PM |
| 63 | Maintain kids programs and activities for when I have children | 4/27/2014 11:31 AM |
| 64 | If work allowed, I would spend my whole summer there. | 4/27/2014 8:57 AM |
| 65 | I would train/educate the teen (or adult) volunteers that run the young children (3-12) sports activities how to politely but firmly set boundaries to the older children. Many times my young child has refused to play sports because older kids with much higher skill levels begin to play and overtake the game and consequently the time younger children are learning. It becomes a hassle for the younger kids and the game leaders seem oblivious to the fact it isn't fair and can pose a physical danger to the younger players. If the sports game leaders can not stop this, then perhaps a more public announcement can be made so families can talk individually about rules and respect. | 4/27/2014 3:24 AM |
| 66 | Finding a way to reduce swimmers itch. | 4/26/2014 9:54 PM |
| 67 | Nothing. Only our work schedules and finances limit us for coming for longer each summer. | 4/26/2014 9:12 PM |
| 68 | Figure out the swimmer's itch problem. Improve the youth sports activities. | 4/26/2014 8:04 PM |
| 69 | Help convince or jobs that we need more time away?? ;) | 4/26/2014 8:01 PM |
| 70 | The sports need to be more organized and sensitive to ensure all kids on field get to participate not just the biggest and the best. Teenagers run the activities and can't control or organize the children -- I think parents would help if asked and encouraged / I know I would. | 4/26/2014 7:52 PM |

CSA 2014 Survey

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| 71 | Be more affordable | 4/26/2014 5:00 PM |
| 72 | let the people know the real reason behind the csa and where it came from my wifes grand father was one of the founders and people need to realize what its all about and quit trying to turn it into a yaght club because that's what there doing | 4/26/2014 4:35 PM |
| 73 | Nothing.'m happy just the way it is! | 4/26/2014 2:59 PM |
| 74 | Free stay? Lol | 4/26/2014 1:46 PM |
| 75 | senior discount | 4/26/2014 1:35 PM |
| 76 | Having new activites and or field trips for the kids each year. | 4/26/2014 1:14 PM |
| 77 | Later start times for small children's swim and tennis classes | 4/26/2014 1:11 PM |
| 78 | Would love to spend more time, but work and children's activities at home prevent us from more than a couple of weeks each summer. | 4/21/2014 7:24 AM |
| 79 | Lengthen or extend the church calendar | 4/20/2014 1:20 PM |
| 80 | Internet access So we could work from the assembly | 4/20/2014 3:01 AM |
| 81 | We spend much time at the CSA so, N/A | 4/18/2014 12:12 PM |
| 82 | I am very happy with everything done at CSA | 4/16/2014 12:39 PM |
| 83 | My family spends every summer at the CSA for 8 or more weeks. | 4/8/2014 4:58 PM |
| 84 | Have some WiFi available. | 3/28/2014 10:51 AM |
| 85 | Keep the same amount of activities but change the variety. How about volleyball lesson, running - every other day, or plan a small 5K (3.1 miles) easy to incorporate South Shore as the race route. Plan activities that effect 2 week rotation, typically family vacation stay. | 3/25/2014 5:50 PM |
| 86 | nothing | 3/24/2014 9:44 PM |
| 87 | Swimmers Itch is the big downer. It keeps me from spending more time at the CSA Beach. | 3/23/2014 6:44 PM |
| 88 | Times have changed and not all families can spend the entire summer up North. We travel all over the USA and the CSA is beautiful but pricey for you get. Since our family only stays 2-3 weeks it makes it difficult for the kids to connect. Not everyone on the CSA property is friendly. I suggest changing the activities especially foe the TWEENS giving them the opportunity to mingle and meet other people. | 3/23/2014 4:02 PM |
| 89 | Understand that if we can only spend a couple of weeks a summer at CSA, it is not because we do not want to spend more time there. We would like to feel that we are still a part of the community, and hope and plan to one day spend more time at CSA. We have professional obligations at the moment, and a long distance to travel. | 3/23/2014 10:33 AM |
| 90 | Install Wifi in the CSA building. Revamp teen activities because at the current state they are awful and you can tell that older people are planning them and not getting CSA teens input. Put the movies back on the tennis courts and not in that awkward area it has been the last few years. The Crystal View is a snack shop/lunch pit stop. It does not need to have all items it has currently. There is way too much all over the counters and too many menu options. Also overpriced for the food being sold. Although Pete and Amy have done an amazing job bringing it to the level it is at now. | 3/20/2014 11:00 AM |
| 91 | Can't really think of anything, the only thing limiting my time at the CSA is work demands. | 3/20/2014 7:18 AM |
| 92 | Be nicer. | 3/20/2014 7:18 AM |
| 93 | More social opportunities...my children have found it difficult to make friends at the CSA in spite of coming every year since birth. | 3/19/2014 9:34 PM |
| 94 | Change it up! Offer different activities, Make members feel welcomed!!!! | 3/19/2014 7:48 PM |
| 95 | There should be more awareness of food allergies in children. From items offered at the crystal view and safety precautions there. Staff training on the use of epi pens and having access to an epi pen if needed. | 3/19/2014 5:43 PM |
| 96 | I need to retire and I will be spending more time at the CSA! | 3/15/2014 8:01 PM |
| 97 | We would spend the whole summer there if we could but work gets in the way. | 3/15/2014 2:49 PM |

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| 98 | It's just family constraints. I wish we could stay longer but we are in the northeast so it's a long drive and not easy to be apart from my husband who can only be up one week to ten days. | 3/13/2014 8:02 PM |
| 99 | More boat slips | 3/10/2014 1:27 AM |
| 100 | We are very happy with everything at CSA | 3/9/2014 8:17 PM |
| 101 | Community fire ring & picnic area below Crystal view to the west of the sidewalk. It would be an exceptional gathering location for families and friends and very accessible for those with mobility issues. | 3/9/2014 11:39 AM |
| 102 | Lower fees, they are extremely steep for what they provide Wifi More actively update Facebook and website and get events, news, etc. out there | 3/7/2014 10:54 AM |
| 103 | Extend the number of church services. | 3/5/2014 12:06 PM |
| 104 | coffee shop WITH the dreaded wifi. | 3/4/2014 7:41 PM |
| 105 | Nothing the CSA could do. | 3/4/2014 4:57 PM |
| 106 | we love it already! | 3/4/2014 4:56 PM |
| 107 | I would spend all my time there if I could. | 3/3/2014 11:33 PM |
| 108 | Nothing in your power. | 3/3/2014 4:26 PM |
| 109 | nothing - i would spend more time if i could. | 3/3/2014 1:51 PM |
| 110 | Pickle-ball courts and activities/events. | 3/3/2014 1:41 PM |
| 111 | More family activities, games, Family field day, family dance nights, etc. | 3/3/2014 1:19 PM |
| 112 | In our case there is little the CSA can do for us to spend more time. | 3/3/2014 12:27 PM |
| 113 | Stay true to the time-tested values of the CSA. Too many churches/ other organizations are 'chasing' the values/ demands of our self-serving me-generation. I will absolutely be disappointed if the CSA, with a limited budget and visitation schedule, moves in that direction. | 3/3/2014 10:28 AM |
| 114 | I am just very busy with work. | 3/3/2014 9:05 AM |
| 115 | Reduce swimmers itch | 3/2/2014 11:54 PM |
| 116 | Get rid of swimmer's itch. | 3/2/2014 8:12 PM |
| 117 | While maintaining respect for traditions, continue to embrace the NEW - new people, new programs, new ways of doing the things that make the CSA what it is | 3/2/2014 5:15 PM |
| 118 | I love coming; there is nothing on the part of CSA that keeps me from coming more; it is just family and work issues. | 3/2/2014 2:34 PM |
| 119 | --- | 3/2/2014 1:42 PM |
| 120 | We spend as much time as we can as it is. | 3/2/2014 11:30 AM |
| 121 | nothing- its on us | 3/1/2014 9:39 PM |
| 122 | Get rid of swimmers itch | 3/1/2014 8:21 PM |
| 123 | You don't need to encourage us. We love it! | 3/1/2014 5:11 PM |
| 124 | Pay my wife's and my salaries so we could afford to go. We are DINKS with very limited time. | 3/1/2014 2:53 PM |
| 125 | Right now we are limited due to work requirements; it's not really about the CSA offering more or better programs. | 3/1/2014 2:15 PM |
| 126 | Access to Wi Fi | 3/1/2014 1:50 PM |
| 127 | No swimmers itch...we can dream! Sometimes the volunteer activities aren't promoted very well. Some of the jobs are just too big for many people to be willing to take. Parsing them into smaller pieces or creating teams might make them more appealing. | 3/1/2014 12:41 PM |
| 128 | Nothing - dependent on family/cottage schedule and spouse work schedule. | 3/1/2014 11:53 AM |
| 129 | No need to do anything more | 3/1/2014 11:22 AM |

CSA 2014 Survey

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| 130 | Literally nothing - I love the CSA so much, I will always come as much and for as long as I can! | 3/1/2014 10:52 AM |
| 131 | Nothing. When circumstances change we will be at CSA more. | 3/1/2014 10:37 AM |
| 132 | We spend as much time as we can. Being self employed, the amount of time I take off from work directly impacts my income, otherwise I'd be at CSA all year!! | 3/1/2014 10:23 AM |
| 133 | Make the Summers longer! | 3/1/2014 10:06 AM |
| 134 | As soon as I retire I will be there as much as I can | 3/1/2014 9:27 AM |
| 135 | hmmmm, good question. For us, it boils down to cabin availability and affordability:) Maybe day trips for younger kids? | 3/1/2014 9:18 AM |
| 136 | Less expensive rental cottages, close to C.S.A.! | 3/1/2014 8:07 AM |
| 137 | Some updating of the communication styles are needed. We will always spend as much time as possible at the CSA. | 3/1/2014 7:59 AM |
| 138 | I would like to see more social gatherings. Maybe a happy hour where you can meet with friends. How about picnics on the Crystal beach in the evenings? | 3/1/2014 7:58 AM |
| 139 | have more of a web and social network presence | 3/1/2014 7:40 AM |
| 140 | If I had more vacation time I would spend it all at the CSA. | 3/1/2014 6:46 AM |
| 141 | We already spend 6 weeks every summer there so there's nothing CSA needs to do to convince us to stay longer. If we could we would but school and work don't allow us to stay much longer than 6 weeks | 3/1/2014 1:20 AM |
| 142 | Swimmers itch has absolutely destroyed our experience. It is devastating that my 4 children cannot swim in crystal lake at the CSA beach. My daughter has grown up wanting to be a lifeguard at CSA but because of her reaction to swimmers itch, that special life experience of life guarding at CSA will never happen for her. My youngest is learning to swim in a neighborhood pool instead of learning to swim in crystal lake like I did. We spend 6 weeks a year at the CSA. We are seriously considering ending that tradition because of swimmers itch. Would love to have internet at CSA. This would allow me to spend more time with my kids because I wouldn't have to spend time driving to town. | 2/28/2014 11:11 PM |
| 143 | Less older set-in-there ways attitudes. | 2/28/2014 10:24 PM |
| 144 | Can't think of anything at this time | 2/28/2014 10:05 PM |
| 145 | Get rid of swimmers itch | 2/28/2014 9:45 PM |
| 146 | If I ever retire or change jobs and find one that would permit me to take more vacation time I would spend it at CSA. I don't see a need for CSA to make radical changes, I enjoy it just as it is. | 2/28/2014 8:34 PM |
| 147 | Make sure everybody remains white and protestant. | 2/28/2014 8:00 PM |
| 148 | Reduce paid staff and return to the volunteer mission; resist the cultural pressure to become country club with sponsored memberships; If programs would suffer b/c of lack of volunteers, perhaps it is an unnecessary program in the first place. | 2/28/2014 7:57 PM |
| 149 | Increased communications | 2/28/2014 7:29 PM |
| 150 | New laws regarding drinking and disorderly conduct in CSA grounds. Better leash law check in Michigan beach. A firm non smoking rule on CSA grounds. A 10:00 PM quiet rule on CSA grounds. | 2/28/2014 7:13 PM |
| 151 | I spend a whole lot of time at the CSA | 2/28/2014 7:02 PM |
| 152 | Tell my boss I need more vacation time | 2/28/2014 6:43 PM |
| 153 | enjoying life | 2/28/2014 6:39 PM |
| 154 | N/a. Spend as much time as we can! | 2/28/2014 6:13 PM |
| 155 | win the lottery :) | 2/28/2014 6:07 PM |
| 156 | Perhaps more teen activities and updated game equipment in the CSA building. The Foosball table and ping pong paddles have seen better days. | 2/28/2014 6:02 PM |
| 157 | We spend as much as we can. | 2/28/2014 5:34 PM |

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| 158 | not much we spend a lot of time there now... One thing would be to get a longer service period in August. I know it is difficult now that the schools have messed up summer. | 2/28/2014 5:10 PM |
| 159 | If possible work on eradicating swimmers itch. This is the biggest deterrent. | 2/28/2014 5:01 PM |
| 160 | No swimmers itch. Offer water safety class without going in Crystal. but could go in Lake MI. | 2/28/2014 4:53 PM |
| 161 | solve swimmers' itch! | 2/28/2014 4:50 PM |
| 162 | I stay 5 months. | 2/28/2014 4:49 PM |
| 163 | Keep the CSA running smoothly like it has been. | 2/28/2014 4:21 PM |
| 164 | More programs, volunteer opportunities for teenagers. More awareness of people of faith other than Christianity - especially in choice of children's operetta material | 2/28/2014 4:20 PM |
| 165 | Nothing! I'm getting married so will have step kids so when they are involved in activities il can weigh in then right now I don't know what goes on but what I do see seems good | 2/28/2014 4:09 PM |
| 166 | Feature more speakers from liberal backgrounds and/or different faiths | 2/28/2014 3:59 PM |
| 167 | Solve the swimmer's itch problem (that's kind of beyond our scope though) Greater diversity of types of speakers/lecturers (i.e. not all religious - more philosophical). Same for concerts - non-classical music occasionally would be great - maybe acoustic guitar? | 2/28/2014 3:36 PM |
| 168 | I spend as much time as I can! | 2/28/2014 3:22 PM |
| 169 | It's a problem that is just a sign of the times. The golden age ended years ago and my entire generation knows it. | 2/28/2014 3:00 PM |
| 170 | Personally I would like to see more music events and a second Gibson series or other educational offerings | 2/28/2014 2:58 PM |
| 171 | Nothing . We are retired and spend 4-5 mos. there. | 2/28/2014 2:44 PM |
| 172 | Childcare for toddlers during workshops, performances, educational series, and during volunteer opportunities. | 2/28/2014 2:40 PM |
| 173 | Sadly we're at a point in time where three semi-adult children need to be focusing on getting careers kicked off and school finished up. That makes it difficult to spend a lot of time at the CSA. | 2/28/2014 2:35 PM |
| 174 | Nothing. Distance is an issue for adult children and grandchildren | 2/28/2014 2:33 PM |
| 175 | How about a stimulating film series & discussion? Book discussions are interesting, could do more of that. | 2/28/2014 2:30 PM |
| 176 | Pay me a full-time salary... I already spend every minute I'm able to spend at the CSA. Wifi would help-- I could bring my work with me and maybe stay longer. | 2/28/2014 2:27 PM |
| 177 | Advocate for the Lake Express to sail into Frankfort from Wisconsin! | 2/28/2014 2:23 PM |
| 178 | Relax upon all of the ridiculous rules and see if people could be a little friendlier. Seems like a snob atrium most of the time. | 2/28/2014 2:20 PM |
| 179 | Would like to see a bocce ball court and equipment for paddle tennis. | 2/28/2014 2:18 PM |
| 180 | Get rid of swimmers itch:(| 2/28/2014 2:13 PM |
| 181 | Swimmers itch. Get rid of it! | 2/28/2014 1:44 PM |
| 182 | Its not CSA - its limited vacation time! If I had more time I'd be there!! | 2/28/2014 1:36 PM |
| 183 | The swimmer's itch is a huge problem for my children. They do not want their kids (my grandkids) in the water at Crystal Lake. | 2/28/2014 1:26 PM |
| 184 | Offer more adult activities for a broader range of interests, modernize facilities, and get rid of swimmer's itch. | 2/28/2014 1:24 PM |
| 185 | Nothing, the things that prevent me from coming to the CSA have nothing to do with the CSA itself. | 2/28/2014 1:22 PM |
| 186 | Create greater programing that reflects multi-generational interests. I often feel my generations (gen X) interests are not catered to but rather my parent's generation. | 2/28/2014 1:13 PM |
| 187 | Address swimmers itch problem | 2/28/2014 1:13 PM |
| 188 | once my kids gets older, I will utilizes the grounds/classes more | 2/28/2014 1:12 PM |
| 189 | We do spend a lot of time... | 2/28/2014 1:10 PM |

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| 190 | Put heat in my cottage ;) | 2/28/2014 1:09 PM |
| 191 | adult activities and education | 2/28/2014 12:58 PM |
| 192 | We spend as much time as our schedule allows | 2/28/2014 12:54 PM |
| 193 | CSA really can't as the limitation has been one of working with somewhat limited time available. Now that I have retired, that will be different | 2/28/2014 12:49 PM |
| 194 | Nothing. The only deterrents to us spending more time at the CSA are external factors, such as work responsibilities and cottage availability | 2/28/2014 12:45 PM |
| 195 | Think we are done. Love it, but too discouraged by the people now. Sorry. | 2/28/2014 12:44 PM |
| 196 | dumb question, has more to do with elements over which CSA has no control ! | 2/28/2014 12:43 PM |
| 197 | Espresso machine at the Crystal View | 2/28/2014 12:41 PM |
| 198 | Leave it as is or cut the number of personnel so it remains the same as it was 20 years ago | 2/28/2014 12:38 PM |
| 199 | Wifi at the Crystal View | 2/28/2014 12:32 PM |
| 200 | We often don't even go to the beach because of the swimmer's itch :(It's such a great beach for little kids, but if there is a chance there is swimmer's itch. We won't swim and don't do the swimming lessons. | 2/28/2014 12:25 PM |
| 201 | Wi-fi would help but mostly our kids are employed and very busy | 2/28/2014 12:17 PM |
| 202 | I am a regular volunteer with BACN, which limits my additional volunteering with other organizations | 2/28/2014 12:08 PM |
| 203 | I believe that our family members under age of 60 or so would feel more connected if Facebook and website were more engaging and up to date. They are also confused by terms like member , associate member, etc. Not sure where they fit in , and I'm not sure they get info because they are not the actual cottage owners. But they are the future and need to feel included and understand where they fit. | 2/28/2014 12:08 PM |
| 204 | Solve Swimmers Itch :) | 2/28/2014 12:02 PM |
| 205 | Not applicable | 2/28/2014 11:51 AM |
| 206 | We are here all summer | 2/28/2014 11:50 AM |
| 207 | Be more lenient to allow house guests to swim at CSA. | 2/28/2014 11:50 AM |
| 208 | Np way CSA could change the family situation. | 2/28/2014 11:49 AM |
| 209 | It's too expensive for big families. | 2/28/2014 11:45 AM |
| 210 | Solve the Swimmer's Itch and reduce the fees. | 2/28/2014 11:43 AM |
| 211 | Don't end the CSA season so early in August. | 2/28/2014 11:34 AM |
| 212 | Have more sports for adults. | 2/28/2014 11:23 AM |
| 213 | Unfortunately nothing, we really can't come more often than we do at this point. | 2/28/2014 11:23 AM |
| 214 | The time I spend really has nothing to do encouragement from CSA. It is completely dependent on professional activities which take me out of the country. | 2/28/2014 11:22 AM |
| 215 | Tennis Lessons are chaotic, overcrowded. Very little instruction. Would like to see Childrens operettas revert back to Gilbert & Sullivan type shows that people know. | 2/28/2014 11:19 AM |
| 216 | Get my wife to quit her job. | 2/28/2014 11:13 AM |
| 217 | Fix swimmer's itch problem | 2/28/2014 11:08 AM |
| 218 | I am unable to spend more time there both for financial reasons and for limit of time in a shared cottage. | 2/28/2014 11:07 AM |

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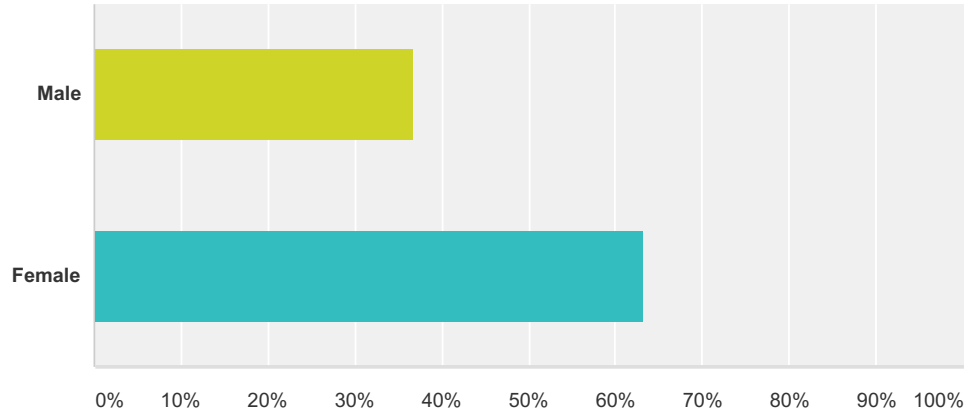
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| 219 | While we have found a set of wonderful friends at CSA, the organization has always been plagued by a kind of insider politics... the sense that there are social circles and social histories to which newcomers and outsiders are not privy. That has extended to certain forms of volunteerism (we need you to pull garlic mustard; committee service might be another thing altogether). I realize that this is changing, but there's just a bit of feeling in the air at CSA that is a little hard to overcome. With the rise in swimmer's itch, the possibilities for non-member tennis at Crystal Downs, the Oliver Art Center and other amenities in Frankfort, the Frankfort-Downs-Public Golf axis has pulled us away from CSA, probably more than we would like. But it's just not that easy a place to enter into if you don't have the history. | 2/28/2014 11:05 AM |
| 220 | Nothing | 2/28/2014 11:03 AM |
| 221 | Nothing. We spend and plan to continue to spend the same two weeks at CSA which is all the time that we have. | 2/28/2014 11:01 AM |
| 222 | No Swimmer's Itch | 2/28/2014 10:54 AM |
| 223 | NA | 2/28/2014 10:53 AM |
| 224 | Family time is constrained by our daughter's ability to get vacation time from their employers. The traditional two-week summer must usually be split between CSA and other venues. CSA has no control over this. | 2/28/2014 10:51 AM |
| 225 | Get my wife's employer to give her more vacation time. (Joke) | 2/28/2014 10:50 AM |
| 226 | NEED wifi!! | 2/28/2014 10:49 AM |
| 227 | We spend the season. Hope your survey includes adult children and grandchildren | 2/28/2014 10:48 AM |
| 228 | Magically get rid of the swimmer's itch problem. MY best memories are of swimming in Crystal Lake, and now I can't. :-) | 2/28/2014 10:48 AM |
| 229 | Nothing, we love our time @ the CSA. | 2/28/2014 10:41 AM |
| 230 | More youth activities. Perhaps a more formal day camp. | 2/28/2014 10:41 AM |
| 231 | We just like being at our cottage; we don't want commitments to anything | 2/28/2014 10:34 AM |
| 232 | Would love to see an end to swimmer's itch problem. Our family often uses the Frankfort beach for our "beach" time, but we don't get to visit with friends that way. | 2/28/2014 10:31 AM |
| 233 | nothing. Various circumstances in an extended family dictate time spent-- | 2/28/2014 10:20 AM |
| 234 | Have discounted fees for children, or a fee structure based on use of services. | 2/28/2014 10:16 AM |
| 235 | July is much too hectic - too many people, too much noise. Ditto Aug. until people leave for school. We come to have peace, not chaos. | 2/28/2014 10:15 AM |
| 236 | Stay viable. | 2/28/2014 10:13 AM |
| 237 | Stop swimmers itch. | 2/28/2014 10:11 AM |
| 238 | Make sure that teenagers stop drinking on Michigan beach, or otherwise partying too late and leaving trash on the beach. | 2/28/2014 10:11 AM |
| 239 | Have a few activities before and after the official season, maybe for Memorial Day/Labor Day. | 2/28/2014 10:10 AM |
| 240 | Nothing at this time | 2/28/2014 10:09 AM |
| 241 | Organic Gardening courses, Music lessons, book clubs, cartooning lessons, boat building lessons, Bicycle club, annual CSA camping trip, fishing club. Home improvement skills classes. Introduce your pets functions. | 2/28/2014 10:04 AM |
| 242 | wi-fi | 2/28/2014 9:59 AM |
| 243 | Nothing - I'm already there for 5-6 months | 2/28/2014 9:58 AM |
| 244 | work on the duck itch | 2/28/2014 9:57 AM |
| 245 | Nothing, although WiFi would help because I could telework. If I lived closer and had children, I might spend more time there if it were easier for kids and adults to move in and out of activities. My impression is that you are either all in (1-2 months worth of time up there), or you don't fit in at all. | 2/28/2014 9:53 AM |

CSA 2014 Survey

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| 246 | Our family uses the time at CSA to become closer and to enjoy the time away. Not so much to rush from activity to activity. Though I would like them to experience some things such as tennis and swim lessons, we just don't think the fees are justified for the little that we use, so we sometimes skip paying fees and skip the activities and using the facilities. Because it is hard to fit in all there is in a week or two. | 2/28/2014 9:52 AM |
| 247 | Fast forward to our retirement... | 2/28/2014 9:50 AM |
| 248 | Not a thing -- it's just a question of work and other conflicts | 2/28/2014 9:47 AM |
| 249 | figure out how I can get more vacation from work! Actually, over time the rules and peoples attitudes have changed, I go to relax and get away fromthe hustle and bustle of daily life, I do not search out more activities, we relax, spend time with family and friends and enjoy the area. The new generation of people are taking the CSA away from its original intent in may ways. less formality and rules is best in my viewpoint. | 2/28/2014 9:44 AM |
| 250 | more tennis | 2/28/2014 9:43 AM |
| 251 | Until the Swimmers' Itch problem is resolved, I do not see my family spending any significant amount of time at the CSA. Maybe offer some newer activities for both adults and youth. Tradition is awesome, but sometimes things need to be updated or changed. | 2/28/2014 9:42 AM |
| 252 | The time I spend at Crystal has very little to do with the CSA at this point in time. While I am appreciative of the CSA, there are enough activities available that I could enjoy my summers without the Assembly now. Unfortunately, the elitist attitude of many of those running the organization now (and over the past 10 years) have chased away good people who would have made great associate members. | 2/28/2014 9:38 AM |
| 253 | Allow a member to sponsor me so when cottages on the CSA aren't available I can stay elsewhere during the dates we are available to come. | 2/28/2014 9:38 AM |
| 254 | Direct flights from nyc! | 2/28/2014 9:37 AM |
| 255 | I think our family spends as much time as we can there. Maybe if there was a workspace we could use outside of the cottage (cubicles and wifi) it might increase it. Our biggest problem is we are all bringing our work with us to spend time at CSA but it is impacting the quality of the cottage/family life. | 2/28/2014 9:35 AM |
| 256 | N/A - I have always spent the maximum amount of time available to me. | 2/28/2014 9:31 AM |
| 257 | Better swimming lessons at times kids cannot go into the water due to swimmers itch and boating lessons | 2/28/2014 9:30 AM |
| 258 | give me and my spouse more vacation time from work!! | 2/28/2014 9:30 AM |
| 259 | We would spend more time there if we didn't have to work. | 2/28/2014 9:29 AM |
| 260 | Nothing. we all find our way there every summer. | 2/28/2014 9:28 AM |
| 261 | Reduce swimmer's itch would increase swimming, otherwise we spend a lot of time each summer at CSA | 2/28/2014 9:23 AM |
| 262 | Tolerance for individualism Those in high positions in assembly can be judgmental to some | 2/28/2014 9:20 AM |
| 263 | The amount of time we spend is not determined by the CSA. It's determined by family and children and other commitments. | 2/28/2014 9:18 AM |
| 264 | Nothing except perhaps extending the season the office is open a little earlier/later in the summer. | 2/28/2014 9:16 AM |
| 265 | Wireless access | 2/21/2014 2:52 PM |
| 266 | weekly email updates on activities and sign ups via email | 1/6/2014 8:47 PM |
| 267 | Nothing - we love it! | 1/6/2014 3:44 PM |
| 268 | Nothing. Every week that is available in the summer by us and our adult children and their children will be spent at the CSA. Unfortunately, they have jobs which limit their time at the CSA to two weeks. | 1/6/2014 12:41 PM |

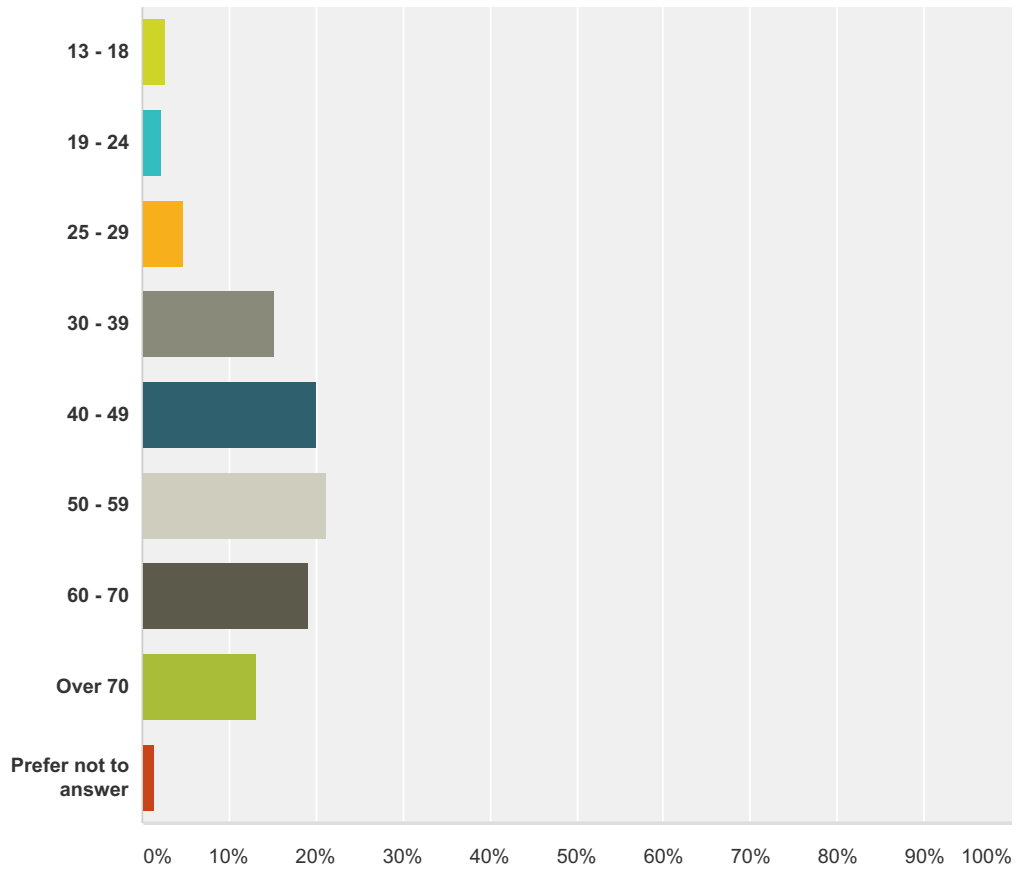
Q26 To help us understand the input of different segments of our community, please tell us a few things about your background. Gender

Answered: 494 Skipped: 141



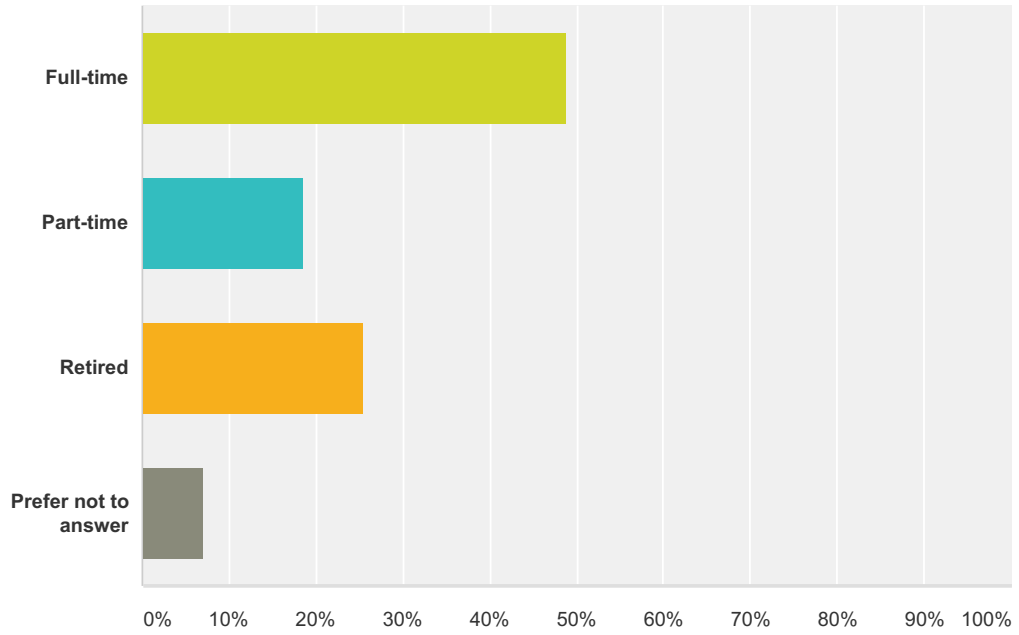
Q27 Which category below includes your age?

Answered: 494 Skipped: 141



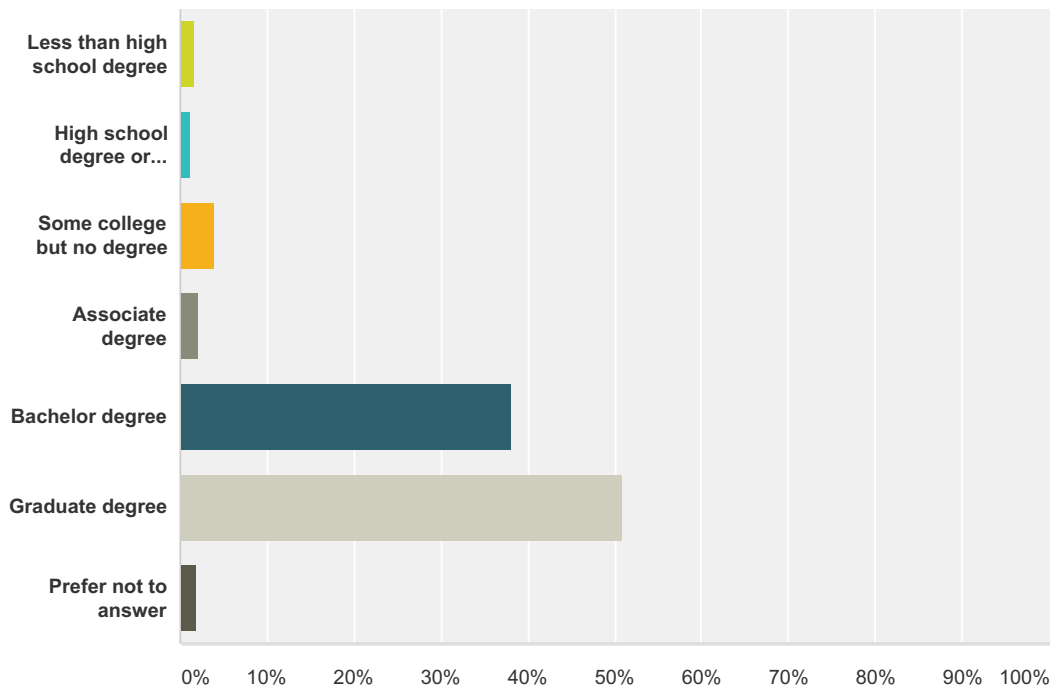
Q28 What is your employment status?

Answered: 494 Skipped: 141



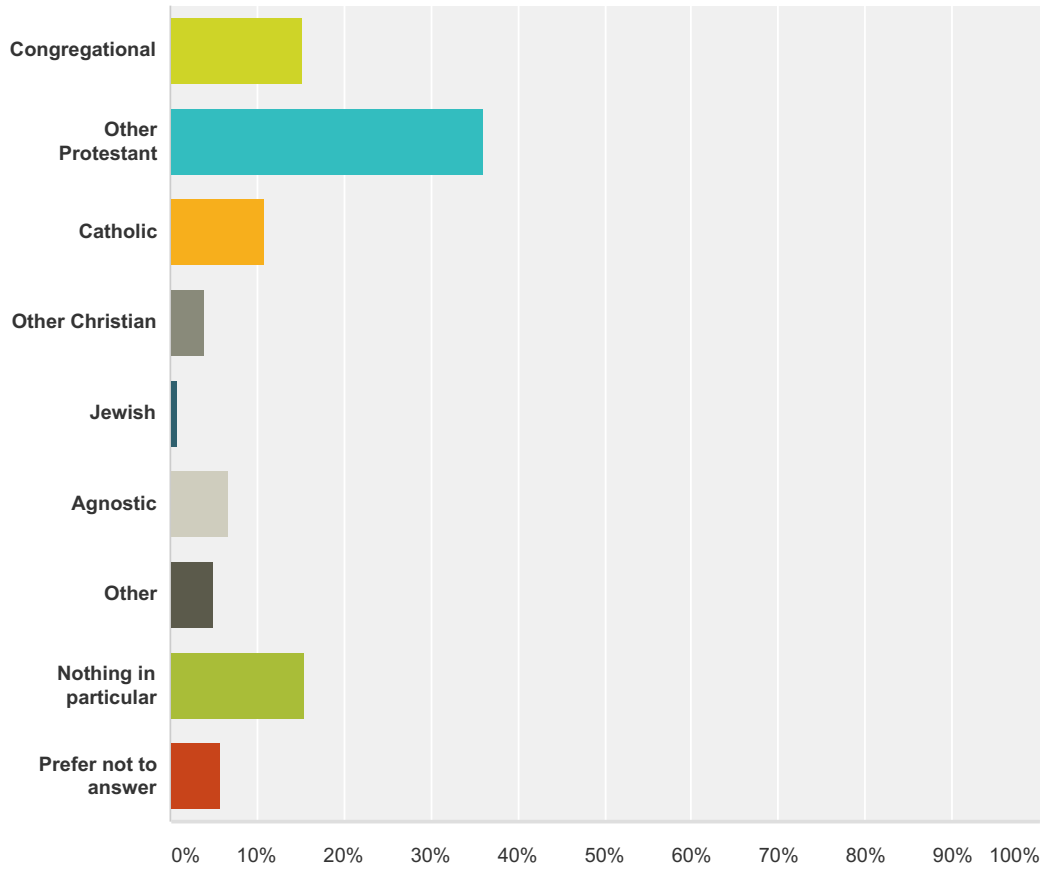
Q29 What is the highest level of school you have completed?

Answered: 494 Skipped: 141



Q30 Religious affiliation

Answered: 494 Skipped: 141



CSA 2014 Survey

Q31 Is there anything else you would like to tell us?

Answered: 163 Skipped: 472

| # | Responses | Date |
|----|--|--------------------|
| 1 | I was motivated to complete this for a couple of reasons - mostly concerning children's activities: 1) The quality of childrens TENNIS lessons this year was worse than POOR! For the 9am session - there was no direction. Many times there were 20-30 kids with 2 very unengaged teenage instructors who simply dropped the ball in front of the child - didn't matter if he/she hit it or not! Many times each child got only 2-3 chances. Horrible & total waste of time. There need to be MORE instructors for this age group especially when large numbers are anticipated (Operetta wks) - and there needs to be other fun activities (foot work, tag, catching balls) while waiting - there ate lots of coaching tips out there. The last week - the ONE young coach never interacted with these YOUNG kids, and simply walked away at the end of the session, - no "great job, see you tomorrow) - it was really unacceptable; And the 9:30 session - consequently many kids that are TOO YOUNG come to this session when the small nets are put up as more instruction. In addition, I noted the Tennis Director & coaches chatting to CSA members when kids were patiently waiting to start the session so 9:30 didnt start to 9:45. Overall very VERY poor experience. Sorry to be so negative but I was quite disappointed!! Please consider - 1) push kids programs back 30mins - 9am is too early to start 2) MORE help with young kids 3) Beef up the Kids program, the Director needs to be more involved & oversee her helpers & plan AHEAD how to run these programs - I was VERY DISAPPOINTED!!!! 2) Playground needs SEVERE overhaul!!!!!! 3) Ecology Instructor (Kevin) is amazing - we need to keep him, which might mean paying him for his professional expertise & planning which takes considerably more time than throwing tennis balls!!! AND kudos to the Ecology Committee which has worked so hard to add such an important program to the CSA. I would like to see some more teen and adult programs added if possible. 4) There was little direction from the Rec staff for afternoon programs- CSA needs ADULTS to RUN this program as in other summer camps - there's a lot of standing around especially TBall - may be explore some other options for one of the TBall sessions. I addition there were times when older kids were allowed to join the programs & were way too aggressive for the younger kids. Again - we need more & better supervision - preferably adults - its way to lax. Kids dont run the Operetta program....!!! | 8/31/2014 12:37 PM |
| 2 | The CSA children's activities are unsurpassed; they are different than other communities (particularly ecology) and encourage fellowship and independence. The church ministers this summer did a good job of addressing concerns of inter-action between assembly members (being judgmental for example). | 7/25/2014 12:55 PM |
| 3 | I love the CSA | 7/9/2014 11:35 AM |
| 4 | Work on more equitable fee structure | 6/20/2014 10:34 PM |
| 5 | My children participated in a lot of the activities when they were young, as I did too when I was young. We love the CSA with all of our hearts and our grateful to return summer after summer. The fact that the CSA doesn't change a lot and yet offers so many different activities is what makes it so special to us. My family has been active in the CSA since 1916! | 5/23/2014 8:44 PM |
| 6 | put a .pdf copy of the Assembly News on the website for Members (and access to digitized Archive files) Audio files of the Annual and Trustee Meetings should also be available to Members | 5/18/2014 10:16 AM |
| 7 | Due to the limited time we have at CSA, the young ages of our children, and the off-site location of our cottage, we have not participated as strongly in the CSA community and activities as we would like to in the future. Also, the swimmer's itch problem is a big concern for us. Not sure if there is anything to do about it, but a huge part of our participation in the past was at the CSA beach and that has been seriously curtailed in the last 5 years by the threat of swimmer's itch. | 5/6/2014 7:55 AM |
| 8 | Keep up the good work. | 5/1/2014 10:59 PM |
| 9 | thank you! | 5/1/2014 5:08 PM |
| 10 | Thank you for doing this! | 5/1/2014 7:14 AM |
| 11 | I worry that the changing times will affect the numbers of children who are able to spend the length of time our kids are here and maybe open up enrollment to other summer residents might be a cost effective way to have the #s for the programs. | 4/30/2014 3:58 PM |

CSA 2014 Survey

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| 12 | great job!!!! thank you for asking for input. look forward to the results and getting the CSA into the 21st century in communications | 4/29/2014 4:59 PM |
| 13 | Big concern with the impact of swimmers itch and families not coming to CSA or allowing their families to swim from the CSA beach due to this issue | 4/29/2014 8:43 AM |
| 14 | Love CSA. | 4/29/2014 7:27 AM |
| 15 | Cell phone reception major problem for connecting with family once we are all up here. | 4/29/2014 6:57 AM |
| 16 | I would like to see some changes to the Sunday School program and the children's art program...updating of resources used. Many of the worksheets, etc have been used for many years and seem outdated. In addition, I believe the CSA should take a look at how children are checked into and out of the nursery. Other churches require wrist bands, etc. to ensure the safety of the children at pick-up. | 4/29/2014 6:04 AM |
| 17 | I think the Crystal View is a tremendous missed opportunity. If it opened early, added really good coffee and home made scones to its menu, offered the New York Times and other big city newspapers for sale, and had wifi, it could generate some real income for the CSA and become a real gathering place for people of all ages. | 4/28/2014 8:06 PM |
| 18 | Offered specific improvement ideas earlier... | 4/28/2014 6:59 PM |
| 19 | I love the CSA, but it seems tired often. Get rid of all of the all important traditions and if you can only do a few things on your budget do those well. Why not have people pay for the programs they are going to use? Inclusive spirit is great, but need to figure out a way to raise the bar. | 4/28/2014 4:01 PM |
| 20 | swim lessons need to improve. staff doesn't seem to be qualified or motivated. Grandchildren don't get anything from lessons. | 4/28/2014 3:27 PM |
| 21 | Best place in the world! There ought to be a place! | 4/28/2014 2:15 PM |
| 22 | CSA and the City of Frankfort are not very dog-friendly. Our dogs need to run, play, and socialize, too (e.g., a dog park in the woods and/or at the beach; doggie daycare; doggie treats and water at the Crystal View). To us, a family vacation includes our dogs. They love the break and the change of pace as much as us. Note: I would volunteer for efforts around something like this. | 4/28/2014 1:13 PM |
| 23 | We love the CSA! | 4/28/2014 12:06 PM |
| 24 | Not increase activity at the assembly, would like to keep it the same that's the draw and the excellence of the CSA | 4/28/2014 9:32 AM |
| 25 | We are looking forward to this summer! | 4/28/2014 9:06 AM |
| 26 | PLEASE paint the crosswalk across M-22 and put out a sign that says STOP FOR PEDESTRIANS - STATE LAW. OR, put out a temporary light during the summer months. I'm disappointed you didn't ask any questions in this survey about safety. This is the BIGGEST concern I have for families of children. | 4/28/2014 8:52 AM |
| 27 | Keep up the good work! | 4/28/2014 8:03 AM |
| 28 | Work on conservation, recycling, reuse, and renewables, including more solar, which is now competitive. Find a way to continue incentivize more conservation. Don't apologize for (lack of) wi-fi, etc. Keep things simple; less is more. | 4/27/2014 11:11 PM |
| 29 | We always enjoy our time at the CSA as well as the activities for the teens. | 4/27/2014 10:36 PM |
| 30 | Love the CSA! | 4/27/2014 9:37 PM |
| 31 | I am grateful for the time and interest of the leadership and wish I could be of help long-distance. Thank you for sending this survey. | 4/27/2014 9:31 PM |
| 32 | I LIVE HERE FULL TIME | 4/27/2014 8:33 PM |
| 33 | the CSA tends to be a closed community, not very welcoming to those who do not participate in the volunteer activities or are there only a week. | 4/27/2014 8:21 PM |
| 34 | Thanks for putting out this survey. I hope that the data will be useful and enhance the programming and involvement for CSA members and guests. | 4/27/2014 8:02 PM |

CSA 2014 Survey

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| 35 | We love the assembly, but can only be there for one-two weeks per summer, and the cottage where we stay is not nearby. Would participate more if it were more convenient. My tweens would like more activities focused on their age group, as sports and other activities often have very young children participating with older children. They would like to see better groupings.. they were 10 last summer and felt too old for many of the activities b/c the other children were much younger. Also --- the fees are extremely reasonable for the amount of programming offered. I wanted to thank you for that, as well as the care provided by all of the staff. We feel very fortunate to be a part of the CSA, and always wish we had more opportunities to be there. | 4/27/2014 7:57 PM |
| 36 | It's hard to improve on excellent. | 4/27/2014 7:57 PM |
| 37 | Last summer, the kids' tennis lessons following the adult class, would start late due to the abundance of socializing. Kids would get impatient. I would also incorporate some sport specific drills before playing "the game" as some children are being introduced to the activity for the first time & can feel intimidated. Love the Ecology classes!!!! | 4/27/2014 7:54 PM |
| 38 | Control the swimmers itch. I'd like to see a triathlon or 10k race/walk. With a bbq afterwards Keep up the good work! | 4/27/2014 7:40 PM |
| 39 | Try to do something about the swimmers itch!! | 4/27/2014 7:12 PM |
| 40 | Please see my answer above. Also, I do think as a parent, my child would like to spend summers up there and I think there is a lovely community for her to participate in - in terms of helping, youth employment and other opportunities. I have loved this and express my thanks for this. She has not had great experience with swimming lessons in general which is the only activity she has been interested in other than ecology. I suggest having a teen committee that plans the teen activities. I don't think adults have a good enough sense of this kind of thing. Also, for your adult full-time work force that spends a lot of money to come there, please keep in mind that many of us want quality time with our kids, things that seem relevant and ways of engaging that make this possible. Again, I suggest a committee of folks that meet this criteria who help in planning as opposed to folks (and I am not sure this is the case) who may not be in this situation. The CSA is often the only vacation I can afford and so there is a great deal of pressure to cover all bases. It is an honor to be there and I give thanks for this survey and for all the amazing work being done by the staff, management and board. | 4/27/2014 7:11 PM |
| 41 | see above commenst | 4/27/2014 6:46 PM |
| 42 | Preserving the CSA is important | 4/27/2014 11:31 AM |
| 43 | I know the WIFI question has come up. I am split on it, although it has been coming up more and more that I need to run into town to get email and such. It is not worth getting it in the cottage for 2 weeks. But, I would not be opposed to having it in the Assembly Building. But if not, that is cool too. | 4/26/2014 10:45 PM |
| 44 | We live in KY, but I was born and raised in MI. It is so special to bring our young children to the CSA each summer, and we plan to continue each summer. This year my sister's family in IN may join us, based on the great experience we've had the last 2 years. It is a wonderful family experience and tradition. | 4/26/2014 9:12 PM |
| 45 | I would like to see a GLBTQ family CSA gathering/event | 4/26/2014 8:59 PM |
| 46 | I pretty much explained it all most and all new people ar trying to turn it into a snobby yaght club and it keeps a lot of my family and kids from coming to our cottage that has been in our family for a little over 100 years and its really sad that they chose not to come to enjoy there family history because of these people I live in Michigan and get there often but just to enjoy our cottage and nothing else at the CSA | 4/26/2014 4:35 PM |
| 47 | I think the swimmer's itch is going to destroy our cottage value. Also, I wish the grounds people could clean up or hire someone to remove dead and fallen trees on assembly property in front of cottages. Ken Cox is wonderful. | 4/26/2014 1:35 PM |
| 48 | I love the CSA! | 4/26/2014 1:11 PM |
| 49 | CSA is a Benzie Co. gem. | 4/20/2014 1:20 PM |
| 50 | Thanks for putting this together. Looking forward to the results. | 4/18/2014 12:12 PM |
| 51 | It is important to hang onto the spiritual traditions of the CSA and promote our tradition and spiritual heritage as an asset. Perhaps the original mission and values should be more visible and used to guide our decision making process. | 4/8/2014 4:58 PM |
| 52 | Not everyone who is a member or associate member is getting the information you share. I only saw this survey because a friend passed along to me. Change can be difficult but also could. Your BOARD needs fresh ideas and the courage to take some chances. Think outside the box and reach out to people who are not "old time families." | 3/25/2014 5:50 PM |
| 53 | Six generations have come here, off and on, and loved it. | 3/24/2014 9:44 PM |

CSA 2014 Survey

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| 54 | Keep up your excellent stewardship of this gem! | 3/23/2014 6:44 PM |
| 55 | The CSA just purchased the old golf course property. Why not build a cabin to host kids who want to work at the CSA all summer but would need housing. This would open up employment opportunity and bring kids with different talents and interest to help create & vary activities to get out of the rut! Rethink the membership, voting for what? So much controversy on the purchase of land and who gets to build cottages. Times are different and the CSA needs to adapt or will not longer exist. | 3/23/2014 4:02 PM |
| 56 | I hope this is helpful! | 3/23/2014 10:33 AM |
| 57 | Looking forward to next summer! | 3/20/2014 7:18 AM |
| 58 | Fees keep going up but the value if what you receive does not. Nickel dimed for everything! | 3/19/2014 7:48 PM |
| 59 | My very favorite place in the whole world! | 3/15/2014 8:01 PM |
| 60 | When I went to T-ball last summer kids were swinging metal bats around with little supervision. Either supervision needs to get better or the equipment needs to change. An idea would be to get nerf bats or sponge bats for t-ball to avoid significant injury in the future. Also, it would be good to have the playground at the crystal beach re-done and if funds are sufficient to add something to the area around CSA Michigan beach. The playground in town and over in Elberta are great. They should be used as a model. | 3/15/2014 2:49 PM |
| 61 | i think this survey is an EXCELLENT idea!!! | 3/13/2014 12:07 PM |
| 62 | CSA need needs to work on the fire safety and maintenance at Michigan Beach. I spend a lot of time there to avoid the young children at Crystal but I run into a lot of party leftovers. | 3/13/2014 10:39 AM |
| 63 | I'm very happy with everything at CSA. However I would like CSA to consider making Fortune Avenue a 2-way road to avoid some traffic through Lion's Lane. | 3/9/2014 8:17 PM |
| 64 | Currently a college student studying marketing and business and the opportunity you guys have is there, you just need to take it. Ramp up the Facebook page, promote what people want to see, add wifi, etc--those things will get peoples attention. As easy as it is to not have a Facebook page or update the website, do it and invest in it because that is the way of the future | 3/7/2014 10:54 AM |
| 65 | Over the past 66 years that I have trekked to the CSA, the traditions and history continue to promote the purpose of the people who originally began the Assembly. It is important to maintain the spirit of THE CSA PURPOSE as stated in the Articles of Association 1905. Do not allow financial extravagance to overtake these basic tenets | 3/5/2014 12:06 PM |
| 66 | Thank you to Ken Cox for his tireless efforts! | 3/4/2014 9:33 PM |
| 67 | keep up the good work! | 3/4/2014 4:56 PM |
| 68 | My one regret is that the CSA now closes so early in the season - well before Labor Day. We enjoy being at our cottage mid-August through September, and barely arrive before the office closes, activities have ended, and the last service is held. | 3/4/2014 2:23 PM |
| 69 | We live on a family property that is not on the assembly grounds and participate only occasionally in activities there - except when our children or now grandchildren are visiting. Then they like to participate in some of the youth programs. So this situation factors into my responses. | 3/3/2014 5:53 PM |
| 70 | Our children only started to want to return each summer to the CSA after we joined the CLYC and they became involved in activities there. Many of these activities were not directly related to sailing. What lessons can the CSA learn from this? | 3/3/2014 1:51 PM |
| 71 | Suggestions for activities: Bonfire sing-a-longs (maybe a CSA songbook in the future?) Book clubs Open Mic Night Picnic in the park Family Dances and yoga classes Better basketball facilities More adult exercise (with on-site kid play area?) More Ecology classes!!!! CSA Cookbook Photography | 3/3/2014 1:19 PM |
| 72 | So few things in life are constant. I trust the CSA will adhere to its Christian roots and be exactly what it has been for decades! | 3/3/2014 10:28 AM |
| 73 | The tennis tournament is always fun, but there have been episodes of bad sportsmanship/cheating that have marred this experience for some of my teenage relatives. This really should not be accepted in a place that is trying to teach Christian values to young people. This should be addressed by either the tournament organizers or someone with the authority to do so. | 3/3/2014 9:05 AM |
| 74 | The number of committees reflects an organization that has no structure or leadership. More of a social club for volunteers. | 3/2/2014 7:58 PM |

CSA 2014 Survey

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| 75 | Great idea to survey CSA participants - keep it going! | 3/2/2014 5:15 PM |
| 76 | United Church of Christ (UCC) is a union of the Congregational and Evangelical and Reformed - many "Congregationalists" are UCC | 3/2/2014 3:35 PM |
| 77 | Create hiking trails within the CSA, Golf Lane/Wildwood, and golf course | 3/2/2014 3:05 PM |
| 78 | a bit hard to answer the church questions as I attend a non-CSA church when I am at the CSA that means a great deal to me. | 3/2/2014 2:34 PM |
| 79 | It is the place we love, not the activities. Family, friends important too. | 3/2/2014 1:42 PM |
| 80 | I love the CSA! | 3/2/2014 12:43 PM |
| 81 | I think the CSA does a great job. I would just say keep it up with modest enhancements. Personally, I believe the less major changes, the better because one thing I love is that it never seems to change dramatically-- my kids enjoy many of the same things I enjoyed as a kid. | 3/2/2014 11:30 AM |
| 82 | keep up the good work! Stay focus on activities that encourage strong family values! | 3/2/2014 7:51 AM |
| 83 | Swimmers itch is a significant deterrent | 3/1/2014 8:21 PM |
| 84 | I hope the CSA doesn't try to hard to change things. If numbers are down it is due to our society's current values. | 3/1/2014 5:11 PM |
| 85 | The CSA is fighting demographic and economic changes that make it hard for families to spend as much time up there as in the past. It is not the quality of the programs or the facilities. Until we reach the point of retirement, we will have no ability to visit more often or longer. | 3/1/2014 2:53 PM |
| 86 | Swimmers itch has really become an issue in the last 5 years or so. It's pushing us away from Crystal Lake and towards Lake Michigan which is too bad. | 3/1/2014 2:15 PM |
| 87 | Cannot thank you enough for being there for me and for my daughter. What a gift. Such a wonderful organization. I know we need more volunteers and the trick is how to get people who are there on vacation to contribute this valuable time. The Downs and the Yacht Club are facing the same challenges. | 3/1/2014 12:41 PM |
| 88 | This is a really great initiative to reach out to the community and get feedback - well done! | 3/1/2014 10:52 AM |
| 89 | No | 3/1/2014 10:37 AM |
| 90 | I love CSA and am grateful to have this community to share with my family and children. | 3/1/2014 10:23 AM |
| 91 | Fees for kids seem excessively expensive | 3/1/2014 10:17 AM |
| 92 | We need to rotate committee chairpersons more often. Set a limit of 3-5 year terms. Things get stale when a committee chair is there for years and years. | 3/1/2014 10:05 AM |
| 93 | We love the CSA:) | 3/1/2014 9:18 AM |
| 94 | I proudly sport an "M-22" sticker and my C.S.A. sticker on my car year round, to remind me that eventually summer will come & I can go "to the lake"! | 3/1/2014 8:07 AM |
| 95 | I have always enjoyed my time at the CSA, but sometimes I feel that there are not many fun things to do their for my age group. | 3/1/2014 7:58 AM |
| 96 | Thanks for doing this! | 3/1/2014 7:40 AM |
| 97 | I love the CSA! | 3/1/2014 7:37 AM |
| 98 | Please try to figure out the swimmers itch problem. | 2/28/2014 11:11 PM |
| 99 | Not at this time. | 2/28/2014 10:05 PM |
| 100 | Please discontinue prayers before children's operetta rehearsals and plays. Sore issues among moms. Also, not fair for non-Christians. Shows disrespect for others' beliefs. Confusing for little children. | 2/28/2014 10:02 PM |
| 101 | CSA has become my heaven on earth. | 2/28/2014 8:43 PM |
| 102 | You really need to keep the under age drinkers off the michigan beach. Their parents need to be held accountable for the disruption to those who are along the Wildwood bluff. | 2/28/2014 8:24 PM |
| 103 | The Archives are awesome. Tradition is important. Our faith base is not irrelevant. We must be diligent in our work to preserve the place that "ought to be" for generations to come | 2/28/2014 7:57 PM |

CSA 2014 Survey

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| 104 | I absolutely love the CSA, it has been a really important part of my growing up. | 2/28/2014 7:02 PM |
| 105 | Whenever I am having a rough day I think of my summers up at crystal it always(without failure)makes me smile. | 2/28/2014 6:39 PM |
| 106 | I know that school starts early for the kids, but would love it if CSA stayed open another week or two in August! | 2/28/2014 6:13 PM |
| 107 | Change is such a constant part of our lives, that one of the most appealing aspects of the CSA is that it has not changed much from the days of my childhood. The doghouse is still on the beach, the same mural is still there where I used to dance to the "Sound Spectrum", and the Crystal View is still serving up burgers. Losing the golf course was like a death in the family. The CSA is the only place left for me where I can really and truly touch my past. It's a special spot. | 2/28/2014 6:02 PM |
| 108 | Look fwd to summer CSA. | 2/28/2014 4:53 PM |
| 109 | Last year was the first time we had grandchildren visiting from a great distance and they very much enjoyed participating in CSA activities and are now old enough to enjoy all the CSA activities. | 2/28/2014 3:59 PM |
| 110 | I wish the Crystal View could include a menu for seniors--small portions, lighter food, more soups. If they had something like this I would eat there often. | 2/28/2014 3:52 PM |
| 111 | As our one grandchild gets older (and perhaps we have more) my answers may change and have fewer not applicable checks. | 2/28/2014 2:52 PM |
| 112 | I think it is time to open up membership to "outsiders". The days of young families spending more than 2 weeks is rare and the CSA needs new blood for volunteering and revenue. Beinmg more inclusive would be to our advantage the the "right" thing to do. | 2/28/2014 2:44 PM |
| 113 | Hope the survey is useful. | 2/28/2014 2:33 PM |
| 114 | I would be in total support of wifi coverage in both the Assembly Building and Crystal View. | 2/28/2014 2:27 PM |
| 115 | I'm not always here for a long period of time, but I have been coming up for a long time and something I'd like to see/feel has been missing is stronger leadership regarding organized youth sports. It feels like there needs to be a stronger structure around these activities for the children to get the most out of it. Also, I had a couple of ideas that might really resonate with parents - (1) instead of just posting babysitters on the wall, perhaps it is viable to manage a CSA-based babysitting pool where babysitters can collectively present themselves an parents can connect with potential sitters to see what is viable... kind of like care.com but for the CSA. (2) If there was a "parents night out" where kids could come to the community room to take part in a variety of activities while parents take 3-4 hours off. The parents could pay a flat fee and you'd have to sign up in advance to ensure coverage, but I bet a lot of parents would enjoy that benefit. | 2/28/2014 2:23 PM |
| 116 | A nice wave and a hello would be nice once in a while. | 2/28/2014 2:20 PM |
| 117 | The CSA needs to be aware of changing times, while remembering that the simple life is what most people love about the CSA. | 2/28/2014 2:18 PM |
| 118 | Why do u need to know level of school completed? Or religion? Or sex? | 2/28/2014 2:13 PM |
| 119 | I think the hymnals could be updated. They're pretty old and maybe add some more contemporary music to the church service. Swimming lessons in the afternoons might help since that when it seems the swimmer's itch is less. | 2/28/2014 1:43 PM |
| 120 | We cannot get Verizon cell phone service at or near our cottage. It would be great to have that! | 2/28/2014 1:26 PM |
| 121 | The CSA does an excellent job of providing teen activities. My teens are a little shy about joining in. | 2/28/2014 1:23 PM |
| 122 | The CSA is a wonderful place. I respect the desire of leadership to balance tradition with an evolving history. Thank you for reaching out to help our community more directly reflect it's members wishes. | 2/28/2014 1:13 PM |
| 123 | Thank you for all the work you do. Have fun, be happy, bless God. | 2/28/2014 1:09 PM |
| 124 | see you soon! | 2/28/2014 12:58 PM |

CSA 2014 Survey

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| 125 | I love the CSA and will always return to the extent that our family can. However, I have a major issue with the children being forced to pray before operetta rehearsals and performances. I understand that the CSA was founded as a religious organization, however, we now are blessed to have people of all religions, cultures, and beliefs at the CSA which only enriches the entire community. There are plenty of opportunities for people to enjoy and express their faith through church services, bible studies etc... Youth operetta in not an appropriate place. Not all of these children are Christians, not all have prayer and religion as a part of their lives or choose to express it in other ways, and many of them don't understand what they are being asked to do. This was never a part of operetta when I was a child nor is it a part of the adult operettas or any other CSA activity. I don't know with whom is the right person is to discuss this, but I know that I am not alone in this having a problem with this. | 2/28/2014 12:54 PM |
| 126 | We spend beach/swim time at the Lake MI beach in Frankfort due to the Swimmer's itch. With vacation time being a premium, prefer not to chance swimmer's itch with our child. | 2/28/2014 12:50 PM |
| 127 | I will be very interested in reviewing a summary of the feedback from the membership and other respondent segments. | 2/28/2014 12:49 PM |
| 128 | Hope it all comes together and you can keep the original spirit of the place. It was awesome. | 2/28/2014 12:44 PM |
| 129 | Keep the assembly the same as it is no increase in active | 2/28/2014 12:38 PM |
| 130 | My employment status is stay-at-home mom | 2/28/2014 12:25 PM |
| 131 | The CSA is a very special organization in the life of our family | 2/28/2014 12:08 PM |
| 132 | Can we explore building a second boat dock - perhaps in front of the Crystal View? | 2/28/2014 12:02 PM |
| 133 | I consider the CSA home. | 2/28/2014 12:02 PM |
| 134 | We love the water, being outdoors, many places to walk, especially the Betsie Valley Trail, and the quiet of the woods. | 2/28/2014 11:49 AM |
| 135 | Please consider a different Fee Structure. | 2/28/2014 11:43 AM |
| 136 | While I am technically retired, i.e., my income is from an pension program, I am occupied almost full time in the professional teaching activities in which I was engaged prior to going on pension. This limits my capacity for involvement in CSA activities. I have been a CSa Board member and active committee member in the past. I use the time there to catch up on some of my professional duties in a more relaxed way. | 2/28/2014 11:22 AM |
| 137 | We do love CSA, truly. And it's not that CSA is a non-welcoming environment, at least not on the surface, so I don't want to overplay that. I think that swimmer's itch has been a really challenging issue, hard to overcome. I went from regularly swimming the rope, to doing so only occasionally, to swimming regularly in Lake Michigan, at Frankfort. For the last two summers, I haven't gone into Crystal Lake at all, so (for me at least) the center of gravity shifts in crucial ways from CSA to Frankfort. I didn't really even think much about it. Likewise, while adult tennis is fun and social (and the increase in lesson times last year was a great thing), the higher quality of Downs tennis (lessons, cardio, group, etc.) means that average + players like myself easily gravitate up there, taking us away from the CSA orbit. And one could go on. Would you rather hang out at the Trick Dog or Storm Cloud or at the Crystal View? Would you rather pay a huge price for a small CSA cottage or something in town? What CSA has to offer in this faceoff is a tangible community--and while CSA has been great about offering community structure for people who are historically part of CSA, it's not been very good about recruiting, welcoming, or integrating new people into the community. It may be that CSA has no need to do so--that there's a deep pool of volunteers and a deep leadership bench ready to go. But if not, there are associate members on the fringes and possibilities for new peoples who could help out. Looking to the future (at least from my own fringe-y distance) CSA confronts some serious environmental, structural and demographic issues. It's a less attractive magnet. Its volunteer force is aging and while there are good young leaders, they are not there in the same proportion as in the past. The culture of the place is changing and it's not that easy to know how to respond. In that sense, the most interesting question on the survey: would more wi-fi access bring you in? Or push you away? Both answers are equally reasonable, and for a broad demographic. | 2/28/2014 11:05 AM |
| 138 | No | 2/28/2014 11:03 AM |
| 139 | Our family looks upon the CSA as a place of constancy -- unchanging -- they came return with the expectation that "things" will be the "same." The forest, the lake, the values, the purpose stays constant. Change happens but slowly and largely un-noticed. This summer is a continuation of last summer. Trees in the forest die and fall, but Nature always replaces them with another tree. The sand on the beach get moved around, but the beach is always there on the lake. New cottages get built, but soon the forest swallows them and they become part of what was there. We believe that constancy is important and provides great security and needs to be preserved. | 2/28/2014 10:51 AM |

CSA 2014 Survey

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| 140 | Although not for me personally, I think swimmer's itch is a large factor in less CSA attendance. I would like to see somewhat more variety in the styles of music in the concert offerings. (Something other than classical) | 2/28/2014 10:50 AM |
| 141 | Would like to see the season extended with activites for seniors. The scedual is packed for a few overly busy weeks. You might consider a small pay by use fee for out of season events. | 2/28/2014 10:48 AM |
| 142 | Good survey. Hope there is a good return. | 2/28/2014 10:31 AM |
| 143 | I've been coming to CSA, on and off, for 65 years. | 2/28/2014 10:20 AM |
| 144 | You can't do anything about noise and discourtesy, I imagine. Have taken to coming for visits after the middle of August. | 2/28/2014 10:15 AM |
| 145 | The garbage problem is the hardest thing about high season. | 2/28/2014 10:10 AM |
| 146 | In talking with many in my age bracket -since many activities are geared to the younger age groups-would it be worthwhile to have a senior rat Also, the membership committee needs to be looking at people that contribute to the CSA not their family history. We are missing a lot of good people due to the committees narrow minded views. It makes me angry about some people that have been turned aw Away.. | 2/28/2014 10:09 AM |
| 147 | I love the CSA and the community and appreciate you conducting this survey to improve it! | 2/28/2014 9:57 AM |
| 148 | Geography and demographics are extremely important. I have moved from Cleveland, which was close enough for me to drive up for a 4 day weekend, to DC, which requires that I fly and rent a car. This makes it more difficult and expensive to get up. The family is spread out, and it is difficult for my son and his family to get up from San Diego. No one has the whole summer off any more. My brothers and I have to cover taxes and maintenance, so we have to rent the cottage out. The 1950's are behind us -- places like this need to adapt to radically changed family structure and pressures, and not assume that people will be up there all summer. Both parents work, kids have many other activities and little free time, mandatory retirement is gone. If CSA does not adapt, none of these activities will be relevant in the future. | 2/28/2014 9:53 AM |
| 149 | I know that the pastors are volunteers and no one has the exact same theological views but maybe there is a way to let us know something about them before they preach. Some of what I've heard before is so watered down that it's almost non biblical. | 2/28/2014 9:52 AM |
| 150 | I'm a little bothered by the wording of your employment question. It needs more options to cover those not employed but neither retired nor unemployed -- at home parents, volunteers, the disabled... | 2/28/2014 9:50 AM |
| 151 | This is a truly wonderful place with a wonderful staff year after year. | 2/28/2014 9:50 AM |
| 152 | We have been doing things right for a century. If we wish to change things a bit to make it more contemporary, go for it. We must get our youth more invoved. | 2/28/2014 9:49 AM |
| 153 | Maybe it's time to expand the religious/spiritual identity of the CSA, especially if you're concerned about younger members. An open door is always more inviting than a fence. I don't mean you should drop the Congregational history and presence -- it's clearly important -- but just loosen up and give some breathing space to the wider world. | 2/28/2014 9:47 AM |
| 154 | I love going to "the lake", we own a family cottage on the CSA, we enjoy the setting, enjoy seeing old friends and family and enjoy the lifestyle of being up north | 2/28/2014 9:44 AM |
| 155 | Thanks for creating this! | 2/28/2014 9:44 AM |
| 156 | I have been coming to the CSA on family vacations for over 30 years and my kids have spent a portion of every summer on the CSA grounds. As an Associate member with family ties to the CSA, and the fond memories I have of time spent there I will continue to support with my annual dues. However, I have never truly felt a part of the CSA as an Associate member that does not own CSA property. As a "renter" I have truly been treated as an outsider of this organization and very rudely by a number of members. My husband and I recently bought waterfront property and a home in Frankfort and did not even consider CSA because of the way we have been treated by an "elite" group of members that are very non-welcoming to outsiders. As a Christian based organization, my expectation is that all members should be welcomed and treated with respect. I know that not all members are not rude, but this treatment has been my experience directed either to me or my family members directly in nearly every year we have visted the CSA. | 2/28/2014 9:42 AM |

CSA 2014 Survey

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| 157 | As many of the Generation X families choose to spend vacation time elsewhere, the Assembly will start to feel a decline in participation in the near future as the Boomers are no longer able to travel. I fear that some of the short sighted decisions on membership restrictions are going to haunt the Assembly in the next decade. As we continue to turn away families who would make great associate members that would give back to the Assembly and provide generational support, we only further add to this dilemma. While I agree that membership should not be open to everyone and the the Assembly should carefully screen applicants, we have gone well past the point of what is considered prudent to a place that many agree is elitist. | 2/28/2014 9:38 AM |
| 158 | Just thanks for all that you all do! | 2/28/2014 9:35 AM |
| 159 | Re more community meetings - I think there needs to be at least one meeting in July and another in August to intensify learning about the various tree parasites and diseases we're faced with. I know the Ecology Committee and Julia are doing a lot about this - but I don't get the sense that the community as a whole is passionately engaged yet. And we need to be. | 2/28/2014 9:31 AM |
| 160 | No | 2/28/2014 9:30 AM |
| 161 | I would appreciate less of a religous fervor over all. The church services are okay, but sometimes it can feel a little overwhelming. We ar Unitarians and celebrate some Jewish holidays and wouldn't feel comfortable talking about that at the CSA. | 2/28/2014 9:30 AM |
| 162 | CSA is the only place I've been to every single year of my life. | 2/28/2014 9:16 AM |
| 163 | thank you for asking! | 1/6/2014 8:47 PM |